

CPA Updates in GA+SCORE

CPA Monthly Series 4/25/2023

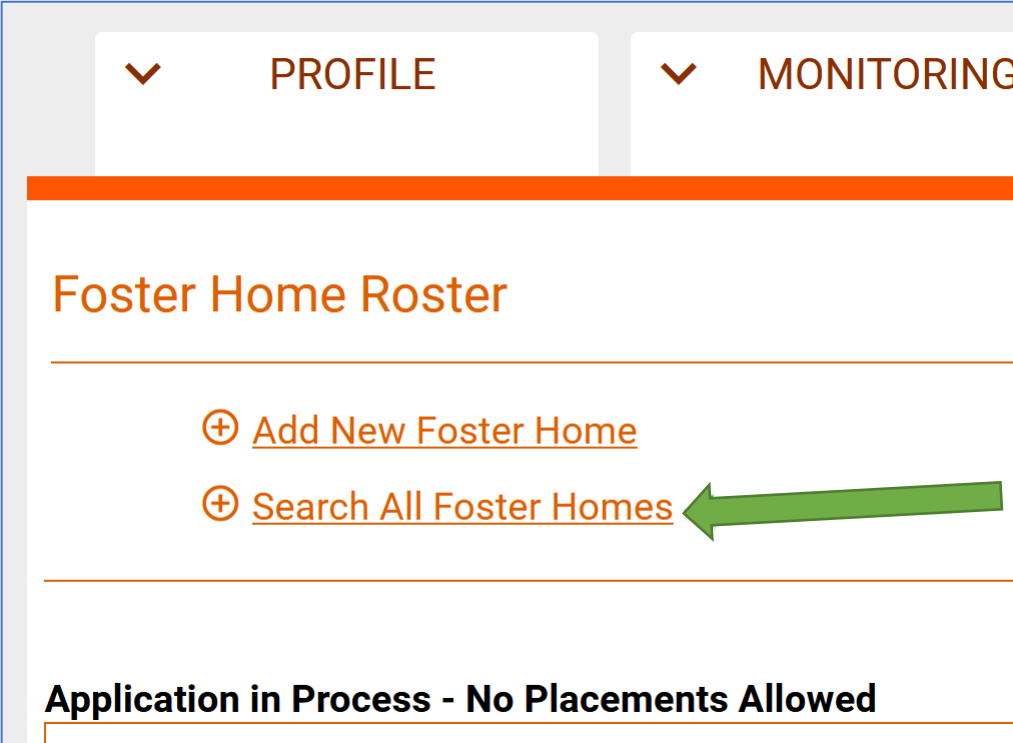
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1) Searching for potential foster parents

As a reminder, you can search for the RBWO history of any potential foster parent who starts the inquiry process with your agency.

Use the “Search All Foster Homes” link at the top of the Foster Home Roster page. You need to know the first & last name and full SSN of at least one caregiver in the home.



The screenshot shows a web interface with two tabs: "PROFILE" and "MONITORING". Below the tabs is a section titled "Foster Home Roster". Under this section, there are two links: "Add New Foster Home" and "Search All Foster Homes". A green arrow points to the "Search All Foster Homes" link. At the bottom of the section, there is a message: "Application in Process - No Placements Allowed".

1) Searching for potential foster parents

The results page will show you any matches in GA+SCORE. As of April 2023, the data shown on screen includes:

- The CPA that added the record.
- The inquiry date.
- The approval date, if applicable.
- The withdrawal date **and selected reason**, if applicable.
- The closure date **and selected reason**, if applicable.

Notes entered by the provider as part of the withdrawal or closure aren't visible in the search results.

If the home has ever been flagged by OPM, you'll see an alert to contact them for more information.

2) Withdrawing an inquiry

- If a potential foster parent will not complete the initial approval process, or if the process is taking longer than allowed by policy, withdraw the home from the green Profile >> Initial Approval page.
 - To withdraw a home, you must select a reason from the list and (as of April 2023) enter a brief note documenting the decision for OPM.
 - The reason will be visible to other providers via the search screen as discussed on a previous slide. The notes are visible only to OPM.

REASON FOR WITHDRAWAL

SELECT ▼

WITHDRAWAL NOTES

(The reason and notes field are required to withdraw an inquiry.)

WITHDRAW HOME

2) Withdrawing an inquiry

- Remember that if a former potential caregiver wants to resume the inquiry process later, you should add a new inquiry to GA+SCORE. Use the return date as the new inquiry date. (GA+SCORE will not save two inquiries for the same home with the same date.) It is OPM's expectation that updated information is uploaded into GA+SCORE by your agency.
- If you enter a new inquiry for a home that had a previous inquiry at your agency, GA+SCORE will automatically copy over any CPS Screening results or Adam Walsh results that are less than 18 months old.

3) Re-evaluation reminder emails

Starting Monday, May 1st, GA+SCORE will begin sending reminder emails to your program if you have any homes that are currently overdue for their annual re-evaluation or coming due for a re-evaluation in the next 90 days. Homes with open RBWO placements, including any Kenny A. placements, will be flagged.

Emails will be sent to the Primary FH Contact, Site/Program Director, and Executive Director/CEO listed on the orange Profile >> Contact Information page.

- On the first Monday of each month, the email will contain the list of overdue homes, if any, as well as lists for the next 30, 60, and 90 days.
- On subsequent Mondays, the email will contain only overdue homes. The email won't be sent if no homes are overdue.

3) Re-evaluation reminder emails

Remember that you can sort the list of homes on the Foster Home Roster to see homes overdue or coming due. Click the “Annual Re-Evaluation” column heading to sort the list by due date (soonest to latest or vice versa).

You can also search for homes due on a specific date by typing the date into the Filter box. Be sure to clear the filter afterwards to see the full list again.

4) Updates to compliance logic

GA+SCORE will be making updates to its compliance logic to better align with SHINES and DFCS policy. These changes, planned for May 2023, affect the following checks for primary & secondary caregivers:

- OIG criminal history investigation
- Five-year medical check
- CPR and First Aid

4) Updates to compliance logic

Re-evaluation logic:

- In order to submit a re-evaluation, each foster parent must have an uploaded OIG letter and five-year medical report that do not expire during the re-eval cycle. In other words, these checks need to be updated as part of the re-evaluation PRIOR to their expiration.

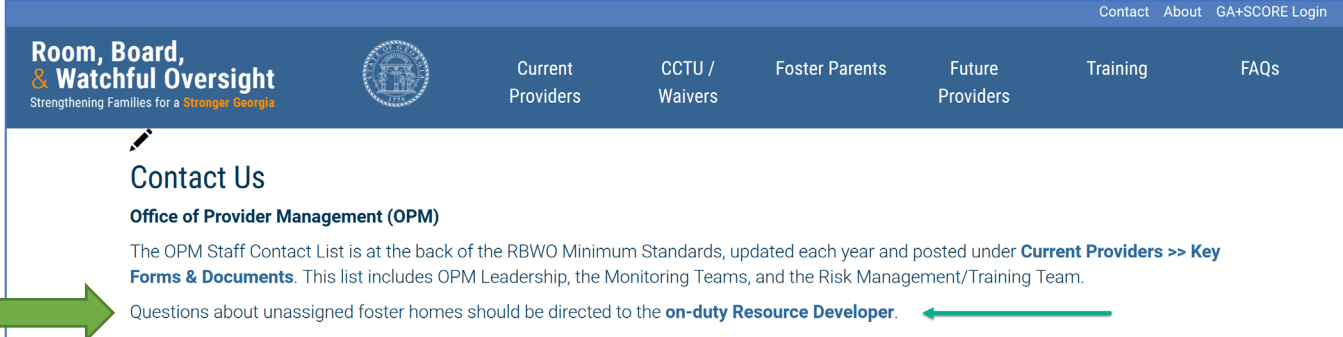
Nightly logic:

- The CPR and First Aid trainings don't need to be updated for the prior re-evaluation. However, if a caregiver's CPR certification or First Aid certification expires during the re-eval cycle, the home becomes non-compliant on the following day and remains non-compliant until the expired check has been replaced.

5) RD Resource Corner

OPM's RDs are designing a new Resource Corner for CPA staff. This page on GA+SCORE will gather presentation files from monthly series & partnership meetings and display them together with how-to videos and guides produced by OPM and Care Solutions. This page will also include contact information for the RD on duty for the week.

As a reminder, the RD schedule can also be found on the website under Contact.



The screenshot shows the GA+SCORE website header with the logo "Room, Board, & Watchful Oversight" and the tagline "Strengthening Families for a Stronger Georgia". The navigation menu includes "Current Providers", "CCTU / Waivers", "Foster Parents", "Future Providers", "Training", and "FAQs". The main content area is titled "Contact Us" and is for the "Office of Provider Management (OPM)". It states: "The OPM Staff Contact List is at the back of the RBWO Minimum Standards, updated each year and posted under [Current Providers >> Key Forms & Documents](#). This list includes OPM Leadership, the Monitoring Teams, and the Risk Management/Training Team." Below this, it says: "Questions about unassigned foster homes should be directed to the [on-duty Resource Developer](#)." A green arrow points from the left towards the "on-duty Resource Developer" link, and another green arrow points from the right towards the same link.

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