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Director



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Office of Provider Management

PVA Overview

Presented by: Derek Mouzon, OPM Monitoring Manager

North Monitoring Team

- Manager: Derek Mouzon
- Monitoring Specialists: Kenya Farley, Lisa Brown and Angela Butts
- Risk Specialist: Vacant



Metro Monitoring Team

- Manager: Samuel Pittman
- Monitoring Specialists: China Glaze, Yuvondrea Tremble, and Harline Jean-Jacques.
- Risk Specialist: Sherna Tolbert



South Monitoring Team

- Manager: Raven Newton
- Monitoring Specialists: Beth Brown, Juanitka Acree, Vivian Mann, and Channel Simon.
- Risk Specialist: Bianca McKenzie



What is a PVA?

The Policy Violation Assessment is completed any time an incident occurs that threatens or potentially threatens the safety and well-being of a child in care, this type of review should be completed as part of each agency's ongoing continuous quality improvement efforts.



Notification of a PVA

Your agency will typically be notified via a GA+SCORE-generated e-mail anytime a PVA is required. PVA requests usually result from the occurrence of an incident of maltreatment in care (MIC) allegation though they can be requested based on other concerns.



PVA Process

- Where do I find information on the PVA Process?
- GA+SCORE (RBWO Minimum Standards 11.26 and 12.35). Also, under Current Providers
- Key Documents and Forms
- RBWO Policy Violation Assessment Process Guide, and templates.



PVA Templates

- Where do I find the templates to complete a PVA?

Policy Violation Self-Assessment Report for CCI's and CPA's are also under Key Documents and Forms in GA+SCORE.

There are two specific forms, one for CPA's and one for CCI's (non-CPA locations).



Common Errors

- Ensure the allegations being addressed are the allegations that are listed in the CPS notification.
- Make sure the full allegation is addressed.
- Even if you think it's unimportant, each aspect must be addressed.
- Ensure all caregivers and all children are interviewed regarding the full allegation.



Common Errors

PVA process is synonymous but different from the CPS Investigation. We should ensure that we don't interfere with the CPS investigation, but our PVA's should be fully assessing the allegations like an investigation.

Remember that just because a CPS case is screened out does not mean there were no concerns or that a policy violation did not occur.



Common Errors

If a revision is required, please ensure that any additional interviews/information is highlighted within the resubmission to highlight the newly added or acquired information.



Things to Remember

- PVA should begin as soon as possible upon notification, but no later than 24 hours.
- PVA should be submitted to OPM within 8 days
- OPM will review the PVA within 10 days and a revision or CAP may be required
- If a CAP is required that is due within 72 hours



Placement Emergencies

- Managers may be contacted in the event of a placement emergency, etc. in order to expedite the PVA review.
- We, however, can't approve a PVA that is not fully complete or missing information.



Appeal Process

- If an appeal is needed, submit your appeal within 10 days of PVA notification in memo form to the OPM Director who will review the appeal and a finding on your appeal will be completed within 15 days.



Documents to Reference

- RBWO Minimum Standards 11.26, 12.35

Available at www.gascore.com under Key Documents and Forms

