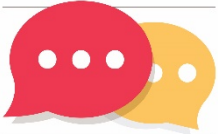




CAREGIVER  
NOTIFICATION



AND RESPONSE  
SYSTEM

Greetings Caregivers:

The Division of Family and Children Services' Caregiver Recruitment and Retention Unit is honored to announce the launch of its' *Caregiver Notification and Response System*. The *Caregiver Notification and Response System* represents an efficient and effective way to relay information between Foster, Adoptive and Relative Caregivers and the Division. Through this platform, as a currently active Foster and Adoptive Caregiver, you will be automatically enrolled to receive pre-recorded voice messages via telephone from the Division of Family and Children Services.

These voice messages will be automatically sent from **(877) 210-5437** to the preferred telephone access numbers listed for the Primary Caregiver in Georgia SHINES. These voice messages will deliver information regarding upcoming trainings, policy updates relative to your role as a caregiver, weather emergencies, and much more. They may also provide instruction for you to visit our websites [www.dhs.ga.gov](http://www.dhs.ga.gov) or [www.fostergeorgia.com](http://www.fostergeorgia.com) for additional details. When visiting [www.fostergeorgia.com](http://www.fostergeorgia.com) look for the logo to the left for information related to these messages.

Look for this LOGO  
when visiting  
[fostergeorgia.com](http://fostergeorgia.com)

*Sign up today to receive our text messages!*

Foster/Adoptive Caregivers may also receive text message alerts from the *Caregiver Notification and Response System* on your wireless mobile device. Caregivers may opt-in to this feature by texting the word "**HOPE**" to **877-210-KIDS (5437)**. Text messaging rates from your wireless carrier may apply.

We recognize the value in providing necessary information to our partners promptly and efficiently. We are optimistic that this platform will improve our engagement with Caregivers and increase your awareness of training opportunities and other supports available to you.

Please note that during voice messaging, there may be a slight 5 to 10 second delay before you hear the recording. If the call is not answered, you will receive a voicemail with the recorded message. For questions regarding the system, please call 1 (877) 210-KIDS and select option 2 to speak with a Caregiver Navigator.

Sincerely,

*The Caregiver Recruitment and Retention Unit*

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