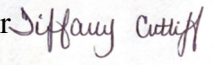




TO: RBWO Providers

FROM: Tiffany Cutliff, Office of Provider Management (OPM) Director 

DATE: September 27, 2021

RE: COVID Notifications

Dear RBWO Providers,

The health and safety of provider staff, children in care, and caregivers is a top priority for OPM. In light of the increased number of COVID cases in recent weeks, we wanted to remind our providers of the COVID-19 reporting protocol that was established in March of 2020.

When a youth is suspected of having been exposed to, or test positive for COVID, contact the youth's physician for medical instruction and follow their guidance for care of the youth and protective measures to be taken for other youth and staff. Also, immediately notify the DFCS Case Manager and OPM of the exposure or positive test. This information should be entered into GA+SCORE as a Significant event and email notification should be provided when possible. A category named "COVID" has been added for reporting purposes. Please add this as a category for any COVID related incidents. As a reminder, multiple categories can be selected by holding down the Ctrl button.

In addition to notifications regarding youth, we are also asking that notification be provided for any staff member or foster parent that is suspected of having been exposed to or test positive for COVID. Non-RBWO staff are also included, if they have been in contact with youth, staff, foster parents or if they have been in the office or facility prior to a positive test or after the possible exposure.

Please note that OPM will continue to make contact with staff and foster parents to conduct the COVID questionnaire prior to any in person visits to facilities or foster homes. Likewise, OPM will ensure that any of our staff that have potentially been exposed or have symptoms of COVID, will not conduct in person visits until it is safe to do so per CDC and DPH guidelines.

If there are any questions or concerns, please contact your Monitoring Team.

CC: Dr. Shaun Johnson, Caregiver Coordination Section Director
Beth Vineyard, RCCL Director