



# Welcome to GA+SCORE

## FY 2012

GA+SCORE, the data-tracking system for RBWO providers, foster homes, and placements, is a development of DHS, DFCS, The Office of Provider Management (OPM) and Care Solutions, Inc.





# Presentation Contents

This presentation includes the basics of navigating GA+SCORE as well as tips on completing required reporting for RBWO providers:

## 1. Key Tasks

- Keeping provider site information, staffing, and contacts up-to-date
- Reporting Significant Events
- Managing the Daily Roster, Foster Home Roster, Non-RBWO Roster, and RBWO Referrals

## 2. Entering PBC data for RBWO placements and provider staff

For details on all required reporting, please consult the **GA+SCORE User Manual** at [www.gascore.com](http://www.gascore.com).



# Getting Started: Logging In

GA+SCORE is a password-protected online application. To log in to an existing account, go to [www.gascore.com](http://www.gascore.com) and enter your username (complete email address) and password. If you cannot remember your password, click the Forgot Your Password? link to have it sent to you.

**If you do not have a GA+SCORE account, contact the super user at your agency.** Super users can create new accounts through the User Management screen. See the User Manual for details on this process.



# Getting Started: Navigating

In GA+SCORE, providers have access to three main areas, depending on license type:

- **Providers**
- **Foster Homes (CPAs only)**
- **RBWO Children**

The default area is Providers. To reach the **green Foster Home tabs**, click on any home link on the Foster Home Roster. To reach the **blue Child tabs**, click on any name link on the RBWO Daily Roster. To return to the **orange Provider tabs**, click on the GA+SCORE logo in the upper corner of any screen.

# Getting Started: Navigating

To access Resources or User Management, or to log out, click on the plus sign beside the Quick Links menu in the upper corner of any screen.



A Help link is also available on every screen just below the Quick Links menu. The Help texts are updated with tips and FAQs from the User Manual and provider questions. **If you aren't sure how to use a particular screen in GA+SCORE, check the Help link for advice.**

# Key Tasks in GA+SCORE

The orange Provider tabs contain a number of important screens for RBWO and PBC provider reporting.



Basic program information is available on the Program Information screen (under the Profile tab) and on the screens under the Services tab. **Please ensure that these fields are kept up-to-date to help OPM in its day-to-day tasks.**

Please note that certain fields – like the program name, site address, mailing address, program designations, and rates – are specified in Annex D of the RBWO contract and cannot be edited in GA+SCORE.



# Key Tasks: Staffing & Contacts

Staffing information is collected on the Staffing screen under the orange Profile tab. This screen should list all program staff. **Individuals who appear in this list do not automatically receive user accounts in GA+SCORE.**

The Contacts screen allows you to assign staff to essential positions so that OPM and GA+SCORE staff can contact you with important alerts. **Remember that you must list a person on the Staffing screen before you can select him or her as a contact.**



Staffing

Please note that this staffing list is NOT the list of active GA+SCORE users for your program. User accounts are managed via the User Management screen in the Quick Links.

	Title/ Position	RBWO Role	Hire Date	Most Recent Training	Training Reported to GA+SCORE
<a href="#">Ryan Blade</a>	Counselor	<b>MISSING</b>	03/09/2010	<b>MISSING DATE</b>	
<a href="#">Steve Duys</a>	Program Director	DIR	04/07/2008	07/03/2011	06/20/2011
<a href="#">Dawn Reed</a>	CEO	<b>MISSING</b>	12/20/2009	07/03/2011	06/20/2011
<a href="#">Mike Stephens</a>	Counselor	<b>MISSING</b>	06/03/2010	<b>MISSING DATE</b>	
<a href="#">Rachel Wahlig</a>	<b>MISSING</b>	<b>MISSING</b>	12/15/2009	<b>MISSING DATE</b>	

[Add New Staff](#)

Select an existing Person already associated with this Provider:

**Filter by Role**

If the person doesn't already exist, please enter a new person below.

**Staff Member**

Name:     
 Email:  Phone:

Title/Position:  Supervisor:   
 RBWO Role:   
 Hire Date:  Highest Education:  Experience:  years  
 End Date:  Reason for leaving Agency:   
 Licensure:  and

Current

|

[Staffing History \(1\)](#)

# Key Tasks: Significant Events

Profile	<b>Audit</b>	Services	Rosters	Reports	
Maltreatment Incidents	<b>Significant Events</b>	Monitoring			

Significant Events

Event Date	Type	RBWO Children Affected	Staff / Foster Parent
06/14/2011	CPS investigation	1  Manage Children	3  Manage Staff/FP

---

[Add Significant Event](#)

Event Date:

Event Type:

Narrative:

Provider Response or Action:

Other Comments:

# Key Tasks: Rosters & Referrals

All RBWO providers manage their daily rosters (RBWO, non-RBWO, Foster Home, and ILP/TLP, as applicable) and RBWO referrals in GA+SCORE. Because the Office of Provider Management uses GA+SCORE to report on provider rosters and capacity in real time, **these rosters must be kept updated as changes occur.**



Please note that providers do not have access to records for discharged children, closed foster homes, or referrals that have been disposed. **Be sure to complete all required data entry before removing a child, home, or referral from the roster.**

[Profile](#) | [Audit](#) | [Services](#) | **[Rosters](#)** | [Reports](#)

[Daily Roster](#) | [Foster Home Roster](#) | [Daily Non-RBWO Roster](#) | [RBWO Referrals](#)

[Daily Roster](#)

This tab includes a comprehensive listing of RBWO children your program has admitted to GA+SCORE.

[Add New Admission](#)

Child ID#	Child Name	SHINES ID	Child Age	Admission Date	PD	Discharge
4459996	Sharee	9423982	17	6/25/2010	BWO	X
4461748	DeAngelo	17170707	1	3/18/2011	BWO	X
4458960	Timothy	17031057	1	12/11/2009	Traditional	X

[My Tasks](#) | **[Case](#)** | [Admin](#)

[Children in Care](#) | [Facilities/Agencies](#)

User Name: Portal, User

**Children In Care**

*Scroll for more information -->*

Person ID	Name	Case ID	Gender	DOB	Age	Resource Name	Resource ID	Placement Date	End Date	Removal Rsn.	PI Ty
11326979	<a href="#">Donovan</a>	11303800	M	02/11/2005	4	Alpha Always Care	8546709	07/27/2009			CF
18309294	<a href="#">Shelia</a>	12405638	F	10/11/2000	8	Atchinson, William	8513709	03/15/2009			CF

Insert Admission

Child ID:

Child Name:\*

DOB:\*  Social Security #:

Find Child

Admission Data

Child Name:\*

DOB:\*  Social Security #:

Medicaid:  SHINES Person ID:

Legal County:  Race:

Gender:

Admission Date\*:   Placed through MAAC

Program Designation\*:

Save

Discharge

Discharge Date:

Disposition:

Reason for Placement Disruption:

Employment with Benefits:

Save

**Remember that placement dates should not overlap.** The day a child changes placements is the first day of the next placement; use the previous day as the end date of the first placement.

CPAs: When a child changes foster homes, discharge the child from the current placement and add a new admission for the next home.

Rachel's Place (Test Only)

Foster Care Program (5108) - Child Placing Agency ( **Active** )

[Select Foster Home](#)

[Profile](#)
[Audit](#)
[Services](#)
[Rosters](#)
[Reports](#)

[Daily Roster](#) | [Foster Home Roster](#) | [Daily Non-RBWO Roster](#) | [RBWO Referrals](#)

[Foster Home Roster](#)

 [Add New Foster Home](#)

FH ID	Primary/Secondary Caregiver	Approval Date	Home Status	Compliance
8198	Anastacia B... (244007)	06/01/2010	Suspended	Compliant
8791	Virgina G' (249134) and Brian G' (249135)	06/01/2010	Approved	Compliant
8769	Josephine H' (247756) and Martin H' (247757)	12/03/2009	Approved	Compliant
8792	Angelina Jolie (249336) and Brad Pitt (249337)	07/08/2009	Approved	Compliant



**Add Foster Home**

**Primary Caregiver Name:**  
First Name:   
Last Name:   
Social Security #:  (xxx-xx-xxxx)

**Secondary Caregiver Name:**  
First Name:   
Last Name:   
Social Security #:  (xxx-xx-xxxx)

Approval Date:

Only approved homes should be reported to GA+SCORE.

The initial approval date is the day the home was approved at the current program site. This date may be different from the home's earliest approval date with another site at the same agency.

Please note that homes cannot be closed until all RBWO placements have been discharged.



<b>Profile</b>	Members				
Contract Information		<b>Household Status / Re-Eval</b>		Notes	
Household Status / Re-Eval					
<b>Initial Approval Date:</b> <input type="text" value="07/08/2009"/>					
<b>Calculated Due Date:</b> 07/31/2011 [Based on <b>latest re-eval entered as of 3 AM today</b> ] - - <b>Re-Evaluation Current</b>					
<b>Household Status / Re-eval</b>			<b>Date</b>		
<a href="#">Annual Home ReEvaluation</a>			07/25/2010		
<input type="button" value="Save"/>					
<hr/>					
<a href="#">Add Household Status / Re-Eval</a>					
Click here to report a more recent re-eval, suspension, reinstatement, or closure.					
Household Status / Re-Eval: <input type="text" value=""/>					
Status Date: <input type="text" value=""/>					
Status Notes: <input type="text" value=""/>					
<input type="button" value="Add"/>					

The Daily Non-RBWO Roster is for capacity calculation only. No other data is reported for children in non-RBWO placements.

Profile
Audit
Services
Rosters
Reports

Daily Roster
Daily Non-RBWO Roster
ILP/TLP Roster
RBWO Referrals

Daily Non-RBWO Roster

This tab includes a comprehensive listing of children placed at the provider site who are not RBWO-funded.

Child Initials	DOB	Admission Date	Placement Type	Discharge
<u>G, E</u>	6/10/1983	6/4/2011	DJJ	<u>X</u>
<u>W, D</u>	11/27/1986	6/15/2011	DJJ	<u>X</u>
<u>W, R</u>	6/8/1982	1/1/2011	Private	<u>X</u>

Save

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[Add New Non-RBWO Placement](#)

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[Non-RBWO Placement History \(3\)](#)



Complete an RBWO Referral record before adding an RBWO placement to your Daily Roster. If the disposition is "Accepted", GA+SCORE navigates you directly to the screens to add the new placement.

Profile    Audit    Services    **Rosters**    Reports

Daily Roster    |    Daily Non-RBWO Roster    |    ILP/TLP Roster    |    **RBWO Referrals**

RBWO Referrals

This tab includes a comprehensive listing of the RBWO referrals your program has reported to GA+SCORE within the last twelve months.

[Add New Referral](#)

Child Name	County	DOB	PD	Referral Date	Disposition
<a href="#">Deb Farrell</a>	PIKE	2/1/1999	AWO	6/14/2011	<i>-report disposition-</i>
<a href="#">Princess Leia</a>	BURKE	8/1/2002	Base	6/10/2011	<u>Accepted - RBWO</u>

**Name:**

Date of Birth:  County:

Gender:  Race:

Program Designation:  **Referral Source:**

DFCS Case Manager:  DFCS CM Phone:

**Referral Date:**  **Disposition:**

**Presenting Issue:**

Janna is currently three months pregnant with her first child. History of family DFCS involvement. Currently placed in a DFCS foster home.

**Reason for Disposition:**

Remove from record (Incorrectly Assigned)

Save



# Key Tasks: Essential FH Data

All CPA providers manage foster home data via GA+SCORE. These screens are also used to update resource records in GA SHINES. The green Foster Home tabs contain a number of crucial screens for RBWO and PBC provider reporting.



Basic home information – including the address, phone number, and ages and genders of children served – is available on the Contact Information screen (under the Profile tab). **Please ensure that these fields are accurate for OPM reports and visits.**

Profile   **Members**

**Member Data** | Training | Medical and Drug Screens | Criminal and Background Checks

An  
Pri

 [Add New Member](#)  
 [Select Member \(2\)](#)

**Name:**         **DOB:**

**Social Security:**       **Gender:**       **Race:**

**Role:**

Profile		<b>Members</b>					
<b>Member Data</b>		Training		Medical and Drug Screens		Criminal and Background Checks	
<b>Brad Pitt (249337) - Age:</b> <b>Secondary Caregiver</b>						<input type="button" value="Add New Member"/> <input type="button" value="Select Member (2)"/>	
Member Data							
<b>Name:</b>	<input type="text" value="Brad"/>	<input type="text" value="Pitt"/>	<b>DOB:</b>	<input type="text"/>			
<b>Role:</b>	<input type="text" value="Secondary Caregiver"/>		<b>Social Security:</b>	<input type="text" value="444-55-6666"/>			
<b>Gender:</b>	<input type="text" value="Unknown"/>		<b>Race:</b>	<input type="text" value="Undetermined"/>			
<input type="checkbox"/> Diagnosed Medical Condition							
<input type="button" value="Save"/>							
<input type="button" value="Add to Occupancy History"/>							
Member Activity:	<input type="text"/>						
Activity Date:	<input type="text"/>						
Activity Notes:	<input type="text"/>						
<input type="button" value="Add"/>							



# Key Tasks: FH Compliance

Foster home compliance for all open (approved, unapproved, suspended, and reinstated) homes is determined automatically by GA+SCORE in a process that runs at 3 AM each morning. **In order for a home to be considered as compliant on a given day, all annual re-evaluations and member health and background checks must be entered by 3 AM that morning.** Changes made during the day affect compliance the following day.

Foster home compliance information is displayed on the Foster Home Roster and throughout the green screens.

Profile

**Members**

Member Data

Training

Medical and Drug Screens

**Criminal and Background Checks**

**Angelina Jolie (249336) - Age: 45**

**Primary Caregiver**

 Add New Member

 Select Member (2)

Criminal and Background Checks

Criminal/Background Check	Required	Date Completed	Status	Expiration Date
 <a href="#">CPS History Check</a>	YES	07/04/2010	Current	<i>Does not expire</i>
 <a href="#">Department of Corrections</a>	YES	09/15/2010	Current	<i>Does not expire</i>
 <a href="#">GA Sex Offender Registry</a>	YES	09/15/2010	Current	<i>Does not expire</i>
 <a href="#">OIS Fitness Determination Letter</a>	YES	11/24/2010	Current	11/24/2015
 <a href="#">Pardons and Parole Database</a>	YES	09/15/2010	Current	<i>Does not expire</i>

Save

 Add Criminal/Background Check

Criminal/Background Check Type:  

Date Completed:

Add

 Criminal/Background Check History (0)

 Add an Adam Walsh Screening

 [8/11/2010](#) - Florida



# Key Tasks: Essential Child Data

Although GA+SCORE is not the child's official record, all RBWO providers manage placement data via GA+SCORE as it pertains to PBC and foster home compliance. The blue Child tabs contain a number of crucial screens for RBWO and PBC provider reporting.



Basic demographic information is available on the Child Data screen (under the Profile tab). **Please ensure that these fields – including name, date of birth, and SHINES Person ID# – are accurate, as they affect provider PBC scoring.**

Profile

Placements

**Program Designations**

SFC Per Diems

Wrap Around Services

Program Designations

**Program Designation**

 Independent Living Program

**Start Date**

06/07/2011

**End Date**

 Base (CCI)

06/03/2011

06/06/2011

 Base Watchful Oversight (CPA)

01/02/2011

06/02/2011

Save

 Add a Program Designation

Program Designation:

-select- 

Start Date:

End Date:

Add

Profile	<b>Placements</b>	Program Designations	SFC Per Diems	Wrap Around Services	
Placement Details	<b>Payments</b>	Appts and Visits	Education	Family	TLP/ILP
Dates: 6/10/2011 - 6/15/2011				<input type="button" value="Add New Placement"/>	
CHRIS Kids, Inc. - Summit Trail Boys ILP (4675) - CCI				<input type="button" value="Select Placement (6)"/>	

Payments

Start Date	End Date	PD	Total Payment
<u>06/10/2011</u>		ILP	\$75.00

---

Provider Rate:	<input type="text" value="\$75.00"/>
Total Payment:	<input type="text" value="75.00"/> <input type="button" value="Update"/>
Start Date:	<input type="text"/>
End Date:	<input type="text"/>
Notes:	<input style="width: 90%;" type="text"/>
<input type="button" value="Add"/>	



# PBC Measures for FY 2012

GA+SCORE is the source of PBC quarterly and annual reports. **All RBWO providers are responsible for submitting PBC data to GA+SCORE or GA SHINES (as noted) as of July 2011.** In most cases, data must be reported by the 10<sup>th</sup> of the following month in order to be counted.

Please see Annex E of the FY 2012 RBWO contract for details on the PBC measurements for each provider type (CCI, CPA, ILP, and TLP). The final section of the GA+SCORE User Manual – “PBC Data Entry by Measure” – also includes the text of each measure as well as detailed instructions on reporting and viewing PBC data in GA+SCORE.



# PBC Measures: CCI, CPA

CCI and CPA providers are responsible for submitting the following into GA+SCORE or GA SHINES (as noted) as of July 2011. Providers will receive a corresponding scorecard, depending on the program's license type (CCI or CPA).

Please contact OPM with questions about reporting measurements in GA SHINES. **Remember that providers must input each child's SHINES Person ID into GA+SCORE as soon as it becomes available.**



# M1: Incidence of Maltreatment

*Providers are not responsible for reporting CPS investigations. This information is reported to GA SHINES by DFCS Case Managers.*

# M2: Staff Training

**Trainings**

<b>Date</b>	<b>Training Topic</b>	<b>Attendance</b>
 <a href="#">06/07/2011</a>	Holidays, Celebrations and Traumatically Bereaved Children	0  <a href="#">Manage Attendance</a>
 <a href="#">06/05/2011</a>	Holidays, Celebrations and Traumatically Bereaved Children	2  <a href="#">Manage Attendance</a>
 <a href="#">02/03/2011</a>	The Problem of Youth Who Run from Residential Care	0  <a href="#">Manage Attendance</a>

---

 [Add New Training](#)

Training Date:

Training Type:

# M3: FH Compliance (CPAs only)



Rachel's Place (Test Only)  
Foster Care Program (5108) - Child Placing Agency ( **Active** )  
[Select Foster Home](#)

Profile    Audit    Services    **Rosters**    Reports

Daily Roster    |    **Foster Home Roster**    |    Daily Non-RBWO Roster    |    RBWO Referrals

[Foster Home Roster](#)

[Add New Foster Home](#)

FH ID	Primary/Secondary Caregiver	Approval Date	Home Status	Compliance
8198	Anastacia B... (244007)	06/01/2010	Suspended	Compliant
8791	Virgina G' (249134) and Brian G' (249135)	06/01/2010	Approved	Compliant
8769	Josephine H ' (247756) and Martin H ' (247757)	12/03/2009	Approved	Compliant
8792	Angelina Jolie (249336) and Brad Pitt (249337)	07/08/2009	Approved	Compliant

# M4: Placement Disruptions

Discharge

**Discharge Date:**

**Disposition:**

**Reason for Placement Disruption:**

**Employment with Benefits:**

Save

# M5: Permanency Contacts

Family

**Current DFCS Visitation Requirements:**

-no visitation requirements reported-

---

 [Add New Visitation Requirements](#)

Date provider received DFCS case plan

Date provider attended EPEM planning meeting

Is there an agreement with DFCS to conduct visits with a **mother, father, or other permanency adult**?

Does the DFCS case plan identify **one or more siblings** (not living with the child) for visits?

Is the permanency goal **APPLA**?

Current Visitation Requirements

Meetings between a child and parent or child and sibling are reported to GA SHINES. (Meetings are displayed in GA+SCORE on the blue Appts and Visits screen.) Providers must input each child's SHINES Person ID into GA+SCORE to receive credit.

# M6 & 7: EPSDT Medical & Dental



Appts and Visits

Date	Type	Location	Appointment Reported to GA+SCORE
------	------	----------	----------------------------------

Save

---

 Add an EPSDT Appointment

Date:

Type:

Location:

Add

# M8: Academic Supports

Education

**Education Status**

-no current education status reported-

---

**Academic Supports**

Date	Type
-no academic supports reported-	

[Save](#)

---

 [Add New Education Status](#)

Education Status

Reason not enrolled

Grade Level

Current Enrollment

[Add](#)

---

 [Add an Academic Support](#)

Academic Support Date

Academic Support Type

[Add](#)

# M9: Provider ECEM Visits

Appts and Visits

Date	Type	Location	Appointment Reported to GA+SCORE
<u>06/15/2011</u>	EPSDT Medical Appointment	Dr. Renee	06/18/2011

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[Add an EPSDT Appointment](#)

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**Permanency Contacts (Supplied By SHINES)**

Contact Date	Contact Type	Date Imported from SHINES
-no Permanency Contacts imported from SHINES-		

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**ECEM Visits (Supplied By SHINES)**

Visit Date	Visit Location	Date Imported from SHINES
-no ECEM Visits imported from SHINES-		

Provider ECEM visits are reported to GA SHINES. (Meetings are displayed in GA+SCORE on the blue Appts and Visits screen.) Providers must input each child's SHINES Person ID into GA+SCORE to receive credit.

# CCI & CPA Bonus Measures

- **M10: Father Engagement**
  - Meetings are reported to GA SHINES. Providers must input each child's SHINES Person ID into GA+SCORE to receive credit.
- **M11: EPSDT Medical Visits**
  - Visits are reported on the blue Appts and Visits screen. Bonus is given for timeliness of completion.
- **M12: EPSDT Dental Visits**
  - Visits are reported on the blue Appts and Visits screen. Bonus is given for timeliness of completion.



# PBC Measures: ILP & TLP

ILP and TLP providers are responsible for a limited set of the CCI measures already discussed as well as several additional measures. Please see Annex E of the FY 2012 RBWO contract for details on the PBC measurements for each provider type.

Measures and bonus measures specific to ILP and TLP providers (M13-24) are reported primarily on two screens: the blue ILP/TLP screen, and the orange ILP/TLP Roster.

# ILP/TLP Screen

Profile
Placements
Program Designations
SFC Per Diems
Wrap Around Services

Placement Details
Payments
Appts and Visits
Education
Family
ILP/TLP

Dates: 6/10/2010 -

CHRIS Kids, Inc. - Summit Trail Boys ILP (4675) - CCI

Add New Placement

Select Placement (7)

ILP/TLP

Youth **HAS** emancipated.  
 Permanency goal **IS** APPLA.  
 Date Youth Signed Consent for Extended Services (provided by SHINES): -no Date imported from SHINES-

---

**Financial Independence**

**IDA Program Enrollment Date:**       **Financial Literacy Class Date:**

*Note: monthly account activity is reported on the TLP/ILP Roster screen under the orange Rosters tab.*

---

**Ansell Casey Life Skills Assessment (ACLSA)**

Date	Age	Administered By
<a href="#">5/31/2011</a>	20	Another Provider

---

**Permanency Pact(s):**

- [Vivian Martin-Banks](#) - Signed: 8/1/2010
- [Henry Banks](#) - Signed: 8/9/2010

Save

 Add an ACLSA

Date ACLSA completed

Child Age at time of assessment

ACLSA administered by

Add

---

 Add a Permanency Pact

First Name of Caring Adult

Last Name of Caring Adult

Date Permanency Pact signed

Date Permanency Pact cancelled (if any)

Add

# ILP/TLP Roster

Profile

Audit

Services

Rosters

Reports

Daily Roster

Daily Non-RBWO Roster

ILP/TLP Roster

RBWO Referrals

ILP/TLP Roster

**July 2011**

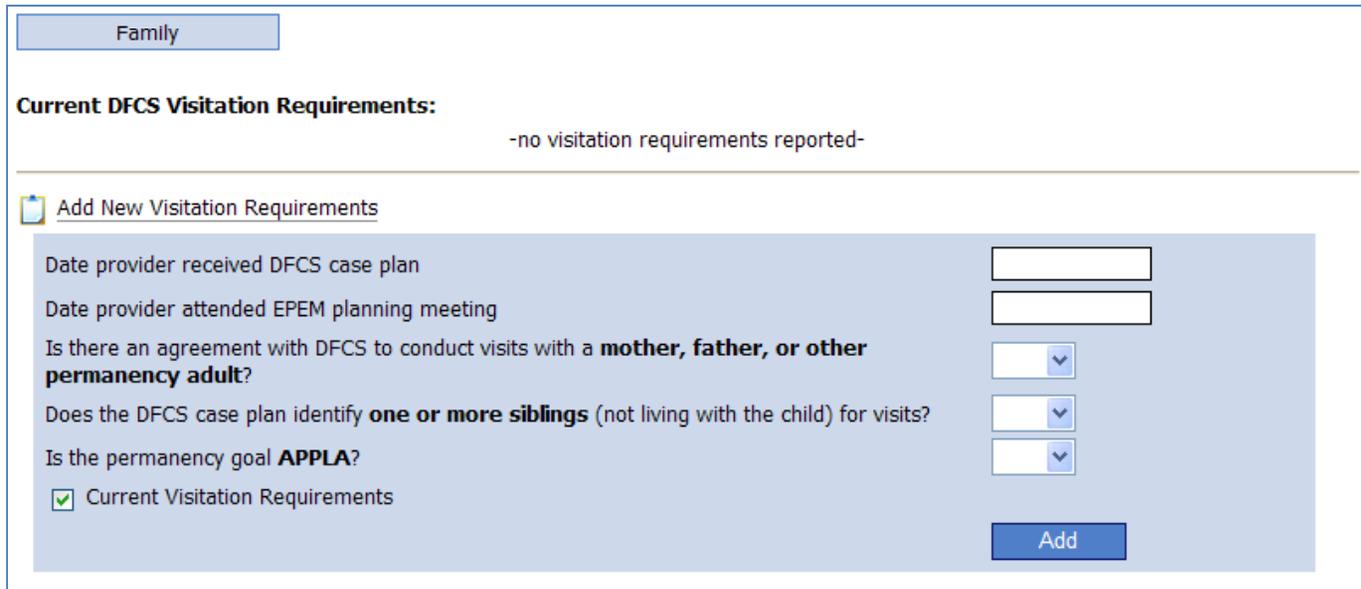
Child ID#	Child Name	Child Age	Academic/ Career	Active IDA \$5/mo.	Community Connections (5 hours)	Bonus Measurements			
						Received HS Diploma	Passed Prof. Cert.	Passed College Courses	No New DJJ/DOC Involvement
4448150	_____, Shuntae	17	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4454027	_____, Ebony	18	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4434468	_____, Kenya	18	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4432808	_____, Thalia	20	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4457535	_____, Moriah	19	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Save

# Other TLP/ILP Reporting

Two pieces of ILP/TLP data are reported on other screens in GA+SCORE.

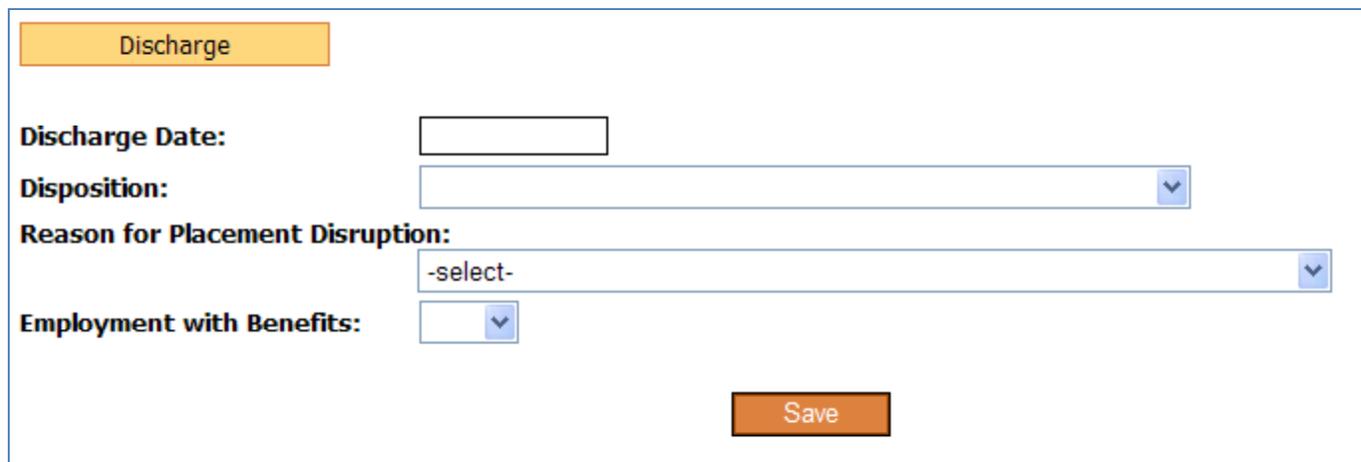
1. An APPLA permanency goal (M22) is reported on the blue Family screen.

The screenshot shows a web interface for the 'Family' screen. At the top, there is a tab labeled 'Family'. Below it, the section 'Current DFCS Visitation Requirements:' displays '-no visitation requirements reported-'. A link with a clipboard icon says 'Add New Visitation Requirements'. Below this is a form with several fields: 'Date provider received DFCS case plan' (text input), 'Date provider attended EPDM planning meeting' (text input), 'Is there an agreement with DFCS to conduct visits with a mother, father, or other permanency adult?' (dropdown menu), 'Does the DFCS case plan identify one or more siblings (not living with the child) for visits?' (dropdown menu), and 'Is the permanency goal APPLA?' (dropdown menu). At the bottom left of the form is a checked checkbox for 'Current Visitation Requirements'. At the bottom right is a blue 'Add' button.

# Other TLP/ILP Reporting

Two pieces of ILP/TLP data are reported on other screens in GA+SCORE.

2. Full-time employment with medical benefits (M24) is reported during the discharge process from the RBWO Daily Roster.

A screenshot of a web form titled "Discharge". The form contains four input fields: "Discharge Date:" (a text box), "Disposition:" (a dropdown menu), "Reason for Placement Disruption:" (a dropdown menu with "-select-" selected), and "Employment with Benefits:" (a dropdown menu). A "Save" button is located at the bottom right of the form.

Discharge

Discharge Date:

Disposition:

Reason for Placement Disruption:

Employment with Benefits:

Save



# PBC and RBWO Reports

GA+SCORE is the source for numerous provider data reports, including the DFCS Approved Provider List, Performance-Based Contracting Quarterly Reports, Kenny A Compliance, and RBWO Provider Profile.

**Report access varies depending on the user's access level.**

To view available provider reports, click on the orange Reports tab.



# Troubleshooting and Support

The User Manual contains a Troubleshooting page that walks through fixes for several common issues in GA+SCORE, including required browser settings. Remember that the Help link in the corner of each screen also contains valuable tips on using that screen correctly.

**Please contact Care Solutions about other questions or errors.** Staff can be reached during normal business hours at the email address and phone numbers provided in the User Manual.

**GA+SCORE access resumes Tuesday, July 5.**



Thank you!

