

Division of Family and Children Services
Office of Provider Management
FY 2013 Performance Based Contract Measures

FY 2013 MEASURES	CCIs	CPAs
OPM Monitoring Reviews	Weight	Weight
Annual Comprehensive Review – provider results on the OPM annual comprehensive review on Safety, Permanency and Well-Being compliance to Minimum Standards and contractual obligations.	25%	25%
Safety Reviews -- random FH visits to review safety and quality of care	15%	10%
FH Reviews -qualitative review of adherence to requirements of initial foster home studies and annual re-evaluations	_____	10%
Safety Measures		
Incidence of Maltreatment — percent of children who have substantiated CPS investigations; rate must be .57 or below; including informational display of--# CPS reports, screen outs, unsubstantiated complaints and current active investigations.	10%	10%
Staff Training —percent of staff (HSP, CSS, CSW) who complete at least 25% of annual training requirement quarterly (6 hours)	4%	4%
Permanency Measures		
Placement Stability — percent of children remaining in provider placement without a disruption (certain disruption causes and DFCS initiated disruptions will not be counted against the provider). Display median length of stay for quarter. For potential use in FY 14	15%	10%
Sibling Contacts --percent of children receiving provider supported contact between child and a sibling. Contacts are documented via Provider Portal into SHINES.	5%	5%
Well-Being Measures		
EPSDT Medical Visits —percent of children who receive the minimum number of health screenings based on the periodicity schedule. (Due visits are accomplished within 90 days of placement for youth ages 6 and up and within 30 days for children younger than 6 years.) Documented via SHINES Portal and GA+SCORE	4%	4 %
EPSDT Dental Visits —percent of children age 3 or older who receive two dental screenings annually- (Due visits are accomplished within 90 days of placement for youth ages 3 and up) Documented via SHINES Portal and GA+SCORE.	4%	4 %
Academic Supports —percent of children enrolled in K-12 who receive at least two academic supports per month.	4%	4 %
Provider Every Child Every Month Visit - percent of children with whom the provider makes a purposeful monthly contact and documented via the SHINES Portal.	7%	7 %
Provider General Contact -- percent of children receiving a documented contact between child and HSP or CSW. Contacts are documented via Provider Portal into SHINES	7%	7 %
		Total= 100%
Incentive Credit		
EPSDT Medical Visits –percent of visits completed early (within 60 days for youth ages 6 and older and within 15 days for children under 6 years) Documented via SHINES Portal.	Up to 2%	Up to 2%
EPSDT Dental Visits –percent of visits completed early (within 60 days) Documented via SHINES Portal.	Up to 2%	Up to 2%
Permanency Contacts - percent of children receiving provider supported contact between child and permanency adult which support the DFCS permanency plan. Contacts are documented via Provider Portal into SHINES.	Up to 5 %	Up to 5 %
Academic Supports —percentage of children receiving more than five academic supports per month	Up to 2%	Up to 2%
Foster Home Retention Rate —total quarterly foster home retention rate is at least 90%	-----	Add 2 Points
Foster Home Recruitment —approval of at least four new homes (or at least 25% of approved # of homes at the start of the quarter) during the quarter.	-----	Add 2 Points
Active Accreditation —document type and dates of accreditation. Must be active on the last day of the quarter.	Add 2 points per accreditation up to 4 points total	Add 2 points per accreditation up to 4 points total
Staff Clinical Licensure —percentage of HSP, CSS, CSW staff with active state of Georgia clinical license; must be active on the last day of the quarter.	Add ½ point per person up to 5 points	Add ½ point per person up to 5 points
Behavior Management —No “reportable” use of physical restraint/seclusion/ESI during the quarter.	-----	Add 4 Points
Maximum Combined Incentive Credit is 10 Points		
Penalty Debit		
PBC Verification --When self-report information (everything other than SHINES data and OPM Monitoring data) cannot be verified (i.e...no supporting documentation), a penalty will be assessed on the following quarterly score.	Up to 26% plus; may increase if incentive credit cannot be verified	Up to 26% plus; may increase if incentive credit cannot be verified

Independent Living (youth ages 18 and up) and Transitional Living Programs (youth ages 16 and up)—Programs will receive a CCI scorecard and a IL/TLP scorecard.

Measures	New Weight
Academic/Career Development –percent of youth attending an educational program <i>leading to HS completion</i> or higher education and/or employed at least 10 hours a week.	15%
Academic Supports —percent of youth enrolled in any school or GED program who receive at least four academic supports per month.	10 %
Independent Living Skills Provision —percent of youth receiving at least four independent living skills experiences monthly: counseling, workshop, experiential activity or other that supports the youth's development as dictated by the ACLSA and the youth's WTLP (ISP). Documented via SHINES Portal.	25%
Financial Independence —percent of youth enrolled in the Individual Development Account program, attend financial literacy class and maintain IDA with minimum \$5 monthly contribution. <i>Youth must receive at least one skill training experience on finances monthly.</i>	10%
Positive Permanency Connections —percent of emancipating (with APPLA goal) or emancipated youth with signed "Permanency Pact" or agreements with a caring adult.	10%
Community Connections -percent of youth participating in a community organization or volunteer experience at least 10 hours a quarter.	10%
WTLP /Life Coach – percent of youth who receive at least two documented contacts with Life Coach in support of achieving WTLP goals. Contacts are documented via GA SHINES.	20%
Total = 100%	
Incentive Credits	
No DJJ or DOC Involvement —percent of youth with no DOC or DJJ involvement OR no additional involvement or probation violations. <i>This includes Significant Events where police are called.</i>	Up to 5%
Extended Foster Care Services —percent of youth agreeing to extended foster care at 18 years.	Up to 5%
Positive Permanency Connections —percent of emancipating (with APPLA goal) or emancipated youth with signed "Permanency Pact" or agreements with three or more caring adults.	Up to 5%
High School Graduation or College Participation -percent of youth completing a HS diploma or who pass at least two class at a college, university, trade or technical school during the quarter.	Up to 20%
At Least-Part-Time Employment with Medical Benefits —percent of discharged youth who have at least a part time job with medical benefits.	Up to 20%
Living Arrangements at Discharge —percent of youth discharged who have a signed housing lease in their name.	Up to 20%
Academic Supports —percentage of children receiving more than five academic supports per month	Up to 2%
Independent Living Skills Provision —percentage of youth receiving more than five Independent Living skills/activities per month. Documented via SHINES Portal.	Up to 5 %
Active Accreditation —type and dates of accreditation; must be active on the last day of the quarter.	Add 2 points per accreditation up to 4 points total
Staff Clinical Licensure —percentage of HSP/Life Coaching staff with active state of Georgia clinical license; must be active the last day of the quarter.	Add ½ point per person up to 5 points
Maximum Combined Incentive Credit Allowed is 10 Points	
Penalty Debit	
PBC Verification ---When self-report information (everything other than SHINES data and OPM Monitoring data) cannot be verified (i.e...no supporting documentation), a penalty will be assessed on the following quarterly score.	Up to 55% plus; may increase if incentive credit cannot be verified