Office of Provider Management Life Coach Certification

Presenters:

Catrecia Stokes-Bryan Acting OPM Director

Roxanne Boreland-Cade
Acting State ILP Program Manager

Jillian Ramsey Region 4 ILP Specialist

Millicent Houston SOC, Roundtable Manager











Objectives

- Inform Participants About Standards, Policies & Practices
- Energize Participants Around Work With Youth
- Participants Accept Call To Action To Make A Difference in Youth Outcomes



Agenda

- ✓ Opening Engager
- ✓ The State ILP Program
- ✓ Coaching The Game of life
- ✓ RBWO Standards
- ✓Open Q & A
- ✓ Certificates & Evaluations





Do You Remember When....?

Go To The Group That Represents Your High School

Graduation Year

Group 1: Through 1980

Group 2: 1981-1986

Group 3: 1987-1991

Group 4: 1992-1997

Group 5: 1998-2003

Group 6: 2004 --





Remember When....Instructions

- 1. Assign A Scribe, Reporter and Home Coming Queen or King ©
- Draw A Line Down the Middle of Your Paper—Write THEN on the first side and NOW on the other side
- 3. On the **THEN** side—write the **6** most significant or memorable things about being a teenager during this period—this can be anything such as movies, political events, clothing/hair styles, artists, music, cultural events; and Average Age of the Group When **YOU BECAME** Fully Independent.
- 4. Once you finish, move to the **NOW** side and—write the **6** most significant or memorable things about being a teenager **NOW**—this can be anything such as movies, political events, clothing/hair styles, artists, music, cultural events; and the average age that you **THINK YOUTH** now can become fully independent.
- Talk about the similarities and differences between THEN and NOW and how that impacts your work as a LIFE COACH!





How Do We Impact Lives?





What Support Did You Need That Would Have Made the Transition Easier?

Life Plan

Stability

Peer Support

Life Coach

Supportive Adult

Access to Transportation for Work or School

Website Full of Resources on Transitioning to Adulthood



Money

No Support System

Failing School

Depression

No Resources

Supportive Adult

Family Turning Their Back On You

Overview of the Overview of th



INDEPENDENT LIVING PROGRAM GRORGIA DEPARTMENT OF HUMAN SERVICES

ILP Mission

Is to provide eligible youth with opportunities to successfully prepare for adulthood, by providing appropriate resources and connections with community partners.



State of Georgia's Response

The State of Georgia recognized that without appropriate services, planning and support, these youth showed higher rates of homelessness, unemployment, poverty, delinquent or criminal behaviors and dependence on various types of public assistance.

In response to this problem, the State of Georgia implemented the standards and support of the Chafee Foster Care Independence Program (CFCIP).



ILP Outcome Measures

Our program comprise of six outcome measures targeting:

- educational attainment;
- financial self-sufficiency;
- avoidance of homelessness;
- positive connections with adults;
- avoidance of high-risk behaviors; and
- accessing health insurance.

These outcomes assess our performance in the delivery of services and support to ensure successful transitions.



Services and Programs

 To achieve successful outcomes, we provide an assortment of services such as educational workshops/conferences, independent living skills needs assessment, post secondary supports, academic supports, financial assistance, employment programs/training, Individual Development Accounts Matching Program, permanency/transition planning meetings (Transition Roundtable) and monitoring of the Written Transition Living Plan.



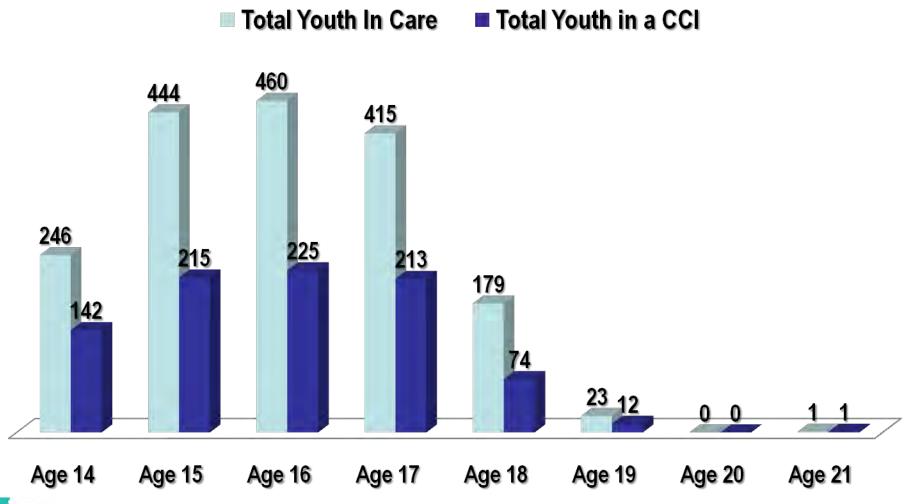


Our Population

- 1768 youth in care were ILP eligible
 - In care at least 6 months
 - Over the age of 14
- 50% (882) are in Child Caring Institutions
- 533 will be eligible within the next 6 months
 - 124 are currently 14 and not yet in care 6 months

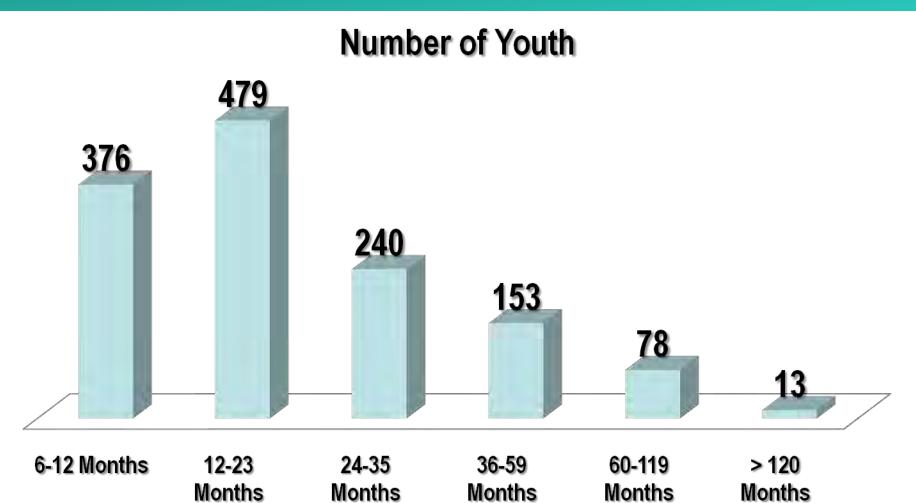


ILP Eligible Youth In Care By Age





TIME IN CARE





ILP Policy Overview Oxerview



National Youth in Transition Database

NYTD is how we report our outcomes to the Federal Administration for Children and Families (ACF).

- NYTD is a data collection system created by the ACF to track services funded by the Chafee Independence Living Program and assess the state's performance.
- This database is a valuable tool in the effort to understand what works and what does not work for youth in foster care.
- The data will help Georgia assess their efforts to prepare youth for the transition to adulthood and will be used to examine national trends related to youth in transition.



NYTD Population for Data Collection

Served population

 Consist of all ILP eligible youth. It evaluates the services the youth received by either ILP, caseworker, foster parent, private provider, etc.

Baseline population

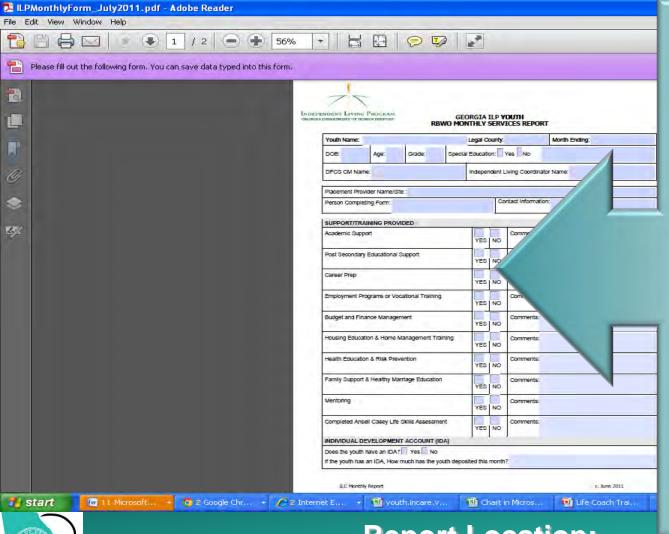
 Consists of all youth in foster care between their 17th birthday and 45 days following their birthday. It evaluates how the youth is coping according to the outcome.

Follow-up population

 Consists of all youth who reach their 19th or 21st birthday and who have participated in data collection as part of the baseline population. It evaluates how the youth is coping according to the outcome.



NYTD Served Population/ RBWO Monthly Report



Academic Support

Post Secondary Educational Support

Career Prep

Employment Programs/Vocational Training

Budget & Finance Management

Housing Education & Home Management Training

Health Education

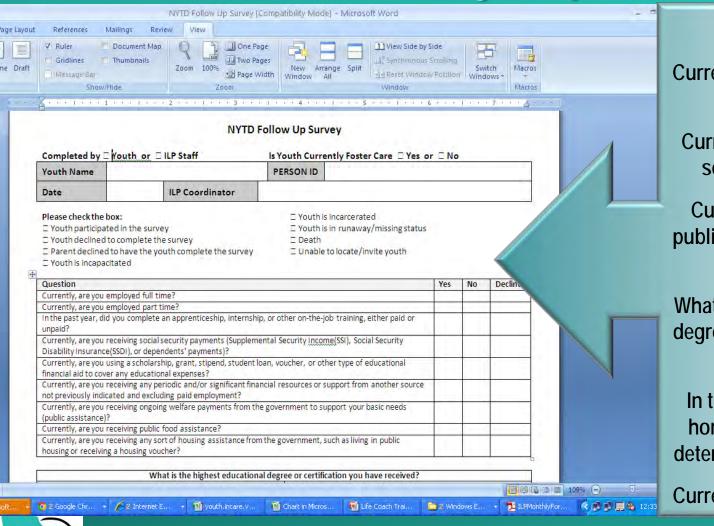
Family Support

Mentoring

Completed Ansell Casey Life Skills Assessment

Report Location: GASCORE RBWO FORMS

NYTD Survey Population



Questions

Currently, are you employed full time or part time?

Currently, are receiving social security payments (SSI)?

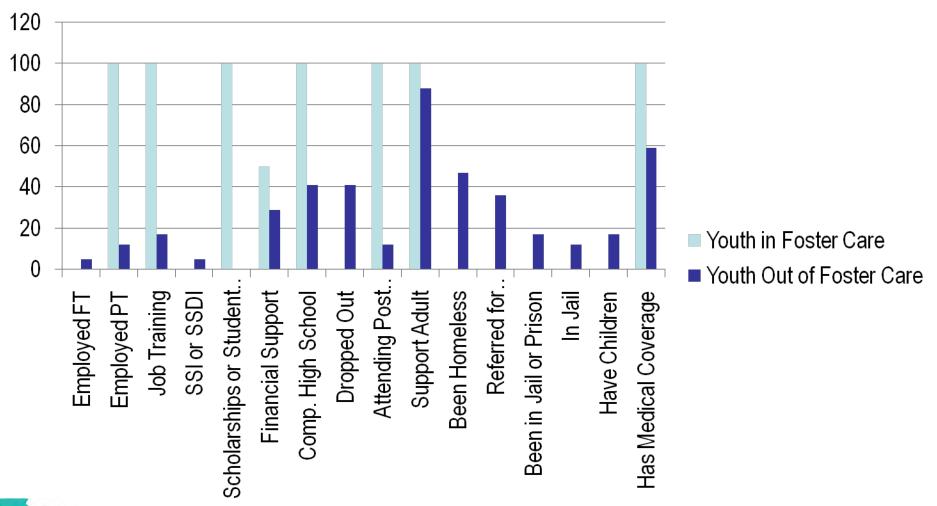
Currently, are you receiving public assistance (food stamps, housing, financial)?

What is the highest educational degree or certification you have received?

In the past 2 years, were you homeless, confined in jail or detention center or given birth?

Currently, are you on Medicaid?

Region 4 NYTD Results Follow Up Survey





Sample of Youth Participated in Follow Up Survey- 28
Youth in Foster Care- 2
Youth Out of Foster Care - 26

Extended Youth Support Services

- •DFCS will use the following requirements to determine eligibility for Extended Youth Supportive Services:
- Youth in care ages 18 21,
- Youth who met ILP eligibility requirements prior to their 18th birthday, and
- Youth desires to accomplish specific goals related to the WTLP.
- •NOTE: Youth who achieve permanency prior to their 18th birthday are not eligible for EYSS.



EYSS Waiver Process

If the county department determines that the youth has not complied with the WTLP goals, and seek to discontinue EYSS, the youth must be provided with:

- A letter within 15 days of determination to discontinue services which must outline the county's reason(s) for discontinuation of services
- Notification of the State Office ILP Director's review of the decision including:
 - Notice that EYSS placement and permanency services will continue until a final decision is made by the State Office ILP Director.
 - The youth may be contacted by the State Office ILP Director for additional information to complete the review.

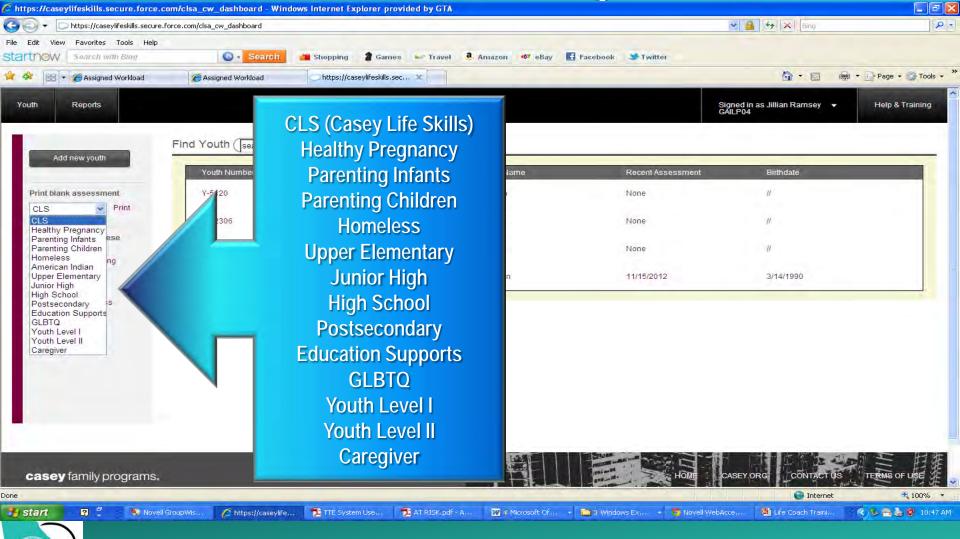
DFCS County Director will submit all decisions to the discontinue EYSS to the State Office ILP Director for review within five (5) work days of such decision. The State Office ILP Director will conduct a review of the case and make a final decision within 30 days of the receipt the case.

Ansell Casey

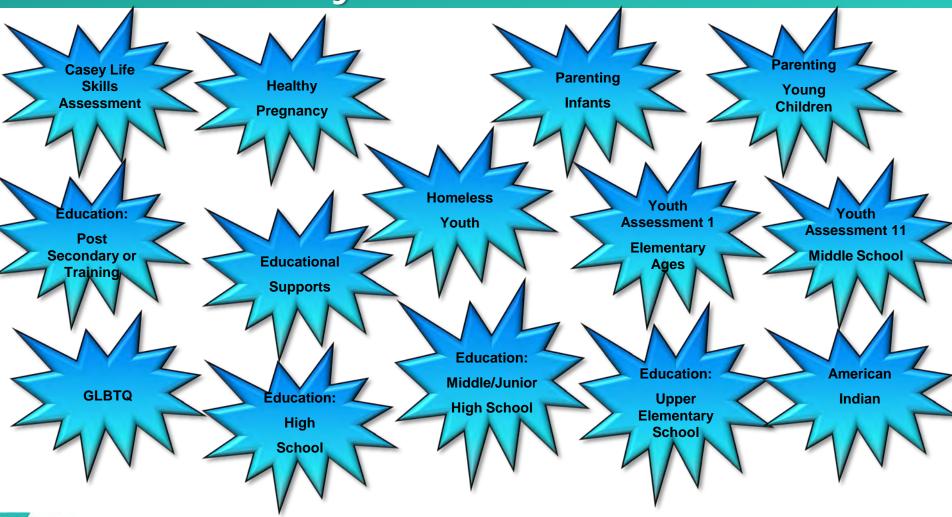




Ansell Casey



Ansell Casey Life Skills Assessments





Chafee Independence Medicaid

- •Chafee Medicaid covers youth from ages of 18-21 if the youth:
- Aged out of foster care at age 18 or older and received benefits on their 18th birthday;
- Is a Georgia resident;
- •Is a citizen of the United States;
- Can verify their identity; and
- •Has a social security number or has an application for a social security number.



Additional Policies For Your Review

Independent Living Program Eligibility and Enrollment

POLICY NUMBER: 1012.1

Post Foster Care Resources

POLICY NUMBER: 1012.8

Youth Who Request Services Beyond Age 21 (Waiver)

POLICY NUMBER: 1012.10

Youth in Care Obtaining a Learners Permit

POLICY NUMBER: 1012.11

Youth in Care Obtaining a Driver's License

POLICY NUMBER: 1012.12

Youth in Care Owning a Motorized Vehicle

POLICY NUMBER: 1012.13



For more information on policy: www.odis.dhr.state.ga.us

ILP Support Services

- The following are ways youth can be supported using ILP funds:
 - Education and Enrichment Expenses
 - Transitional Living
 - (I.e. Partial Rental Reimbursement, Utility Deposits, Rental Deposits)
 - Post Secondary Educational Expenses
 - (I.e. Tutoring, Tuition, Books, On Campus Housing)
 - Individual Development Account (IDA)
 - (I.e. Tutoring, Tuition, Books, On Campus Housing)



This is not an extensive list. Specific monetary limits are based upon availability of funds and the specific needs of the youth.

Education and Enrichment Expenses

DESCRIPTION	SPECIFIC SERVICE REQUIREMENT	HOW DO YOU ACCESS SERVICES?		
Summer or Evening School Fees				
Skills Conferences, Trainings, and Workshops	 Independent Living life skills, conferences, training, workshops 	SSCM must obtain approval through the ILS. Once funds have been approved, then the provider can purchase the items, or pay for workshops/ conferences. Original receipts must have the provider and youths signature on them. Receipts are then submitted to the SSCM which will submit to the ILS for reimbursement.		
Personal Computers and Printers	 Personal computers and printers, if required by the school 			
Graduation Fees				
Non-Essential Graduation Fees	 class ring, senior pictures, announcements/invitations, yearbooks, etc NOT to exceed \$350.00 total and youth must have senior classification 			



Education and Enrichment Expenses

Eddeditori dila Eliffornitorit Experises				
DESCRIPTION	SPECIFIC SERVICE REQUIREMENT	HOW DO YOU ACCESS SERVICES?		
Tutoring Through EPAC	 Tutoring (up to \$1500.00 academic per year) Children (ages 5 to 17) must be referred to EPAC ILP eligible youth ages 14-21 who are not or become no longer EPAC supported tutoring may be supported by ILP funds 	SSCM would submit a referral to the EPAC		
Driver's Education	• \$500 limit	SSCM must obtain approval through the ILS. Once funds have been approved, then the provider can purchase the items or class. Original receipts must have the provider and youths signature on them. Receipts are then submitted to the SSCM which will submit to the ILS for reimbursement.		
Enrichment/Safety Activities	 Promotes the well-being of ILP eligible foster children 14 and older by providing them with enrichment activities through programs such as Red Cross, YMCA, summer camps/community workshops, church camps, classes (dance, art, sports, band, swimming, karate and music lessons) Not to exceed \$250.00 per activity/fiscal year for non-school related activities. 			

Education and Enrichment Expenses

DESCRIPTION	SPECIFIC SERVICE REQUIREMENT	HOW DO YOU ACCESS SERVICES?		
Extra-Curricular Activities	Band, band uniforms, instruments, athletics, cheerleading, and school sponsored clubs, etc	SSCM must obtain approval through the ILS. Once funds have been approved, then the provider can pay for the services. Original receipts must have the provider and youths signature on them. Receipts are then submitted to the SSCM which will submit to the ILS for reimbursement.		
Transportation to ILP Activities	Transportation to and from ILP Sponsored activities			
Support Groups	Support groups such as Ala-non, Ala-teens, anger management, stress management, parent education, child development, etc			
Testing/Test Preparation and College Application Fees	Testing and test preparation for undergraduate and graduate admission, includes youth who are applying to college, and preparing to take the ACT/SAT			



Transitional Living Expenses

DESCRIPTION	SPECIFIC SERVICE REQUIREMENT	HOW DO YOU ACCESS SERVICES?
Transitional Living Related Expenses Includes NON-EYSS Children Who Have Left Care (FOSTER CARE YOUTH)	 Examples of transitional living related expenses may include, but are not limited to the following: Counseling, Support Groups Deposits (rent, utilities, phone) Basic Furniture (bed, chest of drawers, table, chairs) – Basic furniture items may NOT exceed \$2,350.00 Cooking, cleaning, basic household items (i.e. sheets, towels, dishes, etc) – Monthly Housing Subsidy 	The provider notifies the ILS of accepted youth to obtain approval for funding. Youth must be placed in an ILP program. The provider submits original receipts (must have the youth and providers signature on the receipt) Submit to ILS for reimbursement.
Utility Expenses	Past utility bills, current utility bills and up to 3 months future utility bills may be paid directly to utility company once per youth per state fiscal	Tominous someth.

utility company once per youth per state fiscal

year.



Transitional Living Evenor

Transitional Living Expenses				
DESCRIPTION	SPECIFIC HO SERVICE REQUIREMENT			
		SSCM must obt through the ILS		

YOU ACCESS VICES?

otain approval S. Once funds have been approved, then the provider can pay for the Identification Purchase of State ID or Driver's License, not to identification. Original receipts must have the provider and exceed \$30 youths signature on them. Receipts are then submitted to the SSCM which will submit to the ILS for reimbursement.

For items such as Rents, Utilities, and Phone The provider notifies the ILS of accepted youth to obtain Cooking and Cleaning

Deposits

Supplies

approval for funding. Youth must be placed in an ILP program. The provider submits original receipts (must have the youth

Post Secondary Education Support

r oot oooridary Ladoution odpport				
DESCRIPTION	SPECIFIC SERVICE REQUIREMENT	HOW DO YOU ACCESS SERVICES?		
Tuition, Registration, Fees	Tuition, registration, and fees, such as athletic activities, technology, etc			
Books, Supplies, Tools and Equipment				
Room and Board – On Campus	Room and board (on-campus housing) On-campus housing should be paid directly to the vendor (i.e. school, education institution) Room (off-campus housing), the off-campus housing is limited to ½ the rental rate or	Youth must apply for Post Secondary Education by 7/1/13. Applications are provided through the ILS.		
Room and Board – Off Campus Board	\$300.00 whichever is less Off Campus Housing should be a reimbursement paid directly to the client upon receipt of payment to the ILS			

Post Secondary Education Support

1 331 3333113131 331pp311				
DESCRIPTION	SPECIFIC SERVICE REQUIREMENT	HOW DO YOU ACCESS SERVICES?		
Uniforms and Supplies	Uniforms and supplies for training programs	Youth must apply for Post Secondary Education by 7/1/13. Applications are provided through the ILS.		
Personal Computers/Printers	Personal computers and printers, if required by the school	Youth must attend a Computer Conference thru the ILP.		
Tutoring Through EPAC	Tutoring (up to \$1500.00 academic per year)			
	Subsistence stipend as needed Youth living on-campus with a meal plan are	Youth must apply for Post		

Secondary Education by 7/1/13.

Applications are provided

through the ILS.

eligible for a \$75 stipend monthly

stipend monthly

Youth living on-campus and do not have an on-

campus meal plan are eligible for a \$150

DHS'
Georgia Department
of Human Services

Stipends – On Campus

Post Secondary Education Support

DESCRIPTION	SPECIFIC SERVICE REQUIREMENT	HOW DO YOU ACCESS SERVICES?		
Stipends – Off Campus	Subsistence stipend as needed Youth living off-campus and do not have an on- campus meal plan are eligible for a \$150 stipend monthly			
Transportation	Transportation assistance – not to exceed \$650.00 per state fiscal year and cannot be used toward purchase, maintenance or insuring of a personal vehicle	Youth must apply for Post Secondary Education by 7/1/13. Applications are provided through the ILS.		
Testing and Test Preparation	Testing and test preparation for undergraduate and graduate admission, includes youth who are applying to college, and preparing to take the ACT/SAT)			



IDA

DESCRIPTION	SPECIFIC SERVICE REQUIREMENT	HOW DO YOU ACCESS SERVICES?
Financial Literacy Training Incentive	\$25.00 for active participation in IDA program	
IDA Match	The IDA Savings Account Match occurs prior to youth turning 21 or when youth achieves goal or turns 21 up to \$1,000.00	The ILS should be notified of youth's interest in the IDA Program. ILS will provide
Baseline Survey/Seed Payment	\$100.00 one time payment to youth to start a NEW IDA savings account. Youth must complete initial financial literacy training to receive payment	information on steps to enroll into the program and requirements to maintain the account.
Follow up Survey Stipend	\$30.00 upon completion of IDA and ILP specific surveys (completed 2 times a year – April and October)	



DFCS CM



ILP Specialist



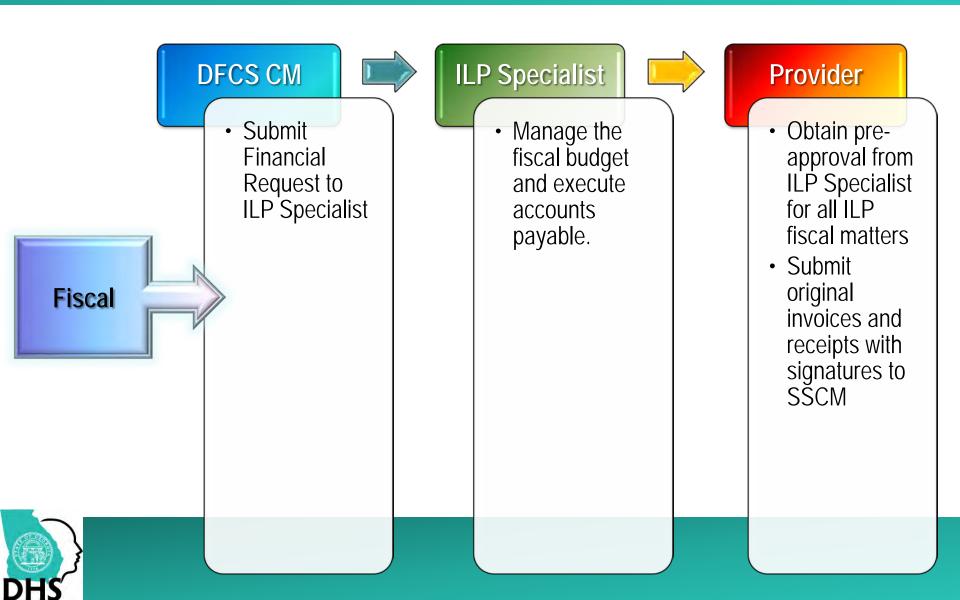
Provide
 Independent
 Living
 Program
 eligibility
 determination
 and
 information on
 services and
 supports

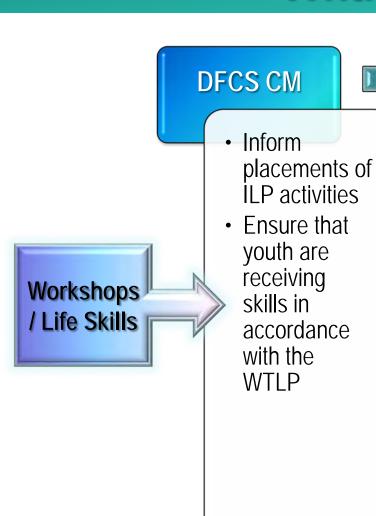
Provider

- Attend the TRT
- Participate in the TRT planning for the youth
- Provide youth's process according to the WTLP and Provider's ISP.

Transition
Roundtables
(TRT)

- Invite youth's support system
- Discuss
 permanency
 plan and
 options with
 youth
- Prepare youth by conduct the Transition Pre-Assessment Tool for TRTs



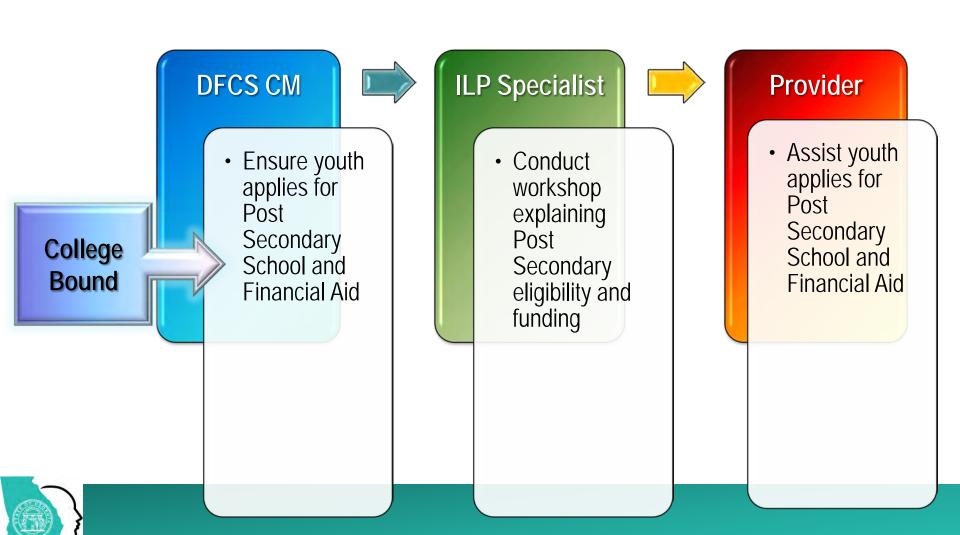


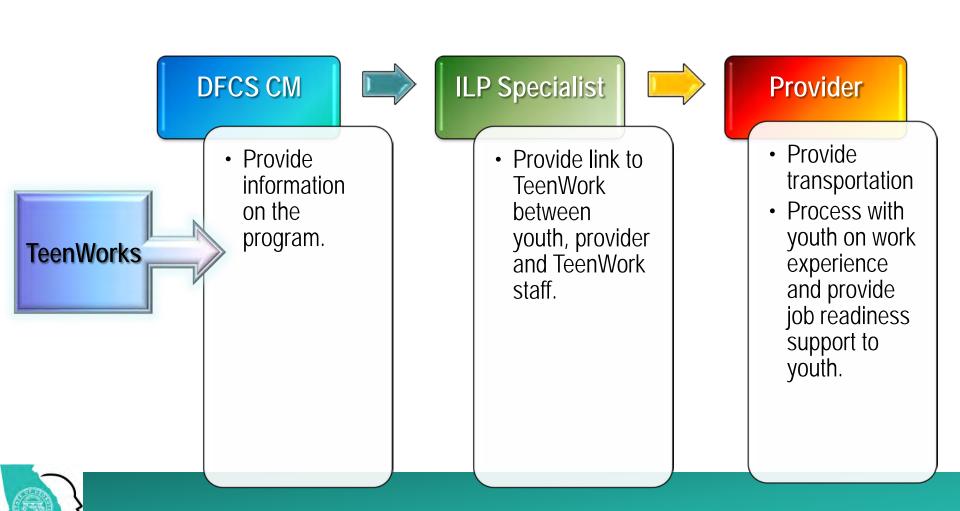
ILP Specialist

Provides
 Monthly ILP
 Workshop

Provider

- Attend workshops
- Provide opportunities within their organization for youth to learn or obtain life skills
- Assist youth in obtaining a state photo ID.









ILP Specialist



Provider

WTLP -

 Develop plan based on youth's needs.

- Follow up monthly on the youth's progress.
- Review and update plan every 6 months.

 Provide support, information and monitoring of the plan.

- Ensure youth are completing goals.
- Incorporate
 WTLP goals
 into the
 Individualized
 Service Plan.

Written Transition Living Plan



What Does A Written Transition Plan Require?

- YOUTH INVOLVEMENT
- Education Goal
- Permanency Goal.
- At least 3 goals that address life skills based on the Ansell Casey Life skills assessment.
- ILP participation goal or life skills classes
- Obtain State Identification (16 and older)
- Other areas (therapy, employment, career development, enrichment, etc.)
 - ***ILP will only pay for items specifically listed in the WTLP that need ILP support***



Written Transitional Living Plan

Goal Type: Other

Reason: Increase Positive Adult Connections

Goal: To ensure that Penny leaves care with at least one positive adult connection & maintain sibling

connections

Step	Specific Action	Responsible Person	To Be Completed	Status	
1	Penny has identified paternal aunt in Albany, GA that she would like to connect with. Explore paternal aunt in Albany	CM, Penny ,PA	March 2012	New	
	Comments: CM will explore paternal aunt in Albany, GA				
Step	Specific Action	Responsible Person	To Be Completed	Status	
2	Ensure penny have weekly telephone contact with siblings and at face-to-face visits at least once per month and overnights at least one every 3 months (if feasible)	CM, FP's, Penny	March 2012	On-Going	
	Comment: CM will coordinate monthly visits with siblings				



Written Transitional Living Plan

Goal Type: Life Skills

Reason: Increase Money Management & Finance Skills Goal: To gain financial literacy and to save towards an asset

Step	Specific Action	Responsible Person	To Be Completed	Status
1	Penny will enroll in the ILP IDA program and save towards an asset		Penny, ILC, FP, CM	New
	Comments: Penny expressed an interest in saving money to help with her living expenses once she finishes high school.			

Goal Type: Housing

Reason: Increase Penny's housing stability by assisting her in transition into and RBWO IL Program

Goal: Achieve log term housing stability

Step	Specific Action	Responsible Person	To Be Completed	Status
1	Team will work with Penny to explore RBWO independent living programs	CM, ILC, Penny	6/2012	New
	Comments Penny expressed that she want to live on her own upon HS completion. :			

Goal Type: Education – Post Secondary Preparation (Pre-Populated Goal Type in SHINES

Reason: Youth will graduate from High School

Goal: Receive High School Diploma

Step	Specific Action	Responsible Person	To Be Completed	Status
1	Penny will enroll in ACT prep and prepare to take the ACT in the spring of 2012	CM, ILC, Penny	6/2012	New

Penny is on track to graduate in May 2012 and wants to attend college in the fall of 2012. Penny

Life Skill Goals

- Casey Life Skills Assessment (CLSA)-this tool is free and a great assessment to determine the needs of the youth.
- Create 3 life skill goals based on the needs identified from the CLSA
- Youth completes the assessment and the caregiver can as well.
 - www.caseylifeskills.org



Adult Connection

Goal: "Brittany" will develop a support system.

- Step 1: "Brittany" will identify supportive adults that are willing to commit to a life long relationship with her.
- Step 2: "Brittany" will identify a supportive adult that will provide her here with specific support on an ongoing basis

The name of the youth should be listed in all goals. There shouldn't be a goal that reads "Youth will.....". Each plan should be individualized.



Education

- Remember the WTLP is for 6 months
- Talk with the youth what are their educational goals for the next six months?
- Include tutoring, after school programs, youth studying after school, CRCT,etc
- If a youth is a senior don't forget about SAT, applying for college, FAFSA, etc.



Employment

- Is the youth going to participate in Teenwork or other summer job?
- Does the youth have employment goals?
- If the youth can not work....Volunteer!
- Vocational Goals!



Who needs a WTLP?

- All youth in foster care OVER the age of 14 must have an appropriate and updated WTLP.
- All youth wanting ILP services must have an appropriate and updated WTLP.
- Reviews of WTLP are to occur no less than every 6 months on ALL ILP eligible youth.
- This includes ALL youth that signed a Form 7 (Voluntary Sign Self in Care). Turning 18 does NOT eliminate the need for guidance and success towards emancipation.

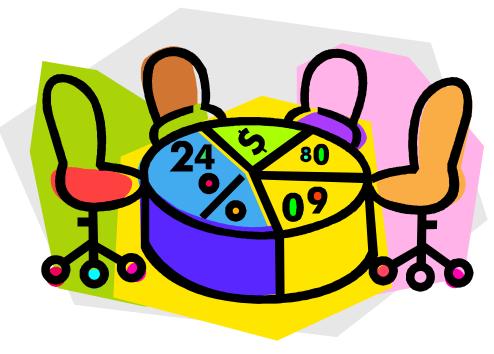


WHAT IS A TRANSITION ROUNDTABLE?

A meeting with a youth in transition and a supportive

team that is:

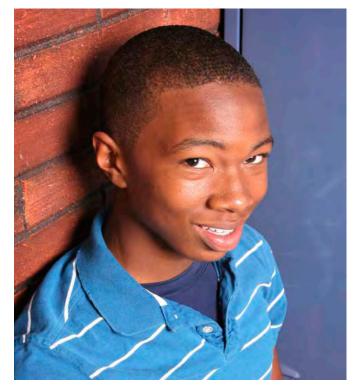
- structured
- in-depth
- creative
- permanency-focused
- well-being-focused





TRANSITION ROUNDTABLE YOUTH OUTCOMES

- Expedite legal permanency and increase youth's permanent positive connections
- Finalize a workable Transition Action Plan that addresses the youth's permanency, education, physical & mental health & employment
- Youth feels understood, appreciated and hopeful
- Youth understands options, plan & available resources





TRANSITION ROUNDTABLE VALUES

YOUTH EMPOWERMENT

listen to, respect and encourage the youth

URGENCY

 relentless insistence on permanency and sound preparation for adulthood

TEAMING

- team supports youth and worker to expedite permanency
- solution-focused and NON-BLAMING
- concrete assistance with implementing action plan tasks

OPTIMISM

 develop creative strategies in a supportive environment to lead to increased hope and energy





Thank You





'Coaching the Game of Life'

Millicent Houston, Roundtable Program Manager

Life Coach Training

November 1, 2012











Vision, Mission and Core Values

Vision

Stronger Families for a Stronger Georgia.

Mission

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

Core Values

- Provide access to resources that offer support and empower Georgians and their families.
- Deliver services professionally and treat all clients with dignity and respect.
 Manage business operations effectively and efficiently by aligning resources across the agency.
- Promote accountability, transparency and quality in all services we deliver and programs we administer.
- Develop our employees at all levels of the agency.



Training Objectives

- Define the Role of a Coach
 - In General Terms
 - Specific to ILP
- Discuss the Subject of a Coach
 - Characteristics of ILP Young Adults
 - Social, Emotional and Developmental
- Describe the Work of a Coach
 - Skills and tools needed to effectively fulfill role



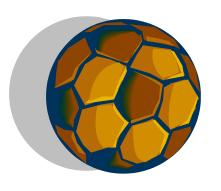
"COACH"

What or who comes to mind??













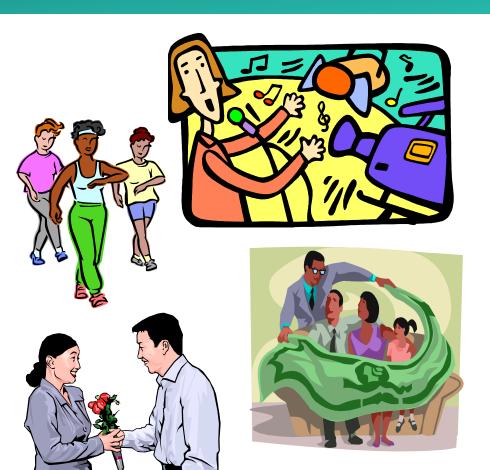


"Coach" or "Carriage"





Prevalence of Coaches

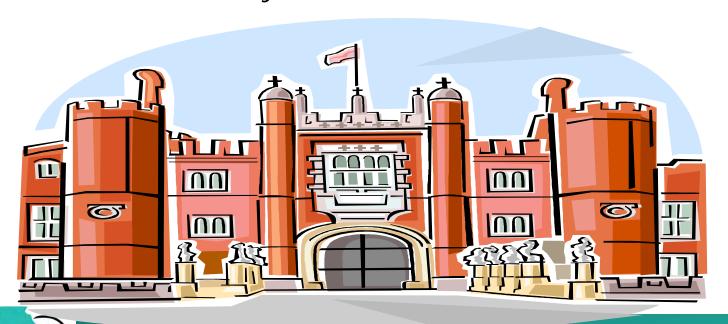


- Arts & Entertainment
- Fitness
- Personal Finance
- Business / Executive
- Dating
- Life



Coaching Defined

Helping to identify the skills and capabilities that are within a person and enabling them to use them to the best of their ability – facilitating the move from where they are to where they want to be.





Coaching Youth in ILP

- Responsibilities will also involve:
 - Managing: Making sure youth do what they know how to do
 - Training: Teaching youth to do what they don't know how to do
 - Mentoring: Demonstrating for youth how people with expertise do it / perform a task



Coaching Youth in ILP

- With a partner identify 2 examples of common areas that may require coaching, managing, training and mentoring
 - Coaching: Helping to identify the skills and capabilities that are within a young adult and enabling them to use them to the best of their ability
 - Managing: Making sure youth do what they know how to do
 - Training: Teaching youth to do what they don't know how to do
 - Mentoring: Demonstrating for youth how people with expertise do it / perform a task



Youth in ILP

Handouts

- Stages of Adolescent Development
- Erickson's Stages of Development





3-5-7 Practice Model







Interpersonal Skill



Tasks & J Questions

- CLARIFICATION: Of the events of life
 - Who am I?
 - What happened to me?
- *NTEGRATION:* Of all relationships: family, caregivers, social workers, therapists, teachers
 - Where am I going?
 - How will I get there?
- ACTUALIZATION: Of belongingness, relational connections, safety & security
 - When will I know I belong?

Youth in ILP

Johnny Madrid's Digital Story

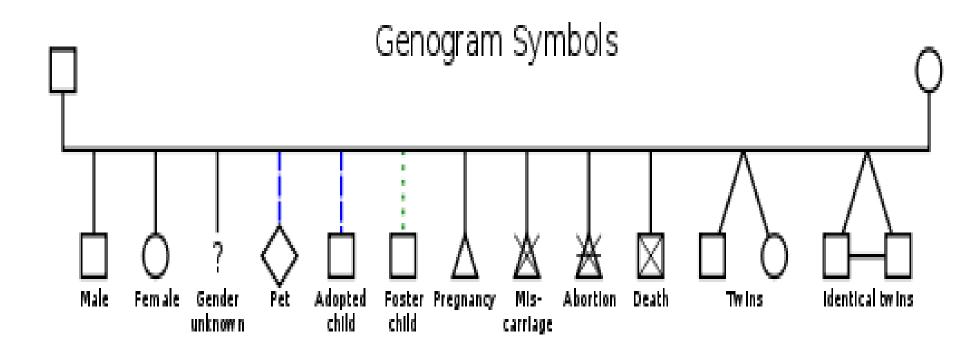
http://www.senecacenter.org/perm_digitalstories



Tools for C. I. A.

- Genogram
- Connectedness Diagram
- Life Book
- Life Maps
- Digital Stories
- Collage





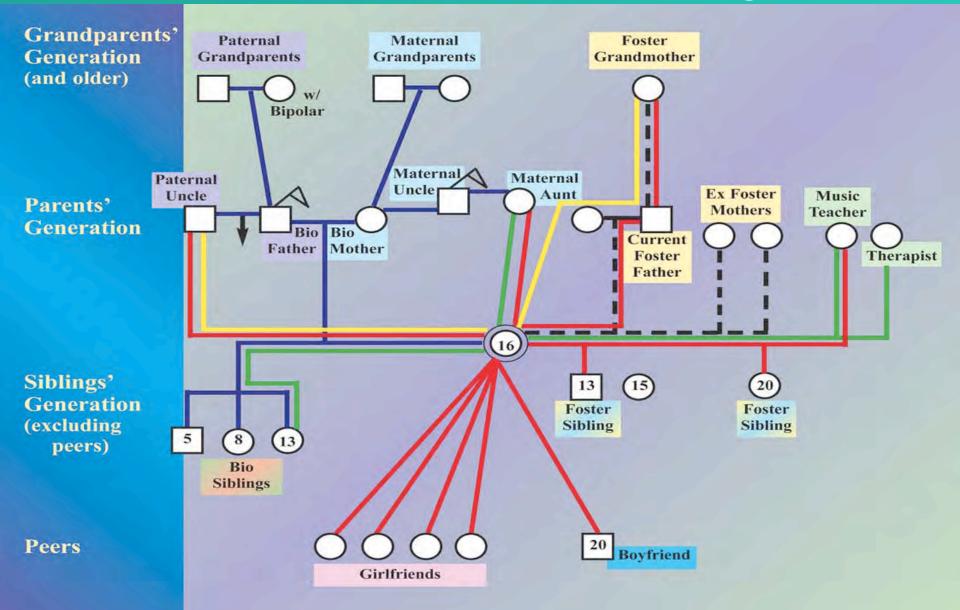


Tool: Connectedness Diagram

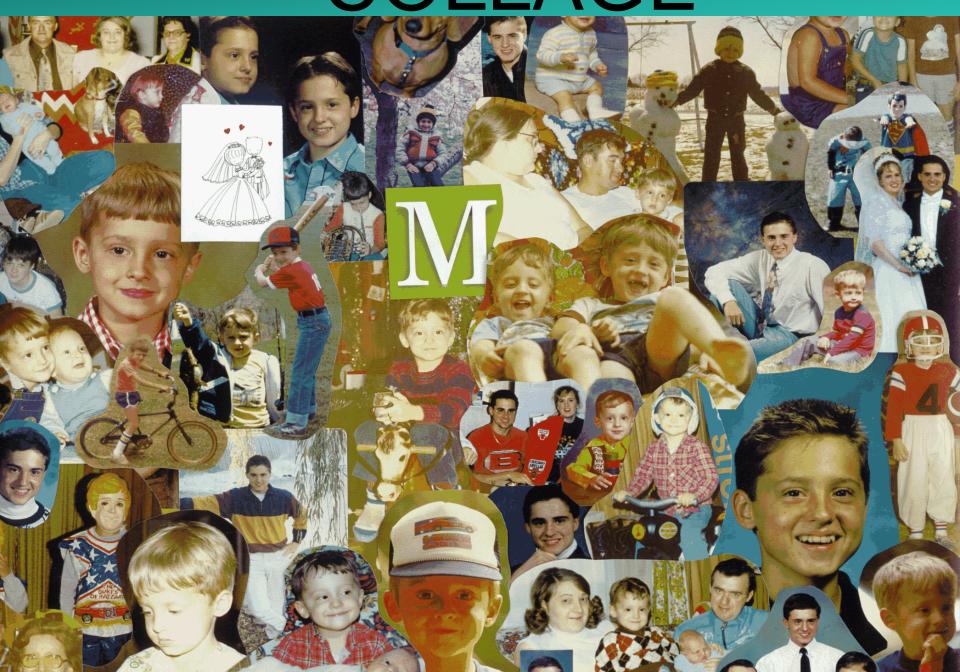
- Color-coded, visual illustration of who and what matters most to children.
 - Red represents the heart (who loves whom)
 - Green represents the creative mind (who teaches whom)
 - Blue represents the body (blood relation)
 - Yellow represents the <u>soul</u> (spiritual dimension)
 - Purple represents the richness of culture.



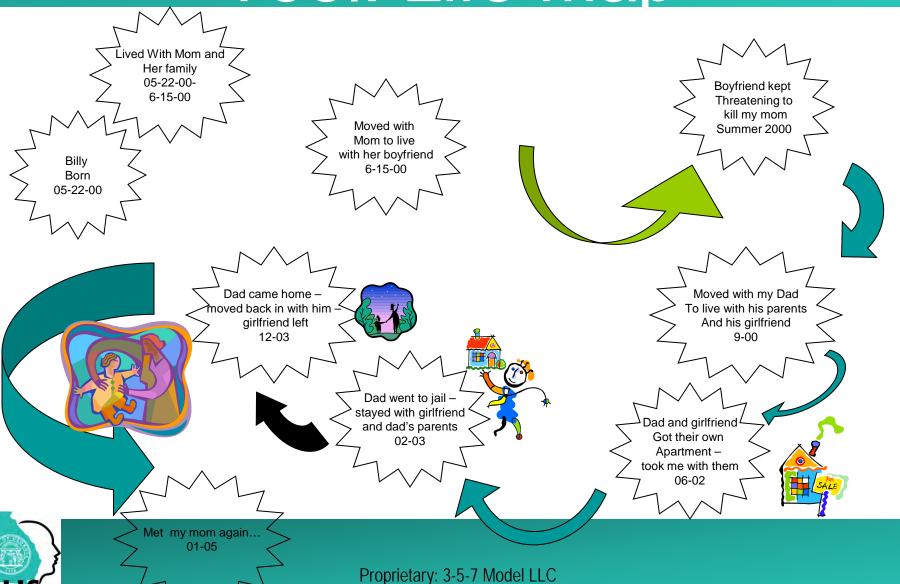
Tool: Connectedness Diagram



COLLAGE



Tool: Life Map



Interpersonal Elements

*ENGAGING

*LISTENING

*BRIEFLY SPEAKING

*AFFIRMING

*SAFE SPACES

*BRINGING the PAST into the PRESENT

*RECOGNIZING that PAINFUL FEELINGS are REFLECTED in BEHAVIORS



Recap

- Defined the Role of a Coach
 - Coaching: Helping to identify the skills and capabilities that are within a young adult and enabling them to use them to the best of their ability
 - Managing: Making sure youth do what they know how to do
 - Training: Teaching youth to do what they don't know how to do
 - Mentoring: Demonstrating for youth how people with expertise do it / perform a task
- Discussed the Subject of a Coach
 - Late Adolescence Ages 18-21
 - 8 Internal Assets Supports needed to face challenges & Opportunities



Recap

- Work of the Coach
 - Tools Genograms, Connectedness Diagram, Digital Stories, Life Book, Life Map, Collage
 - Skills 7 Interpersonal Skills



Questions













To Contact Me....

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FY 2013 RBWO Minimum Standards





Programs That Require Life Coaches



Maternity Homes



Parenting Support Program (2nd Chance)





Transitional Living Program



Independent Living Program



Life Coach

- Same educational and experiential requirements of a Human Services
 Professional (HSP) and will serve as the HSP for the program.
- Life coaching is a practice that helps people identify and achieve personal goals. Life Coaches help clients set and reach goals using a variety of tools and techniques. Life Coaches model life skills (e.g., assertiveness, communication, conflict management, problem solving and decision making) and provide activities for youth to practice life skills and provide appropriate feedback to the youth.



Life Coach Professional Requirements

- Attend A Certification Session
- Attend at least one county/regional/ state IL training, meeting or workshop quarterly. This requirement may also be met by meeting individually with the regional ILC or DFCS Case Manager to staff youth.
- Participate in at least twenty-four (24) hours of annual training. At least twelve (12) hours should be directly related to work with teens including understanding developmental needs of adolescents and strengths based assessments.

When there's no wind, row.

Proverb



Program Requirements

- Admissions
- Supervision & Independence
- Independent Living Skill Building
- Permanency Planning
- Housing Options
- Financial Independence
- Medical Care
- General Administration
- Outcome Measures





Admissions

- Defined Admittance Criteria
- Youth-Completed Application/Interview
- Orientation—handbook, literature, rights & responsibilities
- Staffing within the first 30 days of placement





Supervision & Independence



- Graduated Independence Program Policy
 - MH/PSP programs must include how the youth will be supported in supervising their child/children.

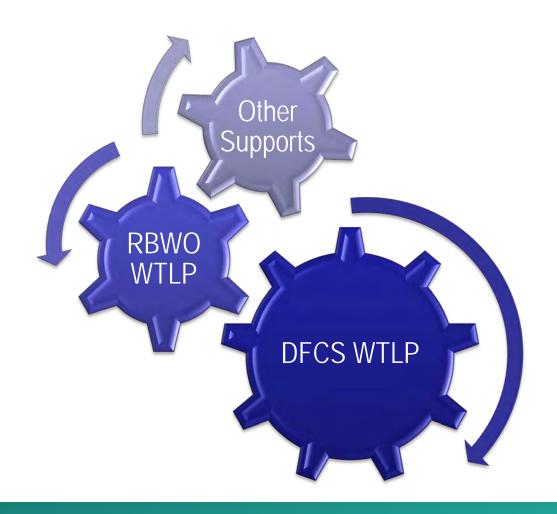


Independent Living Skill Building





Independence Planning





Permanency Planning

- Life Coach Plan
 - Weekly Face to Face Meeting
 - Documentation of Youth's engagement in the Life
 Skills Plan

TLP--Standard 17





Housing Options

Transitional Living Programs

- Group living
- Apartment Pods
- Free Access To Exterior
- No Mobile Homes

Independent Living Programs

- Group Living Limited to 1st year of participation
- No Mobile Homes
- 1st 2nd Year Lease May Be in the Provider's Name
- 3rd Year—In The Youth's Name
- Utilities Billed in The Youth's Name As Soon As Practicable



Financial Independence- Standard 26





Medical Care

Maternity Homes –
 Standard 36

Parenting Support
 Programs- Standard 42





Outcome Measures

- Outcomes of Youth
- Overall Program Performance
- Minimally Must Compile An Annual Report





It's easier to build strong children than to repair broken men.

—Frederick Douglas



Performance Based Placement Goals





IL and TLP Measures	Weight
Academic/Career Development	15%
Academic Supports	10 %
Independent Living Skills Provision	30%
Financial Independence	10%
Community Connections	10%
WTLP /Life Coach	25%



Incentive Credits for IL and TLP Programs		
No DJJ or DOC Involvement	Up to 5%	
Extended Foster Care Services	Up to 5%	
Positive Permanency Connections	Up to 5%	
High School Graduation or College Participation	Up to 20%	
At Least Part-Time Employment with Medical Benefits	Up to 20%	
Living Arrangements at Discharge	Up to 20%	
Academic Supports	Up to 2%	
Independent Living Skills Provision	Up to 5 %	
Active Agency Accreditation	Up to 2 points per accreditation up to 4 points total	
Staff Clinical Licensure	Up to ½ point per person up to 5 points	

Total Maximum Combined Incentive Credit Allowed is 10 Points

Proposed Scorecard for FY 2014

General Measures=50%

- Comprehensive Reviews-15%
- Safety Reviews- 5%
- Incidence of Maltreatment-3%
- Staff Training-5%
- Placement Stability- 3%
- Sibling Contacts- 3%
- Academic Support- 3%
- EPSDT Medical 4%
- EDPST Dental- 4%
- ECEM 5%

Specialty Measures=50%

- Academic/Career Development 10%
- ILP Skills Provision- 15%
- Financial Independence- 5%
- Community Connections- 5%
- WTLP/Life Coaching- 15%



Open Q & A

