

What would you like the next Practice Matters meeting to focus on?

Joint DFCS and provider meetings. DFCS field operations staff are invited to attend Practice Matters meetings. To date there have been five (5) Practice Matters meetings two of which were special policy conversation meetings for CPAs only. Out of the remaining three (3) meetings, two were specifically about ORCC/OPM issues and the RBWO contract so therefore attendance by DFCS staff was not encouraged. Future meetings that have a broader practice agenda will continue to be open to DFCS staff.

More group work. The meeting formats will continue to have small group experiences as long as that is useful to the participants. Practice Matters is still in its infancy so we'll continue to test out different meeting formats.

Effects of current standards revisions on provider operations, cost and service delivery. This suggestion has been shared with the provider associations for consideration on a future agenda.

Grants, obtaining additional funding and increase program revenue. This suggestion has been shared with the provider associations for consideration on a future agenda.

Policy on clothing at placement in CPA's. Children are being placed with only the clothes they have on and later DFCS cannot be contacted leaving the agency to absorb the cost. RBWO Standard 11.31 covers clothing reimbursement. However this suggestion has been shared with the provider associations for consideration on a future agenda.

When can we look at an increase in our daily rate? This suggestion has been shared with the provider associations for consideration on a future agenda.

A similar process of looking at where DFCS case managers' and provider case managers' practice and policy collide/compliment. This suggestion has been shared with the provider associations for consideration on a future agenda.

I really enjoyed the partnership between OPM and ORCC on the training. I would like to see additional trainings with both parties present. Also, additional meetings focused on the foster home studies. Thanks for the feedback. OPM and ORCC are learning a lot from our strengthened partnership. Regarding the foster home studies, two special Practice Matters meetings have been held for CPAs and a third is planned to continue to discuss policies and best practices in foster home recruitment, retention and support.

Meeting with DFCS and providers to clarify job roles for each. This suggestion has been shared with the provider associations for consideration on a future agenda.

Timeliness of opening/licensing homes. Timeliness of investigating the CPS cases so we can open homes. Two special Practice Matters meetings have been held for CPAs and a third is planned to continue to discuss policies and best practices in foster home recruitment, retention and support. The first meeting included a presentation on CPS and the third meeting will also include an in-depth look at the Special Investigations process which covers the investigations of foster homes.

Staff training and academic support. Two webinar sessions are posted on GA Score which discuss documentation of staff training and academic supports for children. You can also refer to the FY 2013 PBC Standards Guide and the FY 2013 GA Score User's Manual.

The logistics of achieving the 160 hours of training for HSP's - the costs, etc. A draft policy on RBWO Foundations ("160 Hour Training) is posted on GA Score. Comments were taken via a survey which closed July 13th however if you still have comments to share you may do so via opmrequests@dhr.state.ga.us.

160 hour training - costs to agency - time constraints. A draft policy on RBWO Foundations ("160 Hour Training) is posted on GA Score. Comments were taken via a survey which closed July 13th however if you still have comments to share you may do so via opmrequests@dhr.state.ga.us.

Responsibilities of DFCS case workers as it relates to ECEM. This suggestion has been shared with the provider associations for consideration on a future agenda.

Responsibilities of DFCS case workers as it relates to timely response to crisis situations, document requests and meetings. This suggestion has been shared with the provider associations for consideration on a future agenda.
One database for reporting due to SHINES not being reliable. This suggestion has been shared with the provider associations for consideration on a future agenda.
Procedures on emergency placements for DFCS. Documents for intake to avoid citations for agencies. This suggestion has been shared with the provider associations for consideration on a future agenda.
ILP/TLP standards - distinguishing the two programs. The RBWO Standards contains a section specifically on IL and TLP Programs. This suggestion has been shared with the provider associations for consideration on a future agenda.
Review of alternative date entry. This suggestion has been shared with the provider associations for consideration on a future agenda.
What percentage of children placed into foster care are placed with CPAs? The positives and negatives of the privatization of foster care. This suggestion has been shared with the provider associations for consideration on a future agenda.
Very concerned about the 160 staff training requirement. When staff are hired, they are needed right away - not 4 weeks or more later. A draft policy on RBWO Foundations ("160 Hour Training) is posted on GA Score. Comments were taken via a survey which closed July 13 th however if you still have comments to share you may do so via opmrequests@dhr.state.ga.us .
CPA rate increases to compensate providers for additional requirements, i.e. training, data entry. This suggestion has been shared with the provider associations for consideration on a future agenda.
ILP/TLP measures and outcomes meeting. Lifecoaches (HSPs' for IL and TLP Programs) will be offered a special training to discuss IL/TLP policies and program expectations. Components of serving youth age 14 years and up will also be included in the RBWO Foundations training. Additionally, this suggestion has been shared with the provider associations for consideration on a future agenda.
Revisions for standards. Transfer homes for CPAs. Two special Practice Matters meetings have been held for CPAs and a third is planned to continue to discuss policies and best practices in foster home recruitment, retention and support. The first meeting included a presentation on C PS and the third meeting will also include an in-depth look at the Special Investigations process which covers the investigations of foster homes. Policy revisions planned for SS Policy 1014 and 1015 will also be reviewed.
Quality measures vs. just quantity measures. Youth Voice. People continue to have some trepidation regarding concerns for fear of retaliation/judgment, etc. We'll have to keep working with each other to build trust from everyone's perspective. If we each do our part to keep the dialogue open and be open to feedback, we'll get there!
How about a survey asking how counties are supporting this movement forward by the State. You are being very forward thinking but not everyone is on-board. Field Operations is supportive of the positive moves in provider management especially the Performance Based Contracting and the anticipated uniform RBWO referral form. We will definitely consider your suggestion to survey the Field.
I agree with the case worker/agency agreement being a topic of discussion. This suggestion has been shared with the provider associations for consideration on a future agenda.