



Tom C. Rawlings

Director

PBP Scoring Changes

FY 2020

Workgroup Report-out

- Providers met with representatives from OPM and Care Solutions four times in Spring 2019.
- Key questions:
 - Do scorecards accurately reflect quality of care?
 - Are scores meaningful to providers, OPM, and DFCS / the public?
 - Do current measures reward providers for doing the right work the right way?
 - How can qualitative assessments be factored into PBP scores?

Provider Survey Participation

- All providers had an opportunity to respond to the workgroup's recommendations in an online survey.
- 95 respondents completed the survey: 37 CCIs, 40 CPAs, and 16 TLP/ILPs. (Two respondents didn't pick a provider type.)
- Slightly more than half of the respondents were directors and another third HSP/CSW/Life Coaches.



Provider Survey Results



- In general, respondents agreed with the recommendations to increase the weight of monitoring scores (12% disagreed). CCIs and CPAs agreed to increase monitoring to 80 points (12% disagreed).
- Respondents overwhelmingly agreed to consider only the last four quarters of safety reviews rather than two years (3% disagreed).
- Proposed changes to specific measures are discussed in later slides.

Provider Survey Results

Respondents were split on some proposed monitoring changes:

- Should providers be ineligible to earn incentive credits if the latest CR score is below 70? 50% agreed, 43% disagreed. *Pending final review and approval*
- Should OPM increase the threshold for biennial CR visits from 85% to 90% (87% of respondents selected this option) or conduct annual visits for all providers (13% selected this option)? *The threshold will remain at 85% for FY20.*
- Should providers with a PBP-V debit of 10 or more receive more frequent PBP-V visits? 44% agreed, 32% disagreed. *Approved*
- Should providers scoring below 70% on two consecutive CRs receive a ~~three-month~~ admissions suspension? 54% agreed, 25% disagreed. *Approved*

Child Placing Agencies

- The weight of the comprehensive review score increases to 60.
- The weight of the safety review average increases to 20.
- Only safety reviews from the last four quarters are included in the average.
- The weight of the other measures decreases to 20 overall, keeping the same relative weights as in FY19 (i.e., divided by 3).
- Reporting on placement stability will change for transfers between foster homes at the same program (0% of respondents disagreed).
- Providers are not eligible for incentive credits if the comprehensive review score is below 70.



Child Caring Institutions

- The weight of the comprehensive review score increases to 60.
- The weight of the safety review average increases to 20.
- Only safety reviews from the last four quarters are included in the average.
- The weight of the other measures decreases to 20 overall, keeping the same relative weights as in FY19 (i.e., divided by 3).
- The incentive credit for ESI/behavior management is removed (17% of respondents disagreed).
- Providers are not eligible for incentive credits if the comprehensive review score is below 70.

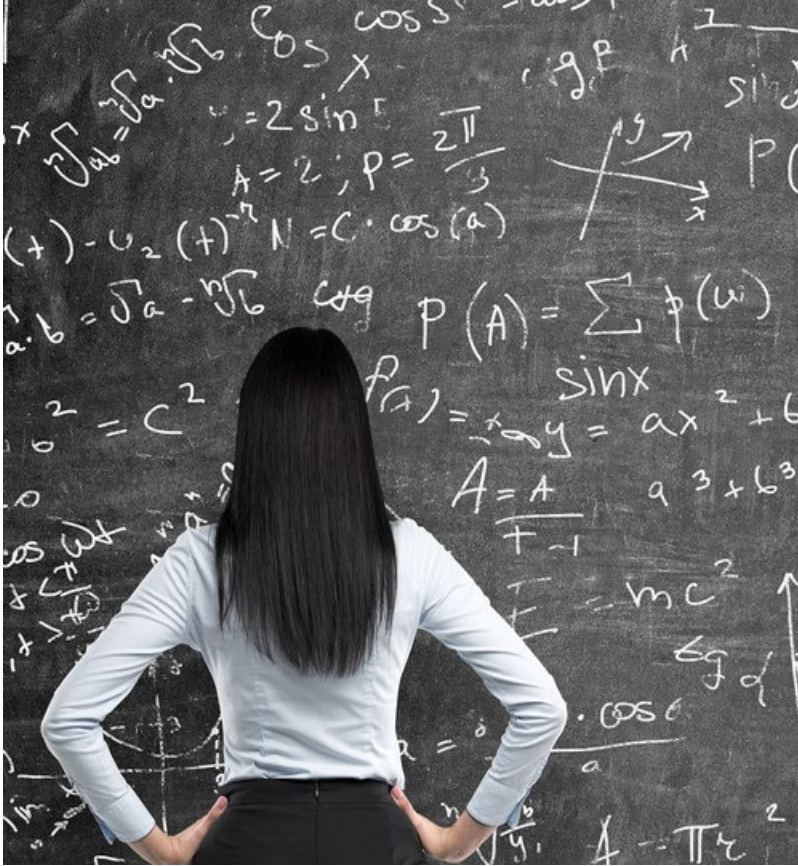
Transitional & Independent Living Programs

- The weight of the comprehensive review score increases to 40.
- Only safety reviews from the last four quarters are included in the average. (The weight remains 10.)
- The workgroup recommended that the measure for Academic Supports be applied to all youth, not only those enrolled in K-12/GED. However, survey respondents were divided (40% disagreed). This change will not be applied in FY20.
- Providers are not eligible for incentive credits if the comprehensive review score is below 70.

Transitional & Independent Living Programs

Measure	Old Weight	New Weight
Incidence of Maltreatment	3	3
Staff Training and Foundations	5	5
Staff Safety Checks	5	5
Placement Stability	3	4
Academic Supports	2	2
EPSDT Medical	4	2
EPSDT Dental	4	2
Provider Every Child Every Month Visit	4	4
Academic/Career Development	10	8
Independent Living Skills Provision	15	5
Financial Independence	5	5
WTLP /Life Coach	15	5

Predicted Impact of Scoring Changes



To assess the effect on individual and aggregate scores, Care Solutions reran scorecards for the last four quarters using these new measures.

These changes have the greatest impact on scorecards with a large disparity between OPM's assessment via monitoring reviews and the provider's self-assessment.

For a rough estimate, take the difference between your comprehensive review score and your overall score, divide it in half, and add it to or subtract it from your overall score.

Data Highlights: CPAs

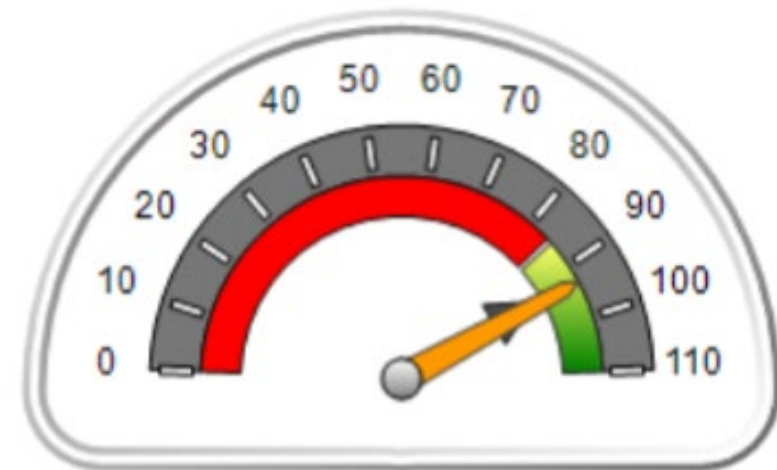
- The lowest score for the last four quarters remained 33.5 and the highest score remained 108.
- 2/3 of scores increased or stayed the same; 1/3 decreased.
- The mean and median scores are still in the A range.

Letter Grade	Original %	New %
A	69.4	68.8
B	18.1	17.1
C	4.4	4.9
D	2.8	4.4
F	3.0	2.5

Data Highlights: CCIs

- The lowest score for the last four quarters decreased from 52.9 to 44 and the highest score dropped from 110 to 108.5.
- 1/3 of scores increased or stayed the same; 2/3 decreased.
- The mean and median scores are still in the A range.

Letter Grade	Original %	New %
A	70.7	60.6
B	20.0	25.8
C	6.5	10.3
D	2.1	2.5
F	0.5	0.6



Data Highlights: TLP & ILPs

- The lowest score for the last four quarters remained 0 and the highest score remained 108.
- 85% of scores increased or stayed the same; 15% decreased.
- The median score increased from a C to a B and the mean score remained in the B range.

Letter Grade	Original %	New %
A	36.8	41.0
B	15.0	18.8
C	13.5	13.2
D	10.2	9.0
F	24.4	16.5

Additional Considerations

- Subjectivity and Inter-rater Reliability
- Monitoring Review Appeals Process
- Timely SHINES Placement Updates
- OPM availability for additional training and technical assistance
- Strengthening of PIP Review Process

