

Goals	Key Strategies
<p>1. Safety: Families and individuals are free from abuse and neglect</p>	<ul style="list-style-type: none"> • Implement Solution Based Casework • Improve child and family assessments throughout the child welfare continuum • Implement Safe to Sleep Campaign in partnership with community partners and providers • Implement monitoring activities to ensure the appropriate use of safety resources • Implement a robust quality assurance process for provider agencies
<p>2. Permanency: Families and individuals are healthy and stable</p>	<ul style="list-style-type: none"> • Implement Solution Based Casework • Increase and strengthen foster and adoptive resources • Strengthen the public and private agency placement operations system which includes the recruitment, retention and use of foster and group homes
<p>3. Well-Being: Families and individuals have enhanced capacity to meet their physical, cognitive and educational needs</p>	<ul style="list-style-type: none"> • Implement Solution Based Casework • Implement Connected by 21 • Provide Educational Academies to train staff, caregivers, and partners on the Division's educational policies, procedures and entitlements to promote successful educational outcomes • Streamline the educational assessment process to minimize the case management work process • Meet the assessment and individualized needs of children, youth, families through an enhanced and broadened array of physical and mental health services
<p>4. Workforce: The Division's workforce is competent, professional and efficient</p>	<ul style="list-style-type: none"> • Provide staff with skills to effectively engage, partner and plan with families, as well as track and celebrate their successes • Improve staff critical thinking and decision-making skills to ensure appropriate safe disposition of cases • Implement the Employee Selection Protocol to ensure the selection of the most appropriate Child Welfare employment candidates for the Division
<p>5. Stakeholder Engagement: The Division and its stakeholders are fully engaged and responsive</p>	<ul style="list-style-type: none"> • Provide education and training on Georgia's Comprehensive Practice Model to the Division's key stakeholder groups to ensure statewide support and engagement as implementation occurs • Utilize the statewide Child Welfare Training Collaborative – a partnership between the Division and Georgia State University – to provide stakeholders with opportunities for consistent and ongoing training • Partner with stakeholders to create opportunities for DFCS case managers and supervisors to receive additional training, information and resources that will assist them in providing direct academic support to foster youth

- > Child and Family Services Plan
- > Child and Family Services Review
- > Continuous Quality Improvement

CFSP
CFSR
CQI

C3 Connected



Georgia Division of Family and Children Services

Annual Progress and Services Report (APSR): 2018 Stakeholder Report

Organization/program name:

Individual providing input:

Title:

Phone:

Email:

1. What is your/your organization's primary role and/or interface with the state's child welfare system?

Are you (or is another delegate from your agency/organization) willing to participate in workgroups to develop the State's 2020-2024 Child and Family Services Plan (CFSP)? If so, a DFCS representative will use the contact information you provided above to contact you and provide further details later.

Yes
 No
 Not sure, would like more information

2. Would you prefer to complete this document electronically (have this form emailed to you rather than completing it here at the meeting)? If so, please, check the box to the right, complete all of the items above, and return this document to the registration table.

To complete this report, please respond to the following questions for the period of April 2017 – March 2018

3. How have you and/or your organization been involved in the planning, development, implementation or monitoring of the state's CFSP, APSR and/or CFSR Program Improvement Plan (PIP)? Please describe your involvement.

4. In what other ways have you or has your organization collaborated or partnered with DFCS (e.g., attending stakeholder, collaborative or CQI meeting(s); providing input on child welfare policies, practices, or services; submitting a report for the APSR; having an MOU; accepting referrals; conducting joint trainings, etc.)? What has been the impact, outcome or benefit of these activities?

5. During the above time period, would you say communication with DFCS has improved, worsened or remained the same? Are you able to get the information you need to interface with the child welfare system?

6. What do you believe should be the state's top three priorities in the coming year to improve services and achieve progress in child welfare outcomes, and why?

7. Additional comments:

*Please email to kym.crooms@dhs.ga.gov or mail to:
Kym Crooms, 2 Peachtree Street NW, Suite 8-210, Atlanta, Ga 30303
Thank you for providing this input!*

Child and Family Services Plan Continuum

Federal Requirement	What is this? (long version)	What is this? (short version)	Who is responsible?	How often does this need to be done?
Child and Family Services Plan (CFSP)	Five-year strategic plan for Child Welfare Title IV-B programs (subparts 1 & 2): Child Abuse and Neglect Prevention and Intervention; Foster Care and Permanency; Adoption (services, assistance, and post-adopt services, incentive payments); Promoting Safe and Stable Families (PSSF); Monthly Caseworker Visits (ECEM); and IV-E Chaffee FC Independence Program (ILP)	A plan to achieve child welfare goals	Unit: Federal Regulations and Data Coordination: CFSP Manager Tracking: All child welfare departments, units and sections	Once every five years Due June 30
Annual Progress and Services Report (APSR)	Yearly update on the state's accomplishments toward meeting the goals and strategies set forth by the state in the CFSP and the nationally required outcomes (CFSR items). It is also an opportunity for the state to identify any changes it will make to the five-year strategic plan.	Annual update on the state's accomplishments and progress in meeting child welfare goals over the course of the federal report period	Unit: Federal Regulations and Data Coordination: CFSP Manager Tracking: All child welfare departments, units and sections	Every year Due June 30
Child and Family Services Review (CFSR)	Assesses the state's performance on seven components of safety, permanency and well-being outcomes and seven systemic factors. Focuses on monitoring and improving state performance in these areas. The process requires a statewide self-assessment that adheres to federally mandated requirements.	A quantitative and qualitative look at child welfare outcomes over the last five to seven years	Unit: Office of Quality Management Coordination: CFSR Manager Tracking: Quality Assurance Manager and Continuous Quality Improvement Manager	Two-year process done every 5 to 7 years Current Cycle Year 1: 2014- 2015 Year 2: 2015 - 2016
Program Improvement Plan (PIP)	Plans developed in response to what has been identified as an area needing improvement. This can be a previously established state or federal goal or a recently detected deficiency. It can be a state-imposed or federal-imposed plan.	A plan to intervene in the areas that need to be improved	Unit: Office of Quality Management Coordination: CFSR Manager Tracking: All child welfare departments, units and sections	CFSR PIP: This is federally imposed and follows the CFSR cycle. Can last from one quarter up to five years or more State PIP: Can be created at any time, with any length of duration Usually has quarterly updates
CQI/QA		An ongoing process to address needed improvements		

SAFETY (D)

Table 23. CFSP Goal 1d

Safety: Families and individuals are free from abuse and neglect.

Objectives By September 2019	Key Strategies	Key Activities	Action Steps
<p>Item 3 – Ensure risk assessment and safety management of 51% of cases (PIP 48.5% by April 2019)</p> <ul style="list-style-type: none"> • S1i - Increase the number of CCI sites that have a quality assurance plan from 56% to 100% (IV-E PIP goal of 25% per quarter; 100% by year end) • S1j - Increase the percent of CCIs in compliance with staff safety screenings and criminal records checks via desk reviews from 94% to 100%. (IV-E PIP goal of 25% per quarter; 100% by year end) 	<p>Improve the quality assurance process regarding the implementation of safety policies and IV-E requirements for provider agencies</p>	<p>Office of Provider Management (OPM) will develop and require a quality assurance plan for all child caring institutions</p> <p>Enhance the state's SHINES system so that it generates automatic alerts regarding the change in status in the license or reimbursement eligibility of a foster/adoptive home.</p>	<p>Upload quality assurance plans to GA+SCORE OPM <i>December 2017</i></p> <p>Review data from comprehensive reviews to determine safety requirement compliance, safety screenings and criminal records checks <i>December 2017</i></p> <p>Develop a function and design component in SHINES to establish an alert system that will auto-generate once a status has been changed to a foster/adoption home <i>November 2017</i></p> <p>Ensure the auto-generated alert/task notice indicates completion of safety checks and whether home approval standards are present <i>November 2017</i></p>

Status

Key Strategy: Improve the quality assurance process regarding the implementation of safety policies and IV-E requirements for provider agencies

CFSR Safety 2	FFY 2015 (Item 3) FFY 2017 (S1i and S1j)	FFY 2016			FFY 2019	
		Baseline	Target	Actual		Target
				Jan-Jun 2016	Jul-Dec 2016	
Item 3 Ensure risk assessment and safety management	43%	45%	45%	47%	51%	
S1i - Increase the number of CCI sites that have a quality assurance plan	56%				100%	
S1j - Increase the percent of CCIs in compliance with staff safety screenings and criminal records checks via desk reviews	94%				100%	

- Child and Family Services Plan
- Child and Family Services Review
- Continuous Quality Improvement

CFSP
CFSR
CQI

C3 Connected



Georgia Division of Family and Children Services

Annual Progress and Services Report (APSR): 2018 Stakeholder Report

Organization/program name:

Individual providing input:

Title:

Phone:

Email:

1. What is your/your organization's primary role and/or interface with the state's child welfare system?

Are you (or is another delegate from your agency/organization) willing to participate in workgroups to develop the State's 2020-2024 Child and Family Services Plan (CFSP)? If so, a DFCS representative will use the contact information you provided above to contact you and provide further details later.

Yes No Not sure, would like more information

2. Would you prefer to complete this document electronically (have this form emailed to you rather than completing it here at the meeting)? If so, please, check the box to the right, complete all of the items above, and return this document to the registration table.

To complete this report, please respond to the following questions for the period of April 2017 – March 2018

3. How have you and/or your organization been involved in the planning, development, implementation or monitoring of the state's CFSP, APSR and/or CFSR Program Improvement Plan (PIP)? Please describe your involvement.

4. In what other ways have you or has your organization collaborated or partnered with DFCS (e.g., attending stakeholder, collaborative or CQI meeting(s); providing input on child welfare policies, practices, or services; submitting a report for the APSR; having an MOU; accepting referrals; conducting joint trainings, etc.)? What has been the impact, outcome or benefit of these activities?

5. During the above time period, would you say communication with DFCS has improved, worsened or remained the same? Are you able to get the information you need to interface with the child welfare system?

6. What do you believe should be the state's top three priorities in the coming year to improve services and achieve progress in child welfare outcomes, and why?

7. Additional comments:

*Please email to kym.crooms@dhs.ga.gov or mail to:
Kym Crooms, 2 Peachtree Street NW, Suite 8-210, Atlanta, Ga 30303
Thank you for providing this input!*

Goals	Key Strategies
<p>1. Safety: Families and individuals are free from abuse and neglect</p>	<ul style="list-style-type: none"> • Implement Solution Based Casework • Improve child and family assessments throughout the child welfare continuum • Implement Safe to Sleep Campaign in partnership with community partners and providers • Implement monitoring activities to ensure the appropriate use of safety resources • Implement a robust quality assurance process for provider agencies
<p>2. Permanency: Families and individuals are healthy and stable</p>	<ul style="list-style-type: none"> • Implement Solution Based Casework • Increase and strengthen foster and adoptive resources • Strengthen the public and private agency placement operations system which includes the recruitment, retention and use of foster and group homes
<p>3. Well-Being: Families and individuals have enhanced capacity to meet their physical, cognitive and educational needs</p>	<ul style="list-style-type: none"> • Implement Solution Based Casework • Implement Connected by 21 • Provide Educational Academies to train staff, caregivers, and partners on the Division's educational policies, procedures and entitlements to promote successful educational outcomes • Streamline the educational assessment process to minimize the case management work process • Meet the assessment and individualized needs of children, youth, families through an enhanced and broadened array of physical and mental health services
<p>4. Workforce: The Division's workforce is competent, professional and efficient</p>	<ul style="list-style-type: none"> • Provide staff with skills to effectively engage, partner and plan with families, as well as track and celebrate their successes • Improve staff critical thinking and decision-making skills to ensure appropriate safe disposition of cases • Implement the Employee Selection Protocol to ensure the selection of the most appropriate Child Welfare employment candidates for the Division
<p>5. Stakeholder Engagement: The Division and its stakeholders are fully engaged and responsive</p>	<ul style="list-style-type: none"> • Provide education and training on Georgia's Comprehensive Practice Model to the Division's key stakeholder groups to ensure statewide support and engagement as implementation occurs • Utilize the statewide Child Welfare Training Collaborative – a partnership between the Division and Georgia State University – to provide stakeholders with opportunities for consistent and ongoing training • Partner with stakeholders to create opportunities for DFCS case managers and supervisors to receive additional training, information and resources that will assist them in providing direct academic support to foster youth

Child and Family Services Plan Continuum

Federal Requirement	What is this? (long version)	What is this? (short version)	Who is responsible?	How often does this need to be done?
Child and Family Services Plan (CFSP)	Five-year strategic plan for Child Welfare Title IV-B programs (subparts 1 & 2): Child Abuse and Neglect Prevention and Intervention; Foster Care and Permanency; Adoption (services, assistance, and post-adopt services, incentive payments); Promoting Safe and Stable Families (PSSF); Monthly Caseworker Visits (ECEM); and IV-E Chaffee FC Independence Program (ILP)	A plan to achieve child welfare goals	Unit: Federal Regulations and Data Coordination: CFSP Manager Tracking: All child welfare departments, units and sections	Once every five years Due June 30
Annual Progress and Services Report (APSR)	Yearly update on the state's accomplishments toward meeting the goals and strategies set forth by the state in the CFSP and the nationally required outcomes (CFSR items). It is also an opportunity for the state to identify any changes it will make to the five-year strategic plan.	Annual update on the state's accomplishments and progress in meeting child welfare goals over the course of the federal report period	Unit: Federal Regulations and Data Coordination: CFSP Manager Tracking: All child welfare departments, units and sections	Every year Due June 30
Child and Family Services Review (CFSR)	Assesses the state's performance on seven components of safety, permanency and well-being outcomes and seven systemic factors. Focuses on monitoring and improving state performance in these areas. The process requires a statewide self-assessment that adheres to federally mandated requirements.	A quantitative and qualitative look at child welfare outcomes over the last five to seven years	Unit: Office of Quality Management Coordination: CFSR Manager Tracking: Quality Assurance Manager and Continuous Quality Improvement Manager	Two-year process done every 5 to 7 years Current Cycle Year 1: 2014- 2015 Year 2: 2015 - 2016
Program Improvement Plan (PIP)	Plans developed in response to what has been identified as an area needing improvement. This can be a previously established state or federal goal or a recently detected deficiency. It can be a state-imposed or federal-imposed plan.	A plan to intervene in the areas that need to be improved	Unit: Office of Quality Management Coordination: CFSR Manager Tracking: All child welfare departments, units and sections	CFSR PIP: This is federally imposed and follows the CFSR cycle. Can last from one quarter up to five years or more State PIP: Can be created at any time, with any length of duration Usually has quarterly updates
CQI/QA		An ongoing process to address needed improvements		

SAFETY (D)

Table 23. CFSP Goal 1d

Safety: Families and individuals are free from abuse and neglect.

Objectives By September 2019	Key Strategies	Key Activities	Action Steps
<p>Item 3 – Ensure risk assessment and safety management of 51% of cases (PIP 48.5% by April 2019)</p> <ul style="list-style-type: none"> S1i - Increase the number of CCI sites that have a quality assurance plan from 56% to 100% (IV-E PIP goal of 25% per quarter; 100% by year end) S1j - Increase the percent of CCIs in compliance with staff safety screenings and criminal records checks via desk reviews from 94% to 100%. (IV-E PIP goal of 25% per quarter; 100% by year end) 	<p>Improve the quality assurance process regarding the implementation of safety policies and IV-E requirements for provider agencies</p>	<p>Office of Provider Management (OPM) will develop and require a quality assurance plan for all child caring institutions</p> <p>Enhance the state's SHINES system so that it generates automatic alerts regarding the change in status in the license or reimbursement eligibility of a foster/adoptive home.</p>	<p>Upload quality assurance plans to GA+SCORE OPM <i>December 2017</i></p> <p>Review data from comprehensive reviews to determine safety requirement compliance, safety screenings and criminal records checks <i>December 2017</i></p> <p>Develop a function and design component in SHINES to establish an alert system that will auto-generate once a status has been changed to a foster/adoption home <i>November 2017</i></p> <p>Ensure the auto-generated alert/task notice indicates completion of safety checks and whether home approval standards are present <i>November 2017</i></p>

Status

Key Strategy: Improve the quality assurance process regarding the implementation of safety policies and IV-E requirements for provider agencies

CFSR Safety 2	FFY 2015 (Item 3) FFY 2017 (S1i and S1j) Baseline	FFY 2016			FFY 2019
		Target	Actual		Target
			Jan-Jun 2016	Jul-Dec 2016	
Item 3 Ensure risk assessment and safety management	43%	45%	45%	47%	51%
S1i - Increase the number of CCI sites that have a quality assurance plan	56%				100%
S1j - Increase the percent of CCIs in compliance with staff safety screenings and criminal records checks via desk reviews	94%				100%