



Virginia Pryor
Director

- Child and Family Services Plan
- Child and Family Services Review
- Continuous Quality Improvement

CFSP

CFSR

CQI

C3 Connected

Division of Family and Children Services



Child and Family Services Plan

Annual Progress and Services Report

Overview & Update

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How many plans are there?



CFSR

Blueprint for Change

Quality Improvement Plan



Training Plan

CFSP

CAPTA Plan

Disaster Plan

DHS-DFCS STRATEGIC PLAN

Annual Progress and Services Report

Child and Family Services Plan

QIP

Outline

- I. What are the three Cs – CFSP, CFSR, CQI (and their counterparts: APSR, CFSR PIP, Other PIPs)
- II. What is in Georgia's CFSP
- III. What is in Georgia's CFSP that is of most relevance to CPAs and CCIs
- IV. How can stakeholders assist in efforts to impact the "C's"

Child and Family Services Plan (CFSP)

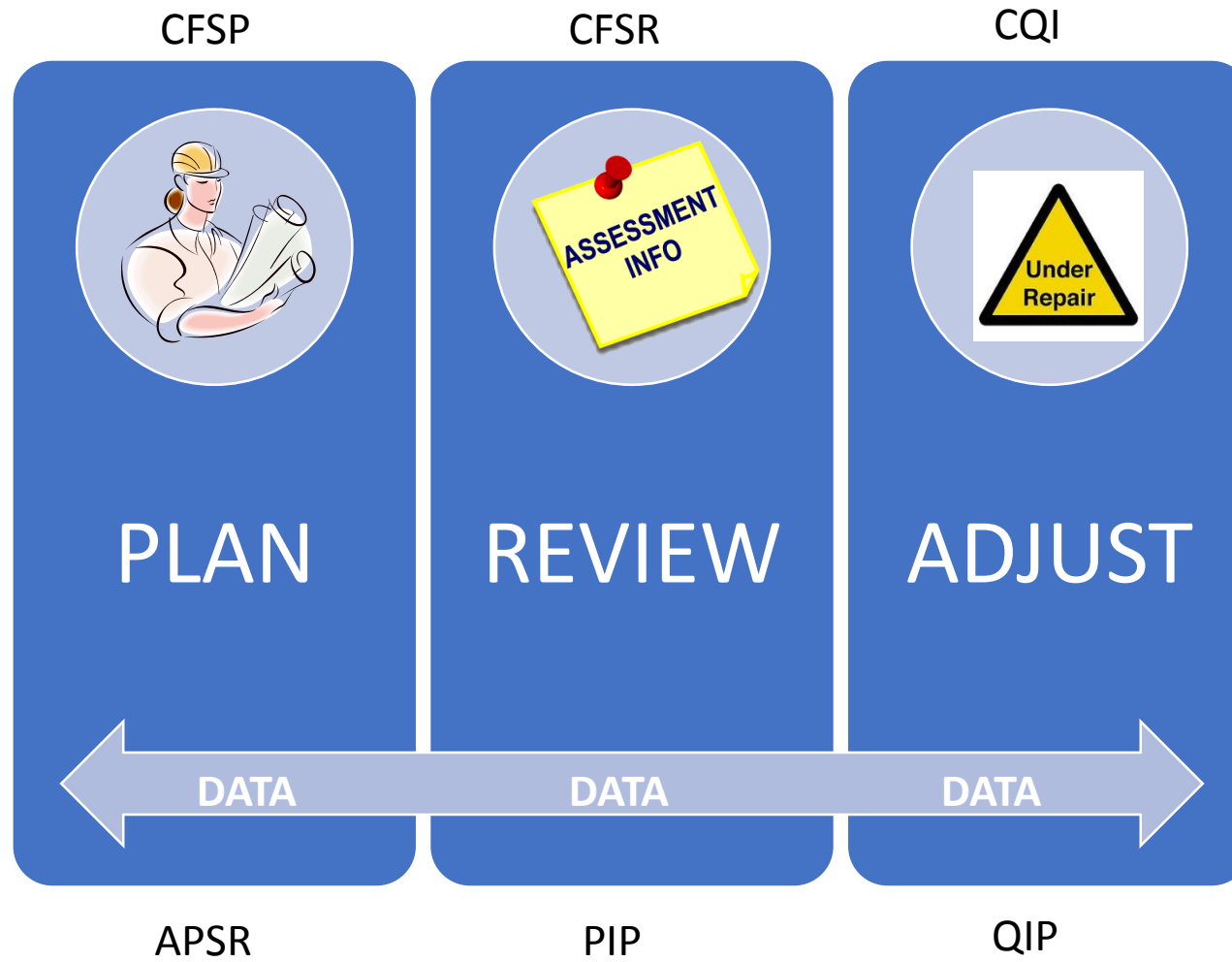
Five year strategic plan that sets forth the vision and goals to be accomplished to strengthen the state's overall child welfare system (section 432(a)(2) of the Social Security Act)

Pertains to:

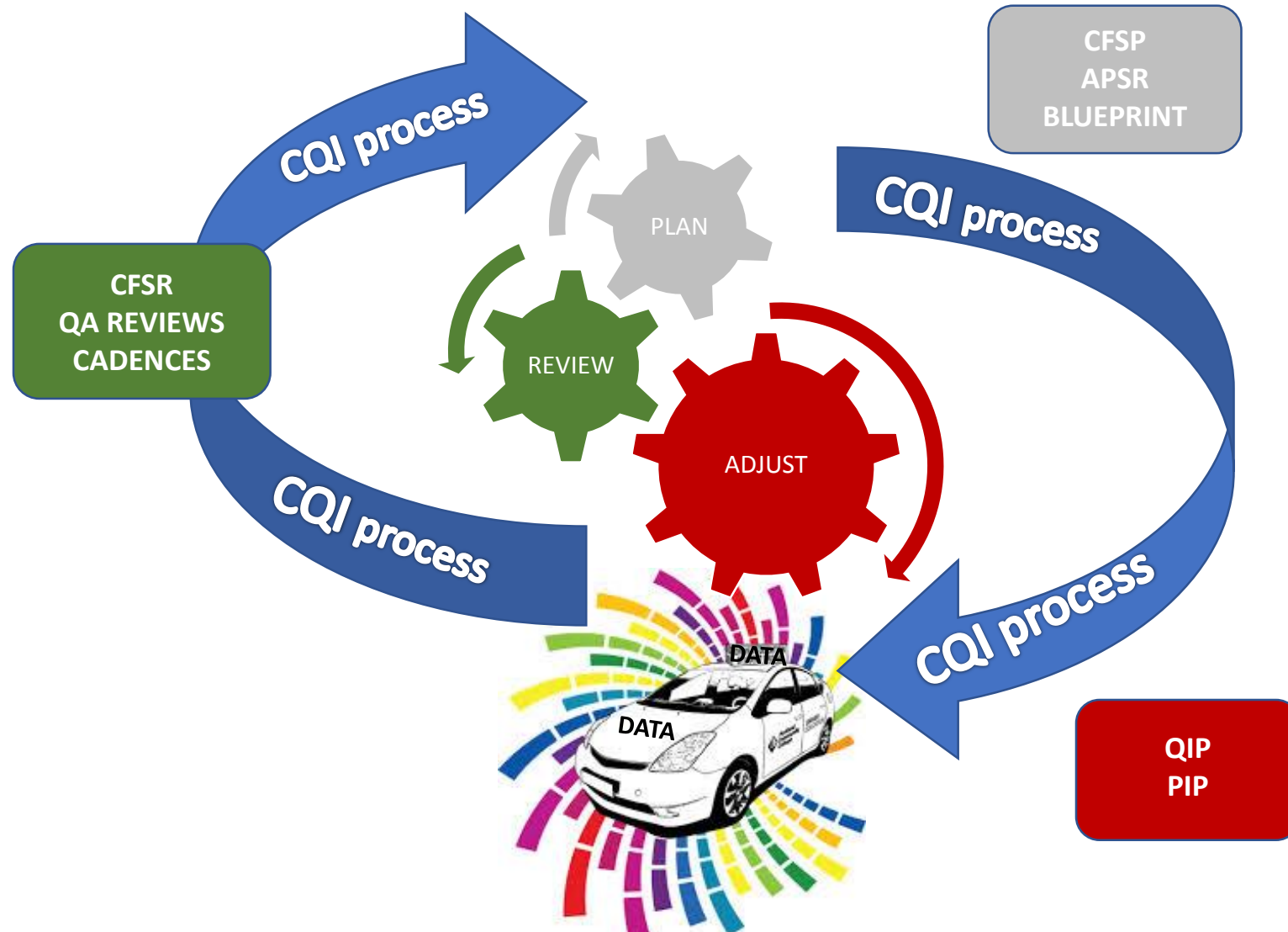
- Title IV-B, subpart 1: Stephanie Tubbs Jones Child Welfare
- Title IV-B, subpart 2: PSSF
- Title IV-B, subpart 2: Monthly Caseworker Visit Program
 - In Georgia, this is called Every Child Every Month (ECEM)
- Chafee Foster Care Independent Program (CFCIP)
 - In Georgia, this is called Independent Living Program (ILP)
- Education and Training Vouchers Program (ETV)
- Child Abuse Prevention and Treatment Act (CAPTA)



C³ Continuum



The C³ Continuum



Annual Progress and Services Report (APSR)

- Annual update on the state's progress in accomplishing the goals and objectives in the CFSP
- Description of activities completed since last APSR submission and prospective activities for upcoming fiscal year
- Official request for federal funding of programs

Funded Programs

- Title IV-B, subpart 1: Stephanie Tubbs Jones Child Welfare
- Title IV-B, subpart 2: Promoting Safe and Stable Families (PSSF)
- Title IV-B, subpart 2: Monthly Caseworker Visit Program
(In Georgia, this is called Every Child Every Month (ECEM))
- Chafee Foster Care Independent Program (CFCIP)
(In Georgia, this is called Independent Living Program (ILP))
- Education and Training Vouchers Program (ETV)
- Child Abuse Prevention and Treatment Act (CAPTA)

Required Components of the APSR

- General Information

- Key Accomplishments
- Background/History
- Mission & Vision
- Description of services
- Collaboration with partners, tribes, courts and stakeholders



Required Components of the APSR

- Update on Assessment of Performance
 - Progress made to improve outcomes
 - Benchmarks and measures (baselines, targets and actuals)
 - Supports needed for implementation
 - Updates and changes to the CFSP



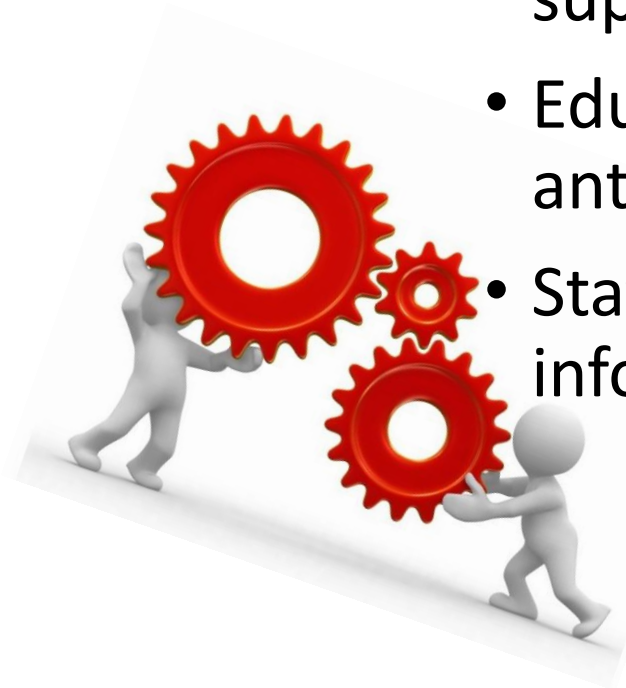
Required Components of the APSR

- New Legislation
- New Policies
- Federal Concerns:
 - Populations at greatest risk of maltreatment
 - Services to children under age five
 - Services for children adopted from other countries
 - Services to substance-exposed newborns
 - State's consultation and coordination with Tribes



Required Components of the APSR

- Technical assistance provided and received (from internal and external entities)
- Quality assurance and continuous quality improvement (CQI) systems and program supports
- Education and training provided and anticipated
- State's automated child welfare information system (SACWIS)



Required Components of the APSR

- Updates on targeted plans
 - Health Care Coordination Plan
 - Disaster Plan
 - Training Plan
 - CAPTA Plan
 - Foster and Adoptive Parent Diligent Recruitment and Retention Plan
- Updates on Program Improvement Plans
 - IV-B PIP
 - CFSR PIP
 - IV-E PIP



Required Components of the APSR



- Financial Information

- How funding sources were used and the rationale for such uses
- Quantity of expended funds (federal and non-federal)
- Estimated expenditures for administrative costs
- Budget requests
- Amount of unneeded allocated funds



- Assurances

- Signed statements from the Governor that verify certain legislation, practices, and/or policies are in place
- These are required upon request (not necessarily required every year)



What's in Georgia's 2014 – 2019 CFSP?

See Handout

Goals	Key Strategies
1. Safety: Families and individuals are free from abuse and neglect	<ul style="list-style-type: none"> • Implement Solution Based Casework • Improve child and family assessments throughout the child welfare continuum • Implement Safe to Sleep Campaign in partnership with community partners and providers • Implement monitoring activities to ensure the appropriate use of safety resources • Implement a robust quality assurance process for provider agencies
2. Permanency: Families and individuals are healthy and stable	<ul style="list-style-type: none"> • Implement Solution Based Casework • Increase and strengthen foster and adoptive resources • Strengthen the public and private agency placement operations system which includes the recruitment, retention and use of foster and group homes
3. Well-Being: Families and individuals have enhanced capacity to meet their physical, cognitive and educational needs	<ul style="list-style-type: none"> • Implement Solution Based Casework • Implement Connected by 21 • Provide Educational Academies to train staff, caregivers, and partners on the Division's educational policies, procedures and entitlements to promote successful educational outcomes • Streamline the educational assessment process to minimize the case management work process • Meet the assessment and individualized needs of children, youth, families through an enhanced and broadened array of physical and mental health services

Do You Know?

Which key strategy is most directly related to CCI and CPAs?

**1. Safety:
Families
and
individuals
are free
from abuse
and neglect**

- **Implement Solution Based Casework**
- **Improve child and family assessments throughout the child welfare continuum**
- **Implement Safe to Sleep Campaign in partnership with community partners and providers**
- **Implement monitoring activities to ensure the appropriate use of safety resources**
- **Implement a robust quality assurance process for provider agencies**

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Table 23. CFSP Goal 1d Safety: Families and individuals are free from abuse and neglect.			
Objectives By September 2019	Key Strategies	Key Activities	Action Steps
<p>Item 3 – Ensure risk assessment and safety management of 51% of cases (PIP 48.5% by April 2019)</p> <ul style="list-style-type: none"> S1i - Increase the number of CCI sites that have a quality assurance plan from 56% to 100% (IV-E PIP goal of 25% per quarter; 100% by year end) S1j - Increase the percent of CCIs in compliance with staff safety screenings and criminal records checks via desk reviews from 94% to 100%. (IV-E PIP goal of 25% per quarter; 100% by year end) 	<p>Improve the quality assurance process regarding the implementation of safety policies and IV-E requirements for provider agencies</p>	<p>Office of Provider Management (OPM) will develop and require a quality assurance plan for all child caring institutions</p> <p>Enhance the state’s SHINES system so that it generates automatic alerts regarding the change in status in the license or reimbursement eligibility of a foster/adoptive home.</p>	<p>Upload quality assurance plans to GA+SCORE OPM <i>December 2017</i></p> <p>Review data from comprehensive reviews to determine safety requirement compliance, safety screenings and criminal records checks <i>December 2017</i></p> <p>Develop a function and design component in SHINES to establish an alert system that will auto-generate once a status has been changed to a foster/adoption home <i>November 2017</i></p> <p>Ensure the auto-generated alert/task notice indicates completion of safety checks and whether home approval standards are present <i>November 2017</i></p>

Helpful background information:

- November 2015 - Title IV-E Review of the foster care eligibility process
- Cited for errors
- Majority of the errors were safety related
- Twelve of the 198 institutions were found to be out of compliance with safety screenings and criminal records checks.

Helpful background information:

- By June 30, 2017, 100% of safety screening audits were completed on CPA staff for 86 sites.
- Five CPA sites were placed on admission suspension.
- All CPA providers were in compliance by July 2017.

- The Office of Provider Management and the Rev Max Unit conducted a cross training for staff for RBWO providers on IV-E requirements and safety screenings May 16, 2017.

- OPM does audit checks
- Monitoring specialists execute desk reviews of new employees and newly approved CCI and CPA entities
- Use exception reports to complete audits on institutions and to track new employees.
- RBWO providers receive alerts related to safety requirements

- the state will work to ensure court orders clearly reflect requirements for reasonable efforts to prevent removal (or reflect that reasonable efforts were not required).
- The state will facilitate best practice by encouraging court orders that seek best outcomes for children rather than exclusively seeking compliance. Removal orders deemed by county, SAAG and judges to be non-IV-E-compliant will be sent to the state office for third level review by Rev Max and fourth level review by the state's senior legal counsel.

- Rev Max staff will be trained on IV-E eligibility.
- The agency will engage the Court Improvement Initiative and the Judicial Committee on Model Court Orders to ensure model court orders are consistent with state and federal requirements as well as support positive outcomes.
- Develop new SHINES enhancements that identify changes in placement status.

What You Can Do

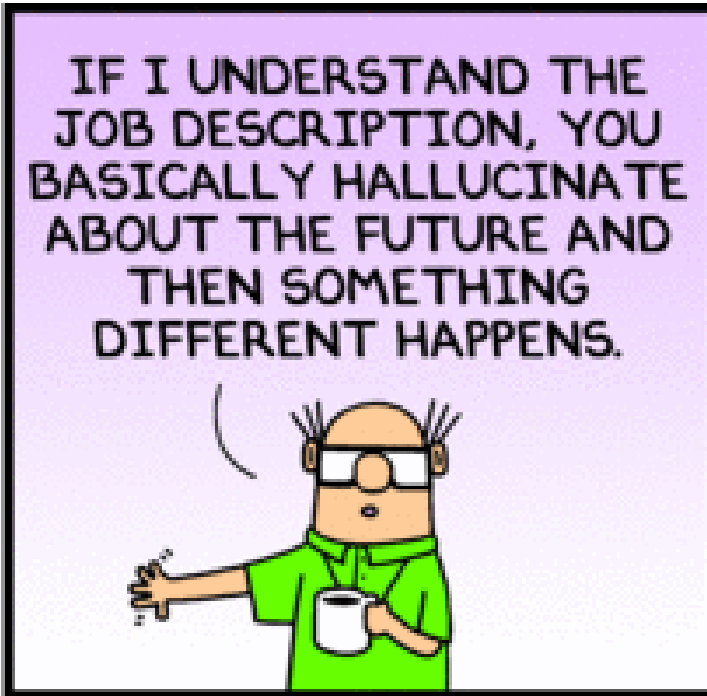
- Prepare for and pass the safety screening audits
- Ensure staff safety screenings and quality assurance plans are uploaded to the main repository

Other Stuff You Can Do

- Sign up to be on a planning workgroup for the 2020-2014 CFSP
- Submit a Stakeholder Report
- Attend stakeholder meetings
- Get in Where YOU Fit In!



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