

# Georgia Division of Family and Children Services

#### **Practice Matters:**

Caregiver Resources & Matching

October 30, 2014

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### Where will they live while in foster care?

- ☐ Least Intrusive
- ☐ Least Restrictive
- Most Appropriate
- Proximity
- ☐ Siblings
- ☐ School Location
- ☐ Permanency Plan
- ☐ MEPA / ICWA
- ☐ Partnership Parenting
- ☐ PBP Grade





#### State Level Current Concerns

#### **DFCS**

- Increased Requests for
  - Placement Assistance
  - CCI Waivers for Children 10 and Under
  - State-funded PRTF / Crisis Beds
  - Reports of Hoteling / Overnights in DFCS Offices
  - Frenetic Approach to MATCHING
  - Unrealistic Expectations
- Resource Development
  - Understaffed
  - Low Priority
  - Over-reliance on providers

#### **Providers**

- Intake Barriers
  - Front Door Staff
  - Availability
  - "Cherry Picking"
  - Lack of Immediacy
  - Not Meeting Expectations



What would it take to create "no reject/ no eject" placements?

What would it take to address meet the immediacy issues in placement matching? (We need a placement now, not tomorrow.)

What does MWO really mean today? (If you are an MWO provider, why are you rejecting MWO youth).



# Highlights for the MWO Provider Meeting



### Discussion Points from MWO Providers

Need for foster homes with only 1 child in them

Ability to Take Right Now/ Emergency Placements

Lack of Information from the DFCS Staff Making the Referral

Lack of Responsiveness and Professionalism from DFCS Staff

RBWO Specialty
Providers—Establishing
Qualifications / Guidelines

Risk Averse- Concern about citations / fines

Youth Who Run

Sexually Aggressive Youth

Youth with High Levels of Aggression

### **DFCS Placement Matchers**

#### Relationships

- Host conversations with your provider community
- Attend Practice
   Matters/Provider
   Leadership Meetings
- Build relationships with key people in the organization
- Communicate with the provider leadership organizations

#### Reputation

- Follow-up and followthrough
- Return calls and emails
- Check up the next day; see your children and the caregiver
- Make sure your providers can get paid; update SHINES appropriately and immediately





# Highlights for the Supervisor's Summit



## **Key Concerns**

- Refusal to accept DJJ youth or those with high aggression.
- MWO providers discharging children for the behaviors that they accepted at placement
- Urban Legends Practices: providers not clear on RCC Rules or RBWO Standards
- Providers unwilling to accept sibling groups
- Providers not accepting youth that meet their written admissions criteria
- CPAs inability to manage crisis issues involving foster homes
- Providers "claim" beds are full
- Not admitting 24/7/365 as per contract
- Providers unable to meet children's specialized needs
- Provider's unwilling to give children second chances



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# Small-Group Discussions

