What's New in FY2014 for Foster Homes in GA+SCORE?

Revised Screen

- Foster Home Roster – Home are listed in one of three sections:
  - "**Submitted to GA+SCORE**" – CPA submitted request to add new foster home to GA+Score for Care Solutions action
  - "**Application in Process - No Placements Allowed**" - Initial approval requirements being collected by the CPA, or home has been submitted for OPM evaluation and action.
  - "**Open Foster Homes (in SHINES)**" - CPAs and OPM manage FH records in any open status including: Approved, 30-Day Grace, On Hold, Unapproved 31 Days, Unapproved 61 Days
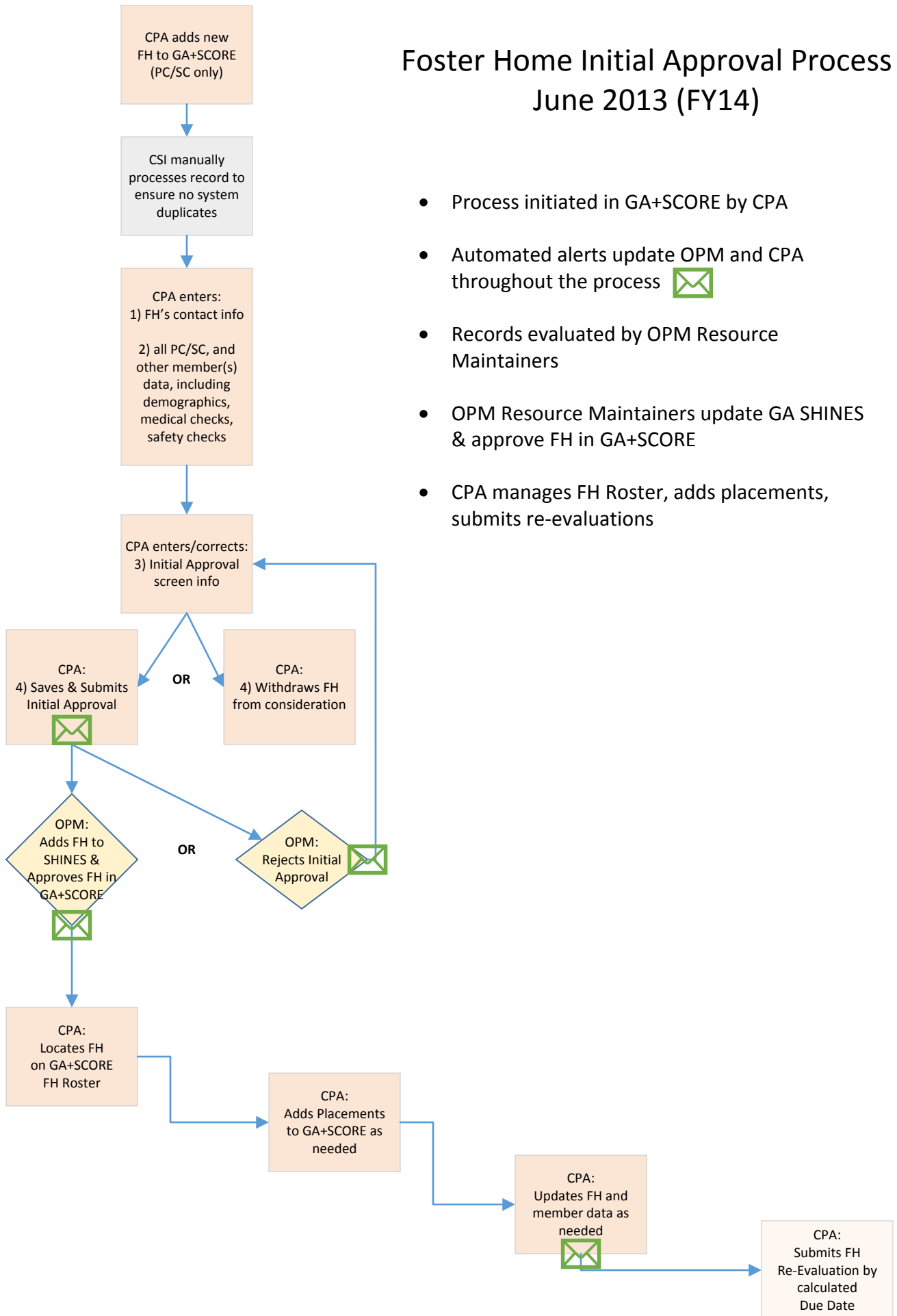
New Screens

- **Initial Approval** - collects data for initial foster home approval
  - Built-in system logic to ensure complete and accurate record submissions (PC/SC/Other Members demographics, safety & medical requirements, and initial approval fields)
- **Re-Evaluation** - collects data for new foster home reevaluation and displays previous reevaluation data
  - Built-in system logic to ensure complete and accurate record submissions (PC/SC/Other Members demographics, safety & medical requirements, and re-evaluation fields)
- **Addenda** – collects data required by CPAs to update FH information and displays previous addendum
  - OPM required to approve Capacity Increases, other requests automatically accepted
- **Policy Violations**
  - Tracking low and serious risks & their statuses
  - Tracking CAPs & OPM Dispositions

New Processes/Communications/Reporting

- **OPM FH review and required status determinations in GA+SCORE**
  - OPM approve/reject CPA foster home initial approvals and reevaluations in GA+SCORE
  - Built-in system logic prevents placements prior to FH approval or if the FH is on hold or unapproved for any reason
- **Automated system alerts between CPAs and OPM**
  - More than 12 alerts between parties throughout the process
- **Event-driven automated FH status**
  - Automated "Current FH Status" displayed on roster dependent on OPM and provider system activity and # of consecutive calendar days out of compliance, if any
- **New reporting**
  - Available to Providers and OPM:
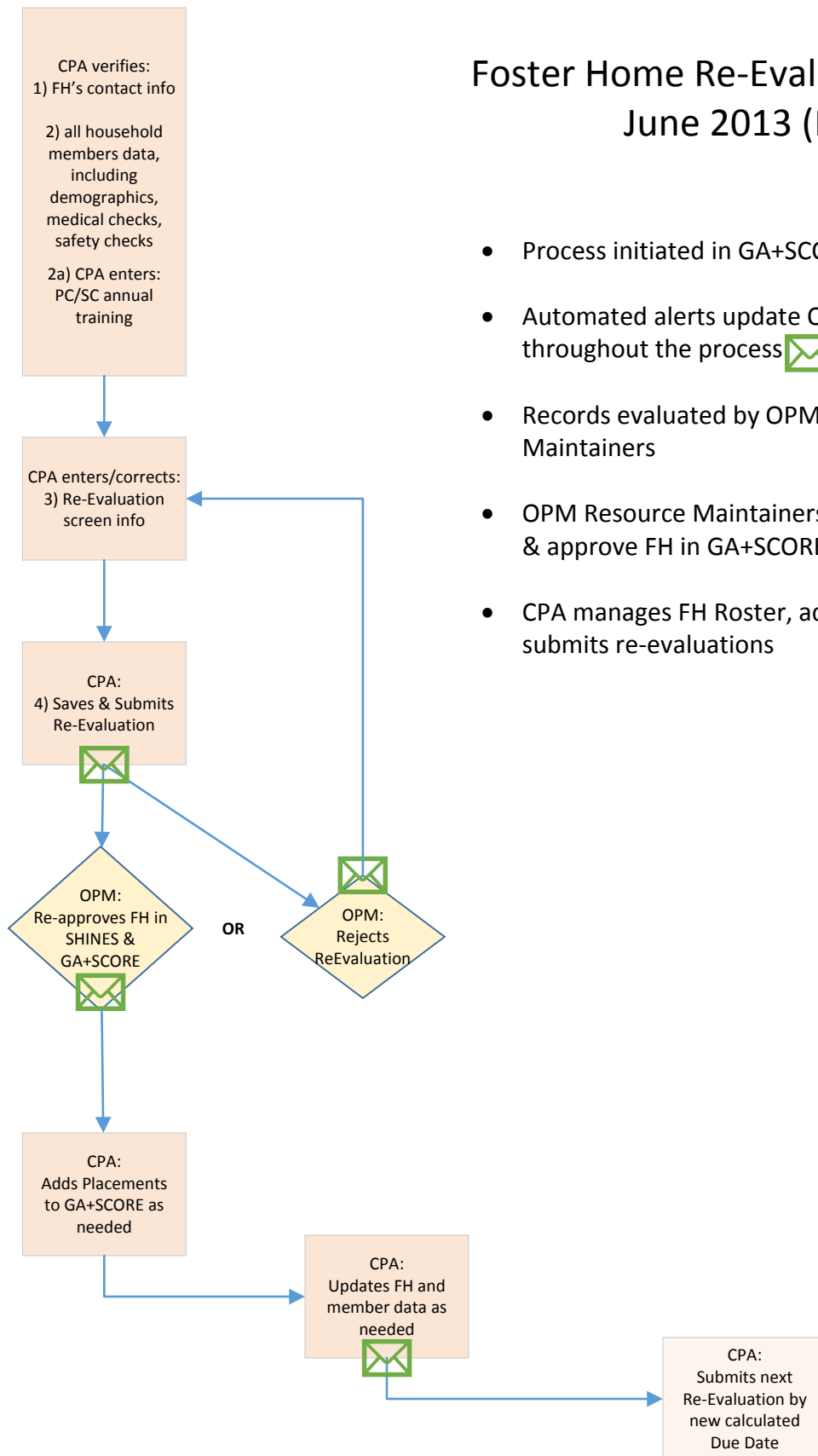   - **Foster Home Initial Approval** - available after CPA submits IA record

- - **Foster Home Re-Evaluation** - available after CPA submits RE record
  - **Foster Home Snapshot** - gives providers a summary of an individual open FH
- **Available to OPM:**
  - **FH Requests Pending OPM Approval** - used to catch anything missed during normal daily routines
  - **Overdue Home Re-Evaluations** – used to update SHINES FH status

Foster Home Initial Approval Process
June 2013 (FY14)

- Process initiated in GA+SCORE by CPA

- Automated alerts update OPM and CPA throughout the process ✉

- Records evaluated by OPM Resource Maintainers

- OPM Resource Maintainers update GA SHINES & approve FH in GA+SCORE

- CPA manages FH Roster, adds placements, submits re-evaluations

CPA adds new FH to GA+SCORE (PC/SC only)

CSI manually processes record to ensure no system duplicates

CPA enters:
1) FH's contact info

2) all PC/SC, and other member(s) data, including demographics, medical checks, safety checks

CPA enters/corrects:
3) Initial Approval screen info

CPA:
4) Saves & Submits Initial Approval ✉

OR

CPA:
4) Withdraws FH from consideration

OPM:
Adds FH to SHINES & Approves FH in GA+SCORE ✉

OR

OPM:
Rejects Initial Approval ✉

CPA:
Locates FH on GA+SCORE FH Roster

CPA:
Adds Placements to GA+SCORE as needed

CPA:
Updates FH and member data as needed ✉

CPA:
Submits FH Re-Evaluation by calculated Due Date

Foster Home Re-Evaluation Process
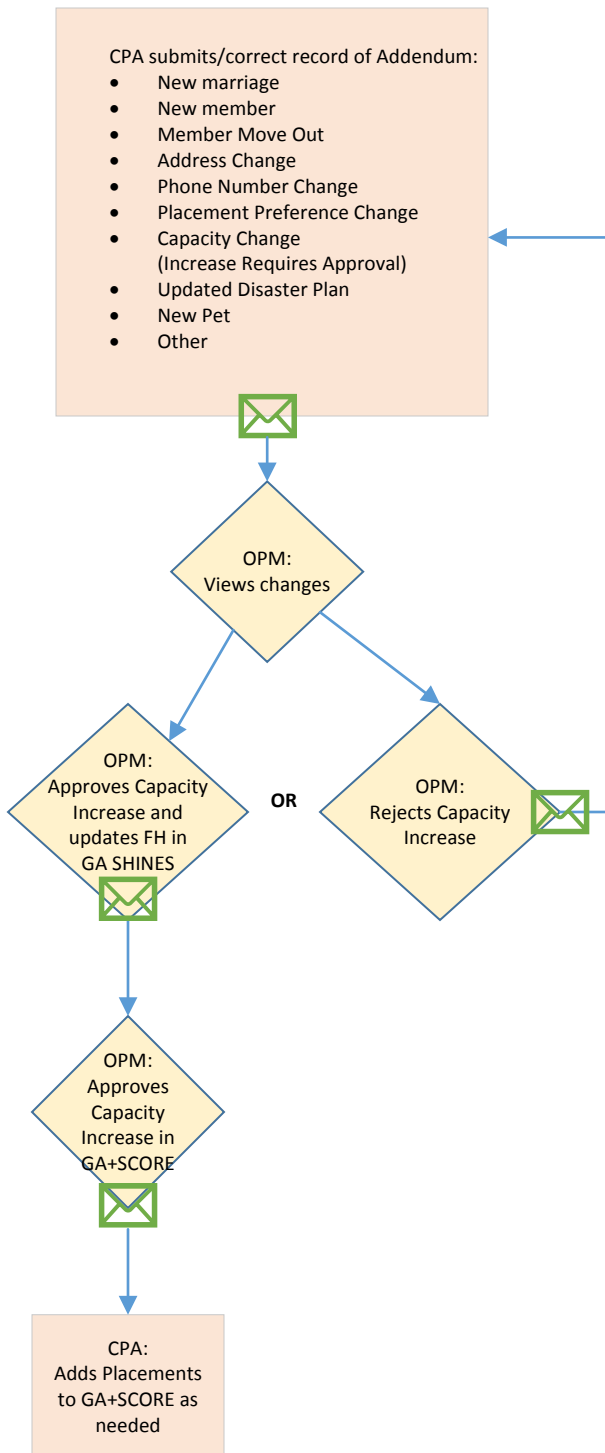## June 2013 (FY14)

- Process initiated in GA+SCORE by CPA

- Automated alerts update OPM and CPA throughout the process ✉

- Records evaluated by OPM Resource Maintainers

- OPM Resource Maintainers update GA SHINES & approve FH in GA+SCORE

- CPA manages FH Roster, adds placements, submits re-evaluations

CPA verifies:
1) FH's contact info

2) all household members data, including demographics, medical checks, safety checks

2a) CPA enters: PC/SC annual training

CPA enters/corrects:
3) Re-Evaluation screen info

CPA:
4) Saves & Submits Re-Evaluation ✉

OPM:
Re-approves FH in SHINES & GA+SCORE ✉

OR

OPM:
Rejects ReEvaluation ✉

CPA:
Adds Placements to GA+SCORE as needed

CPA:
Updates FH and member data as needed ✉

CPA:
Submits next Re-Evaluation by new calculated Due Date

Foster Home Addenda Process
June 2013 (FY14)

CPA submits/correct record of Addendum:
- New marriage
- New member
- Member Move Out
- Address Change
- Phone Number Change
- Placement Preference Change
- Capacity Change
  (Increase Requires Approval)
- Updated Disaster Plan
- New Pet
- Other

OPM:
Views changes

OPM:
Approves Capacity Increase and updates FH in GA SHINES

OR

OPM:
Rejects Capacity Increase

OPM:
Approves Capacity Increase in GA+SCORE

CPA:
Adds Placements to GA+SCORE as needed

- Process initiated in GA+SCORE by CPA

- Automated alerts update OPM and CPA throughout the process

- Records evaluated by OPM Resource Maintainers

- OPM Resource Maintainers update GA SHINES

- OPM Resource Maintainers approve capacity increase requests in GA+SCORE