

# Practice Matters

**Presenters: Dianne Yearby, Lon Roberts, Cindy Simpson, Loya English-Levine & Sharon Hill**

Presentation to: CCI & CPA Providers and DHS Staff

Date: October 18, 2011



**Georgia Department of Human Services**

# Vision, Mission and Core Values

## *Vision*

Stronger Families for a Stronger Georgia.

## *Mission*

Strengthen Georgia by providing Individuals and Families access to services that promote self-sufficiency, independence, and protect Georgia's vulnerable children and adults.

## *Core Values*

- Provide access to resources that offer support and empower Georgians and their families.
- Deliver services professionally and treat all clients with dignity and respect. Manage business operations effectively and efficiently by aligning resources across the agency.
- Promote accountability, transparency and quality in all services we deliver and programs we administer.
- Develop our employees at all levels of the agency.

# Agenda

- **Welcome – Dianne Yearby**
- **Establish Meeting Purpose- Lon Roberts / Cindy Simpson / Loya English-Levine**
- **Recap / Close-Out Provider G Discussions – Dr. Hill**
- **Review Current Data Snapshot** - review number of children in care, demographics, # placed in RBWO placements, maltreatment in care, ORCC data—**Dr. Hill and La Marva Ivory**
- **Review Significant Events Data** focusing in on provider use of police intervention (**Group Facilitated**)
  - Facilitate Conversation on use of police intervention, consequences for youth, other options
  - Establish Hypothesis on How to Reduce Use of Police Intervention
  - Agree Upon Ideas to Reduce Use
- **Establish Next Steps (Homework) (Group Facilitated)**
- **Adjourn**

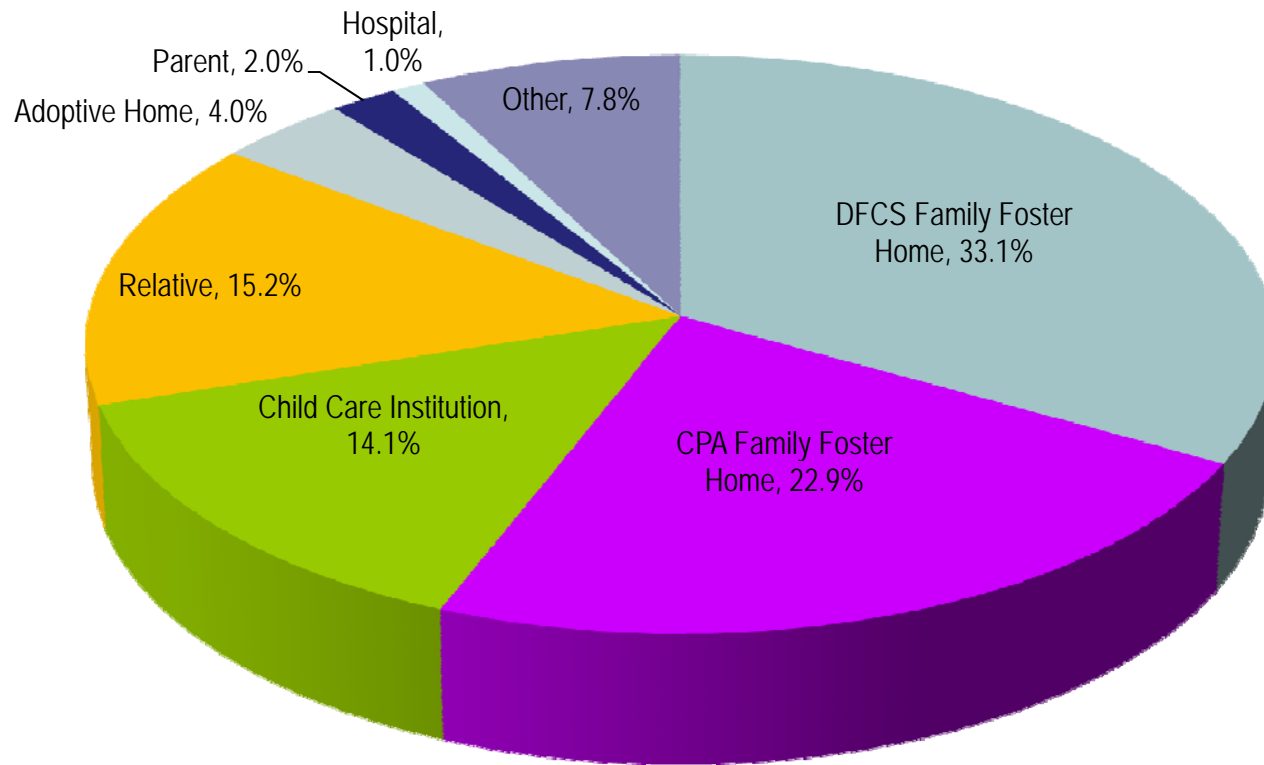
# Purpose of the Meeting

- Resetting a Collaborative Nature
- Public – Private Partnership
  - Not “Us and Them”
  - Federal Regulations and Data, OPM, Field Operations, ORCC, and DFCS Program Liaison
  - CPA and CCI Representation
- Barrier Busting
- Liaison

# Lon Roberts, DFCS Regional Director

- Lon Roberts, DFCS Regional Director, Region IV
  - Email: [lsroberts@dhr.state.ga.us](mailto:lsroberts@dhr.state.ga.us)
  - Cell: 404-217-6603

# Placement Types for Children 17 & Under (N=8,091)



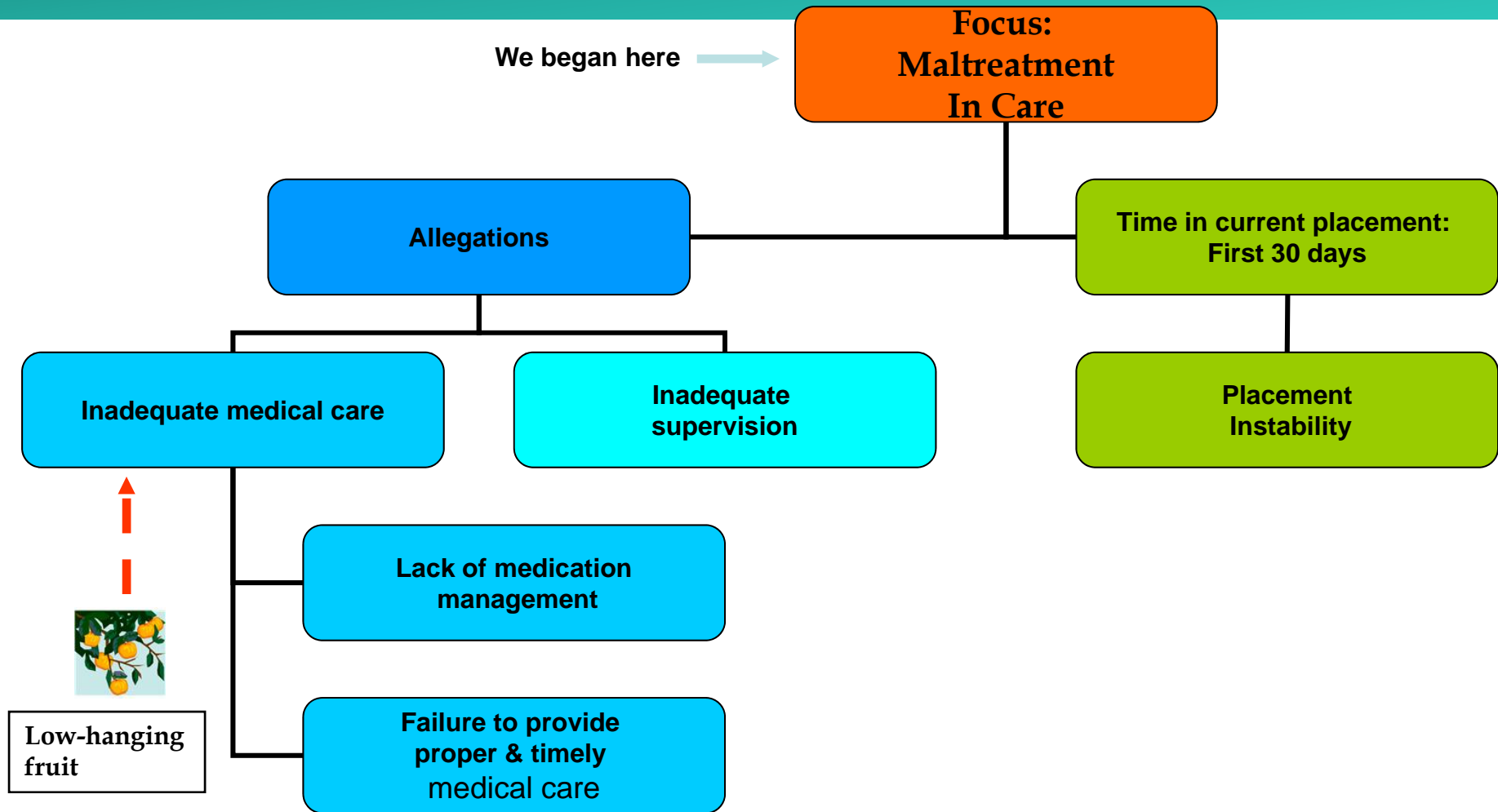
# Recap / Close-Out Provider G Discussion

- **Focus:** Understanding and Preventing Maltreatment in Care

## **Substantiated Maltreatment Reasons**

- Children leaving facility without approval / incident not reported by staff timely
- Staff and child confrontation
- Inadequate medical attention / follow-up

# Recap: The Evolution of Provider G Focus



Data regarding substantiated maltreatment in care led us to drill into inadequate medical care which we believe is a low-hanging fruit and can be resolved fairly quickly. As a result of data analysis, we discovered relationship between maltreatment in care and time in care, particularly, the first 30 days. As we drilled into substantiated incidents within the first 30 days, we found that the majority of those children had been in more than one placement.



# We Believe

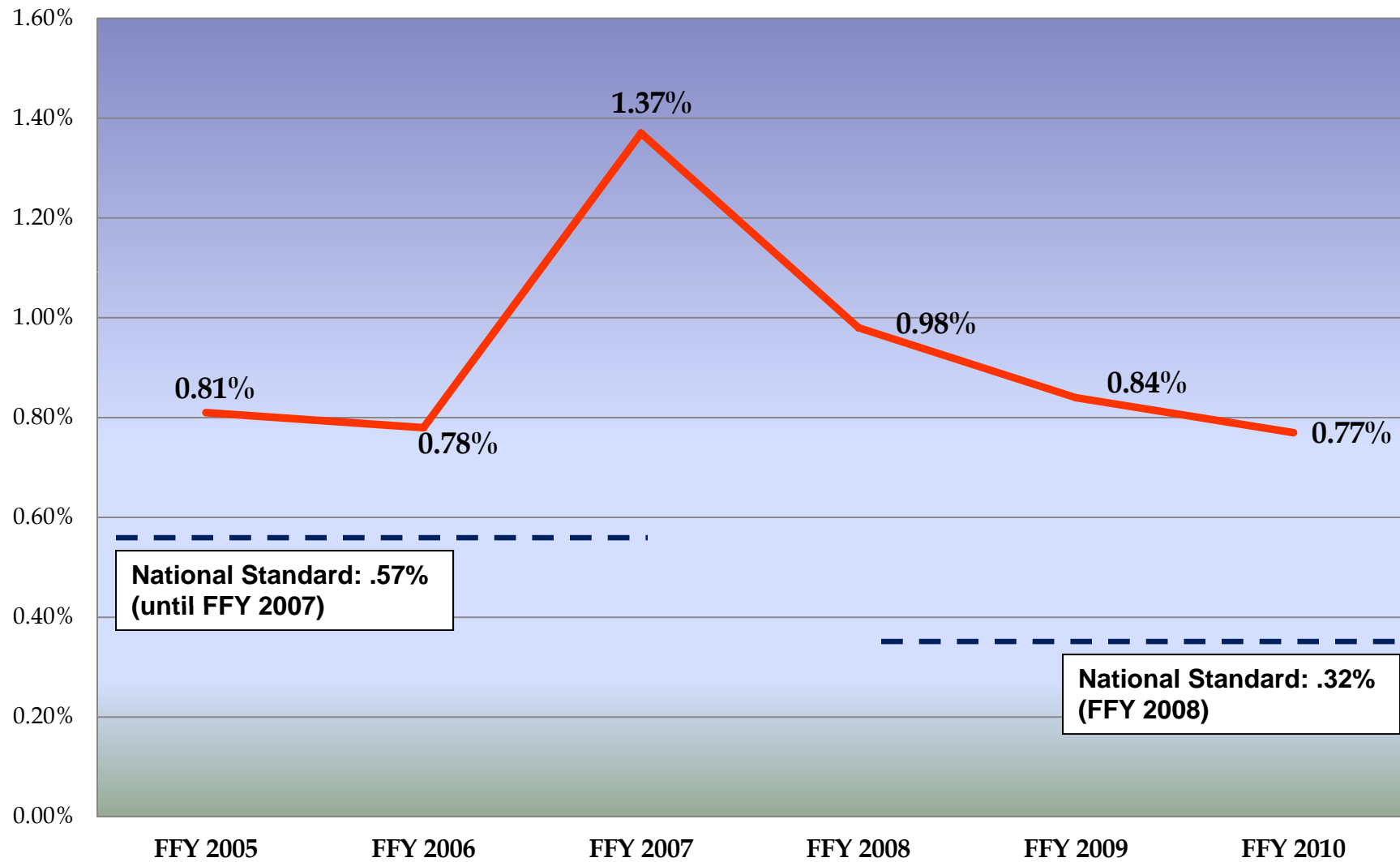


No child who has  
already been  
maltreated  
should ever be  
hurt again on our  
watch.

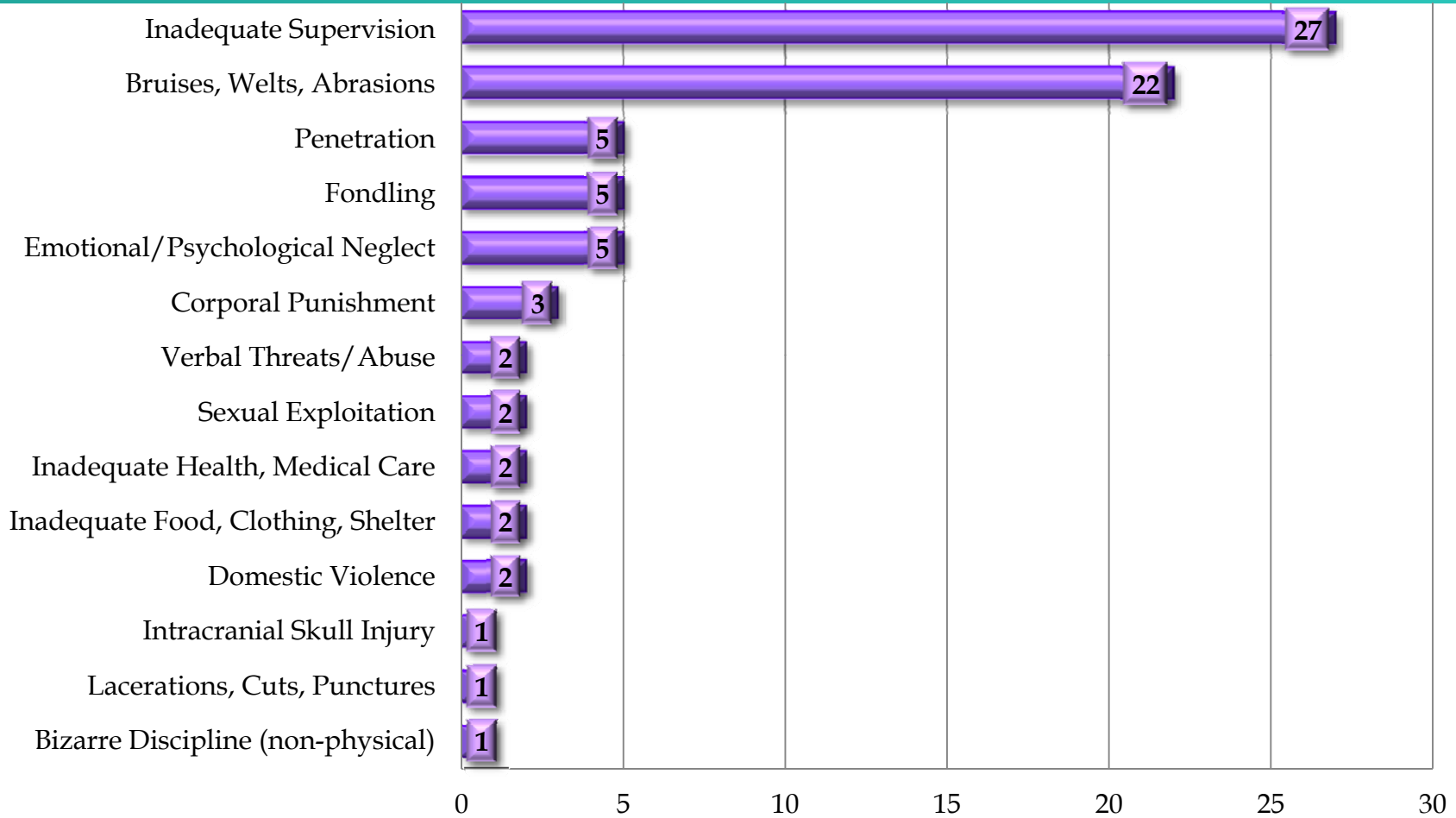
# Substantiated Maltreatment in Care October 2010-May 2011

- Federal standard is .32% or less
- Approximately 67 substantiated cases from October 2010 through May 2011 (trending lower than we were this time last year)
- 50% of children with substantiated maltreatment in care were aged 14 to 17
- Inadequate supervision and bruises, welts and abrasions were most common substantiated allegations

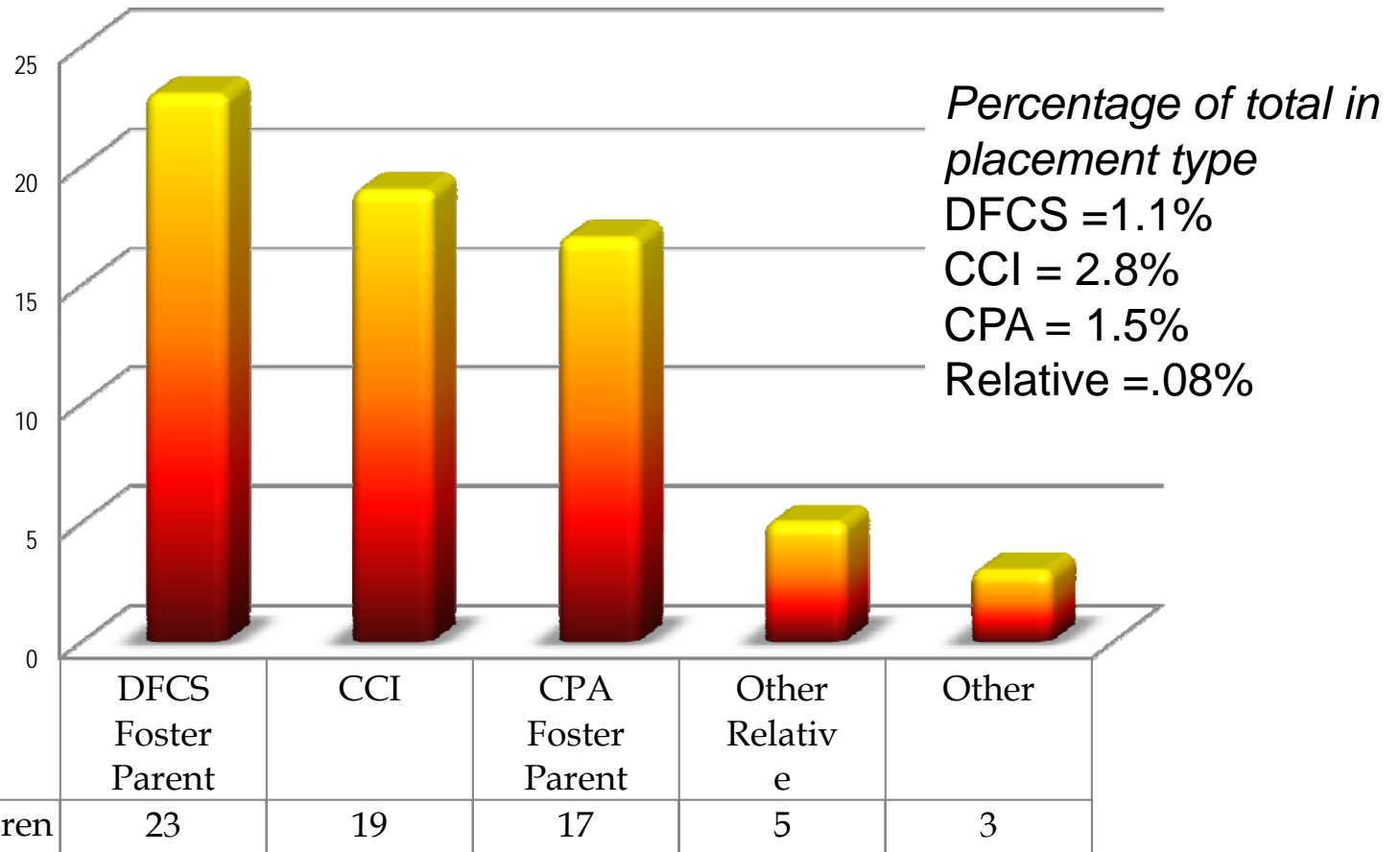
# Substantiated Maltreatment in Care in Georgia FFY 2005 – FFY 2010



# Substantiated Allegations



# Alleged Maltreater / Location of Substantiated Maltreatment

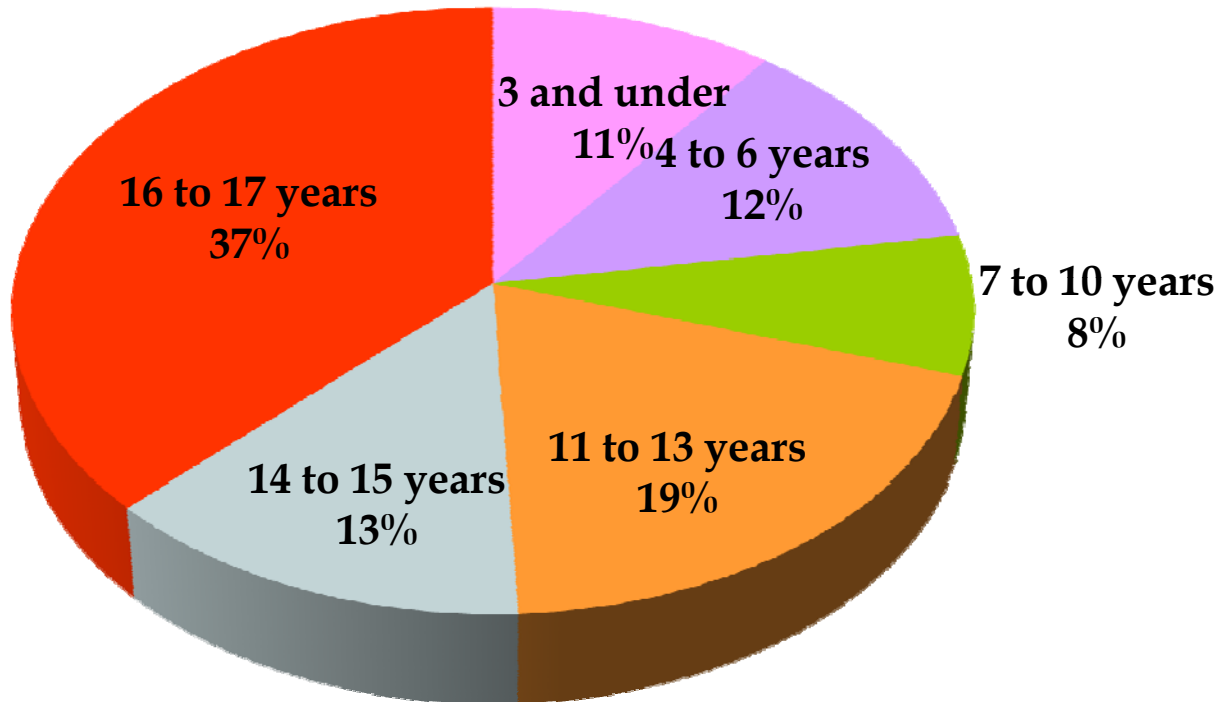


# Inadequate Supervision by Maltreater and Age of Child (N=27)

Alleged Maltreater	Number of Children
CCI Staff	10
DFCS Foster Parent	9
Other Relative	5
CPA Foster Parent	3

Age of Children	Number of Children
3 and under	1
4 to 6 years	4
7 to 10 years	1
11 to 13 years	6
14 to 15 years	3
16 to 17 years	7

# Age of Children with Substantiated Maltreatment in Care



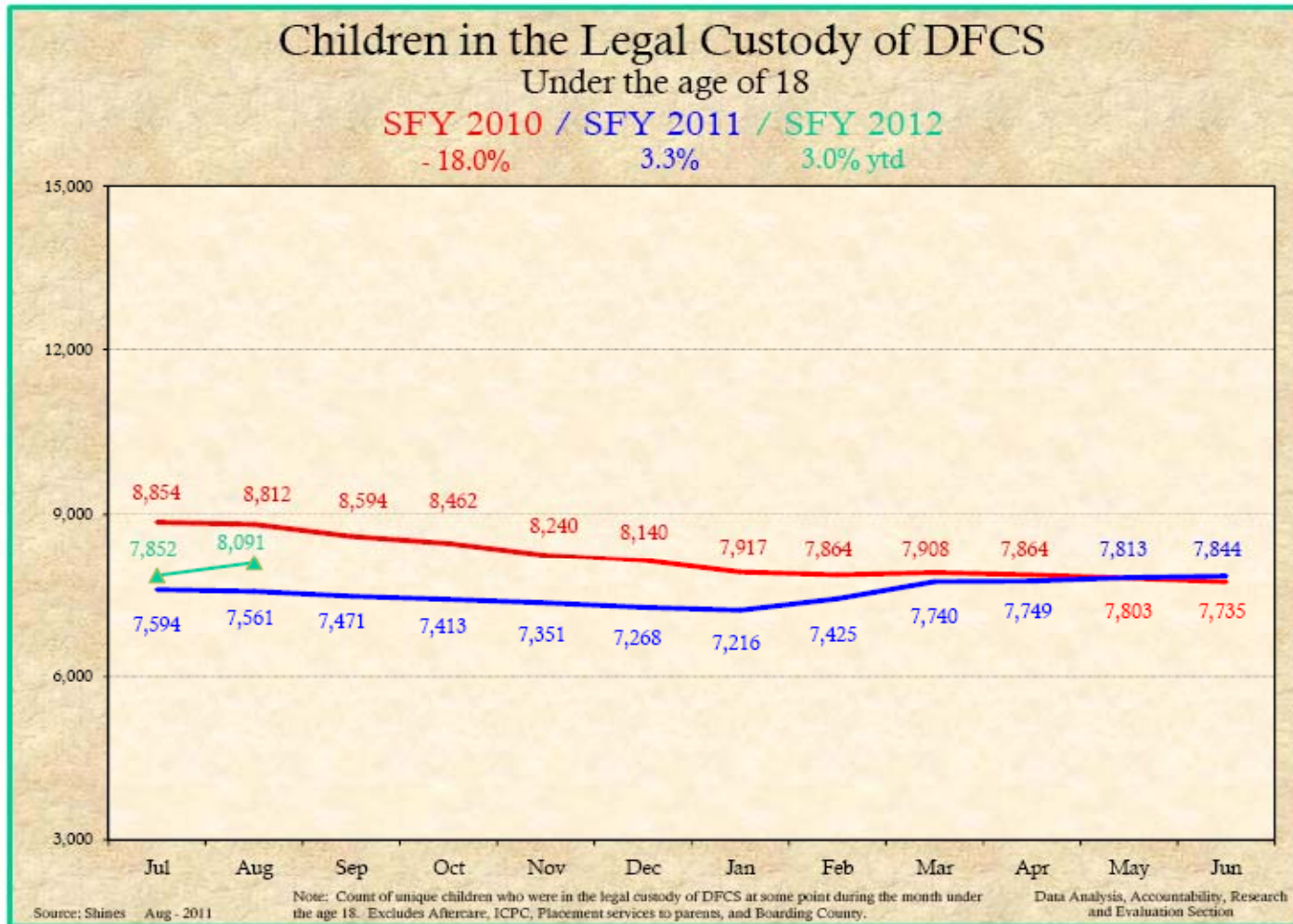
# Bruises, Welts & Abrasions (N=22)

Alleged Maltreater	Number of Children
CPA Foster Parent	7
DFCS Foster Parent	5
CCI Staff	4
Other Relative	4
Other	2

Age of Children	Number of Children
3 and under	3
4 to 6 years	3
7 to 10 years	1
11 to 13 years	6
14 to 15 years	4
16 to 17 years	5

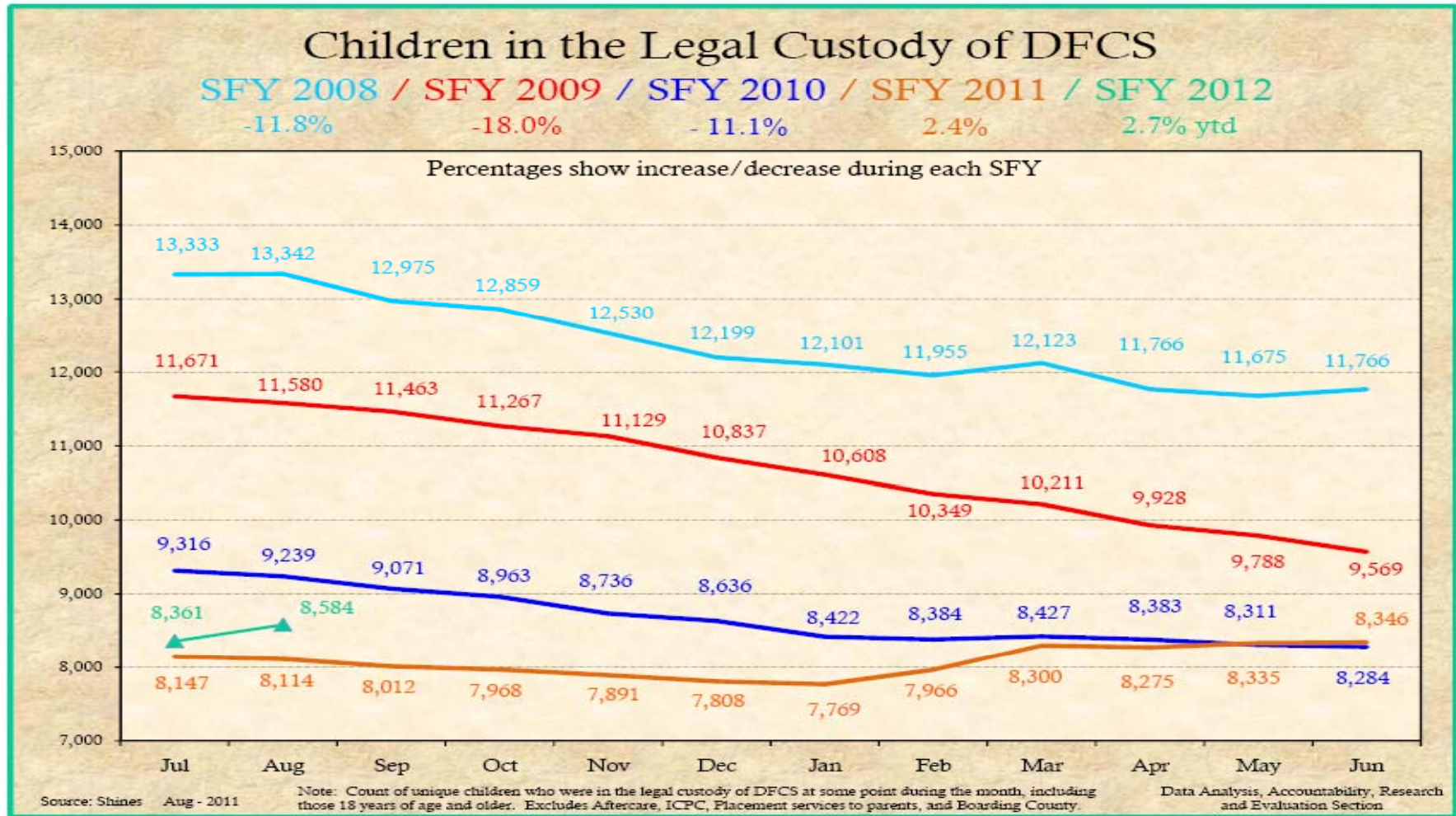


# Children in DFCS Custody

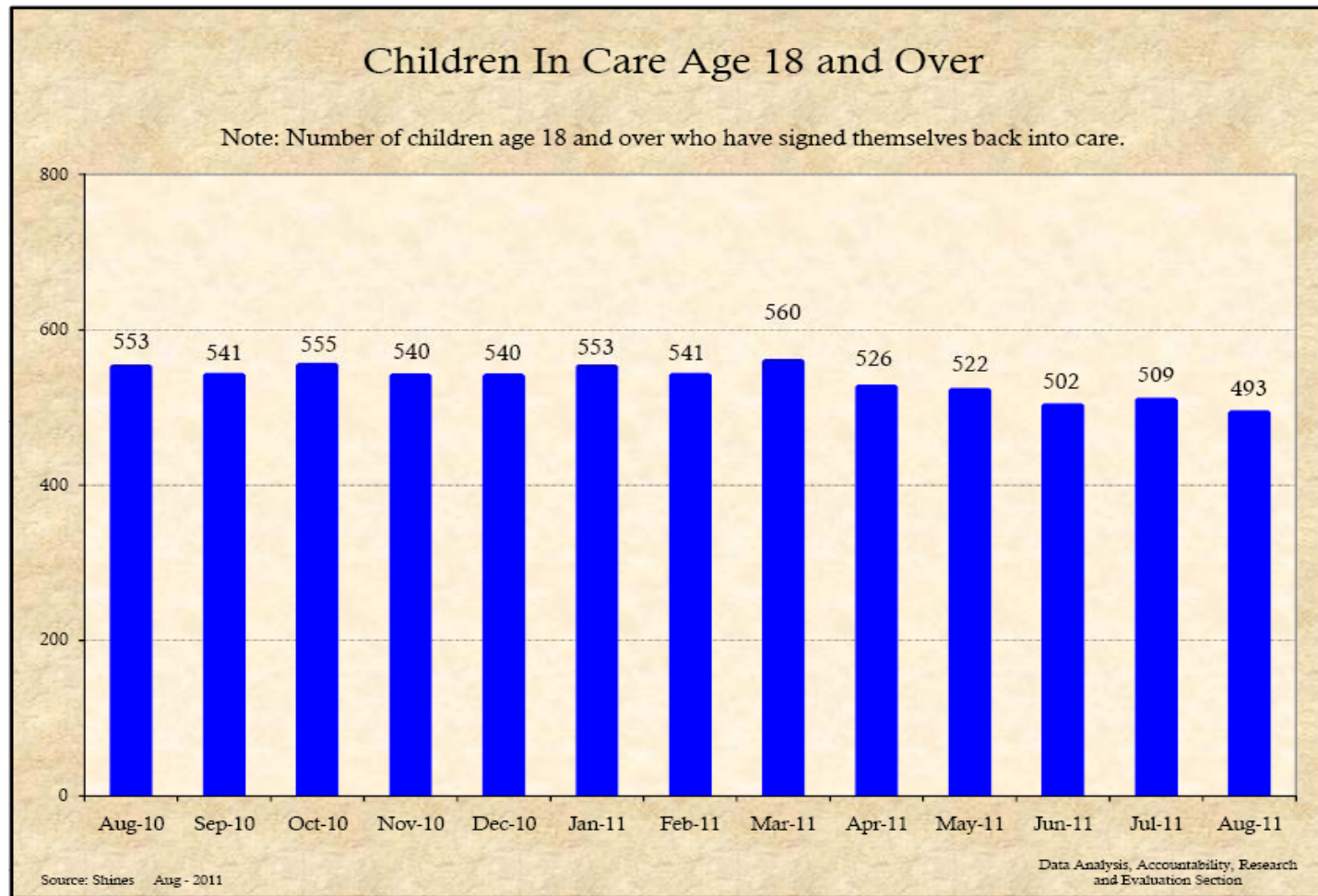


There has been a 12% increase in the number of children in care from January to August 2011.

# Children & Youth in DFCS Care (Includes Youth 18 & Over)



# Extended Support Services



Decreasing number of youth 18 and over in care (Lowest number in the past year).

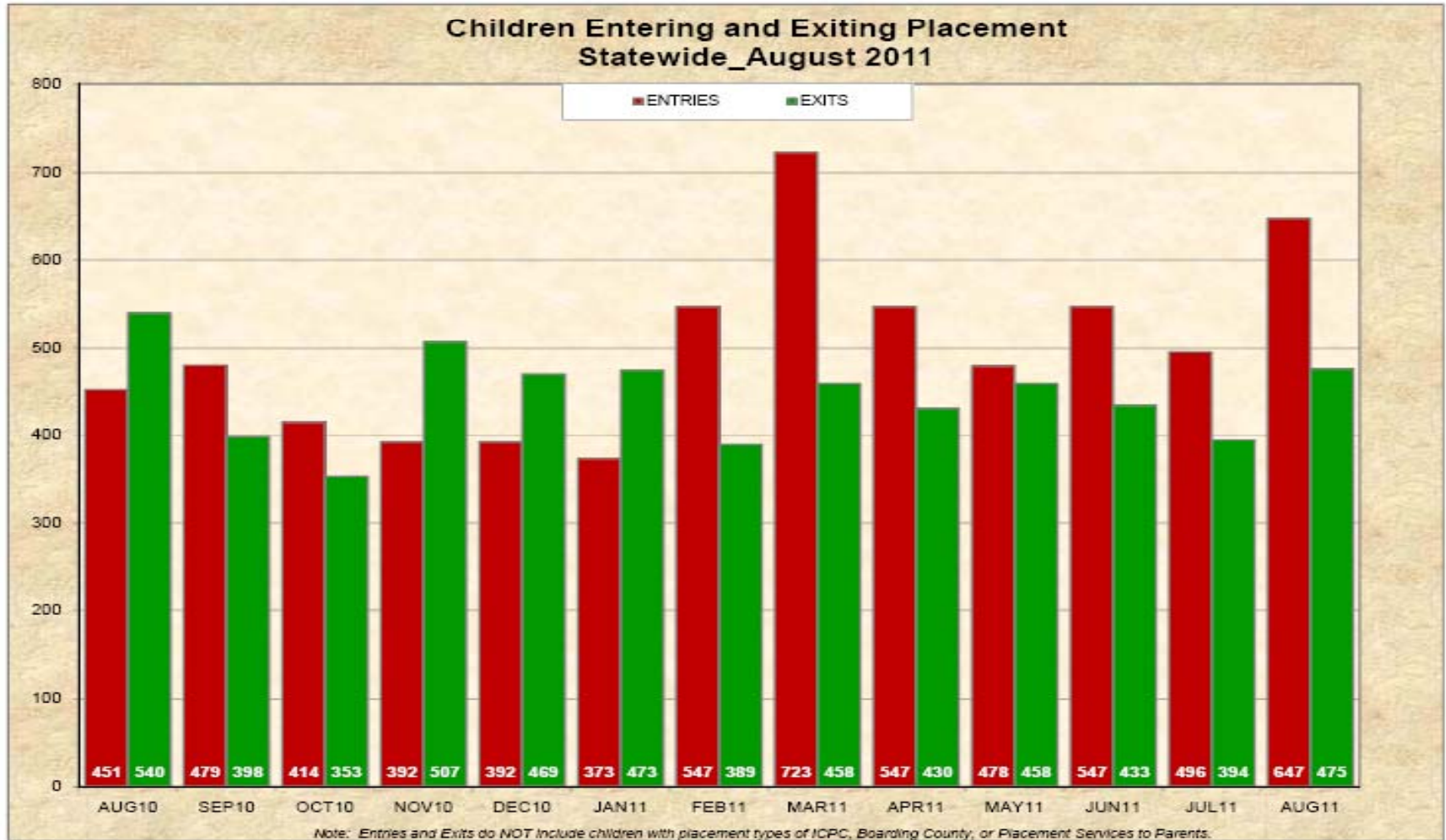


## Policy 11.12: Extended Youth Supportive Services (Remaining In Care)

### REQUIREMENT

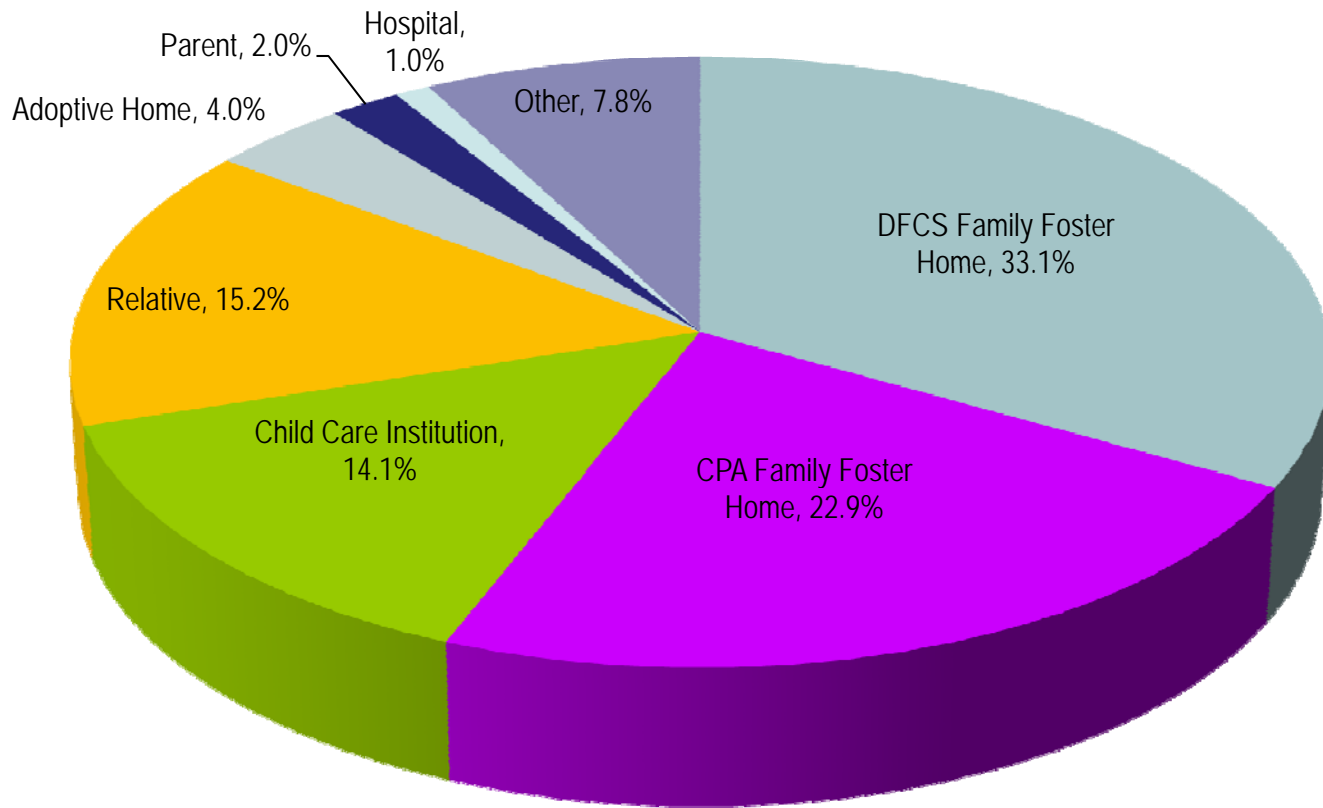
- The Division of Family and Children (DFCS) will advise all youth ages 16 in over in agency custody, verbally and in writing, of their ability to request extended youth supportive services (EYSS) after their 18th birthday.
- DFCS will allow youth to request to receive EYSS upon turning age 18 or within 6 months of emancipating from foster care.

# Foster Care Entries & Exit Trend

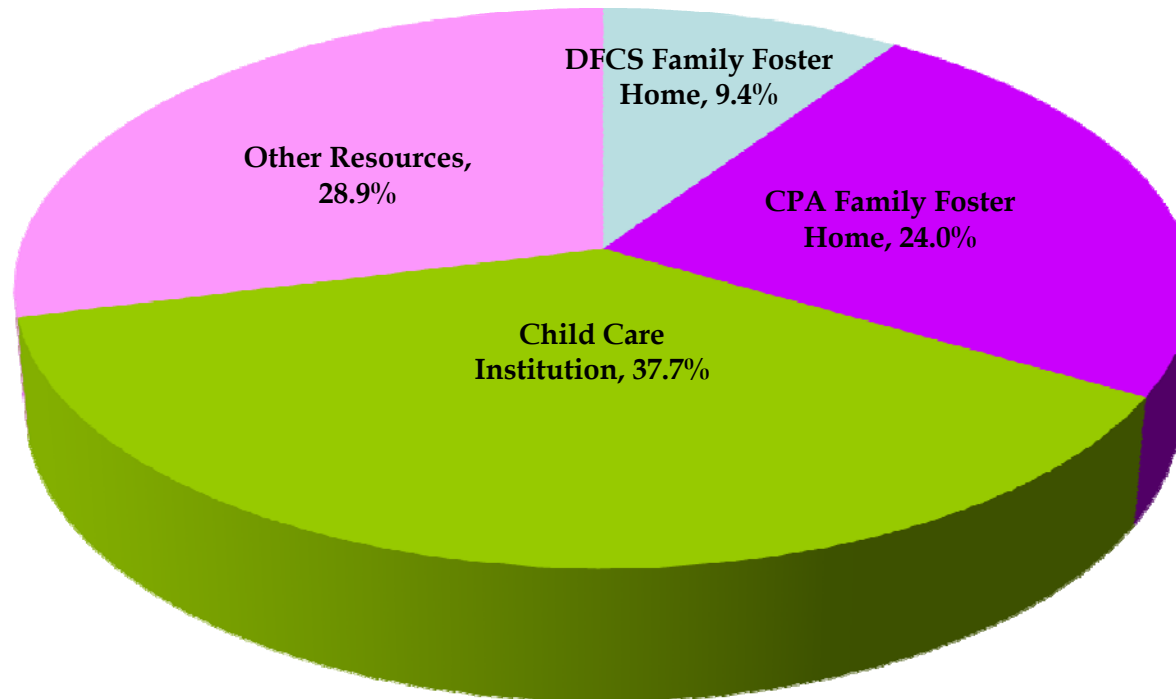


Since February 2011, there has been more children entering foster care than exiting. We had a 47% increase in number of children entering care from January to February and then a 32% increase from February to March.

# Placement Types for Children 17 & Under (N=8,091)



# Placement Type for Youth Aged 18-21 (N=493)



*Note:* Chart based on data on September 8, 2011.

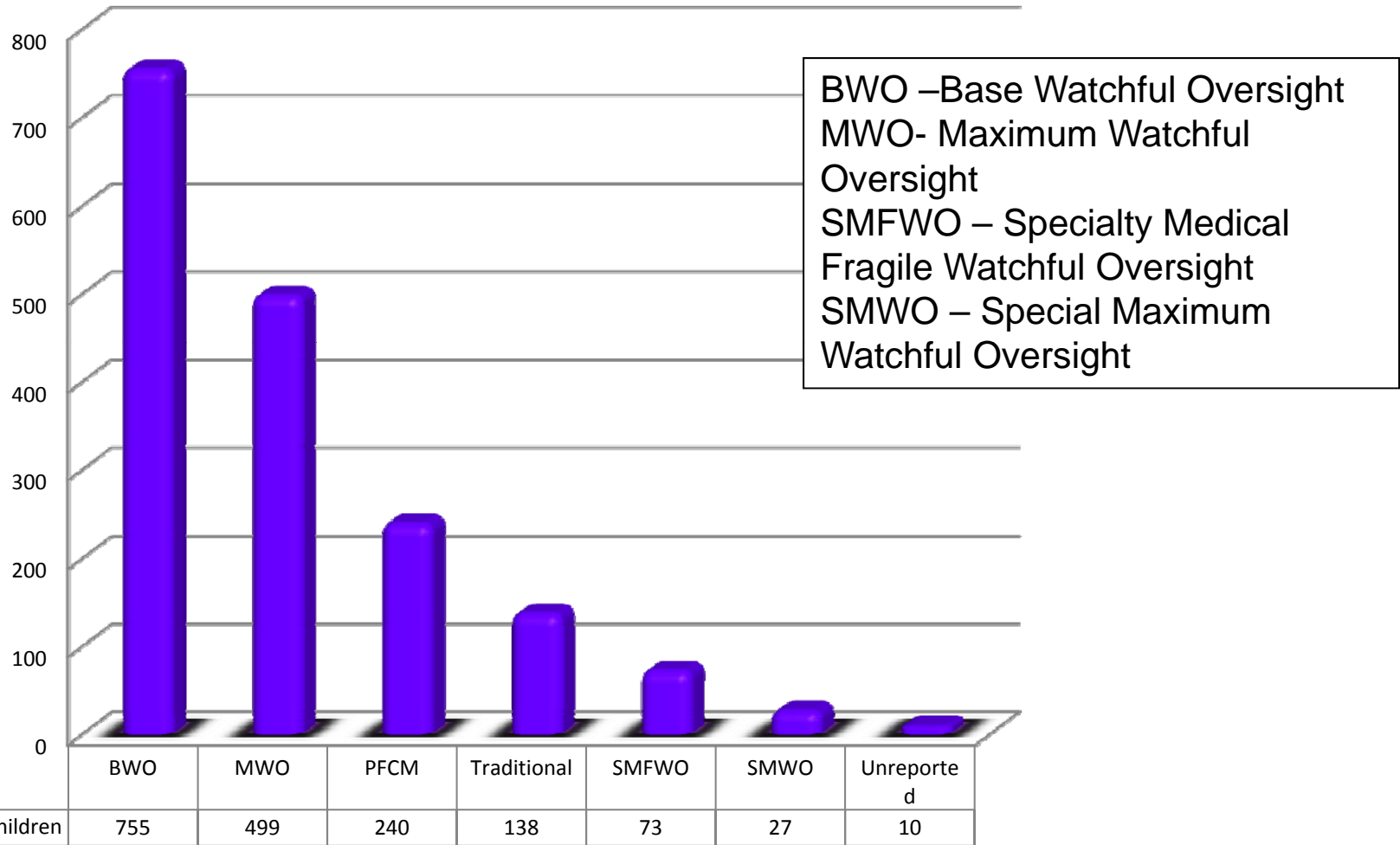
# Average & Median Age of Children in Care by Placement Type

The youngest children reside in DFCS foster homes, adoptive homes and with relatives.

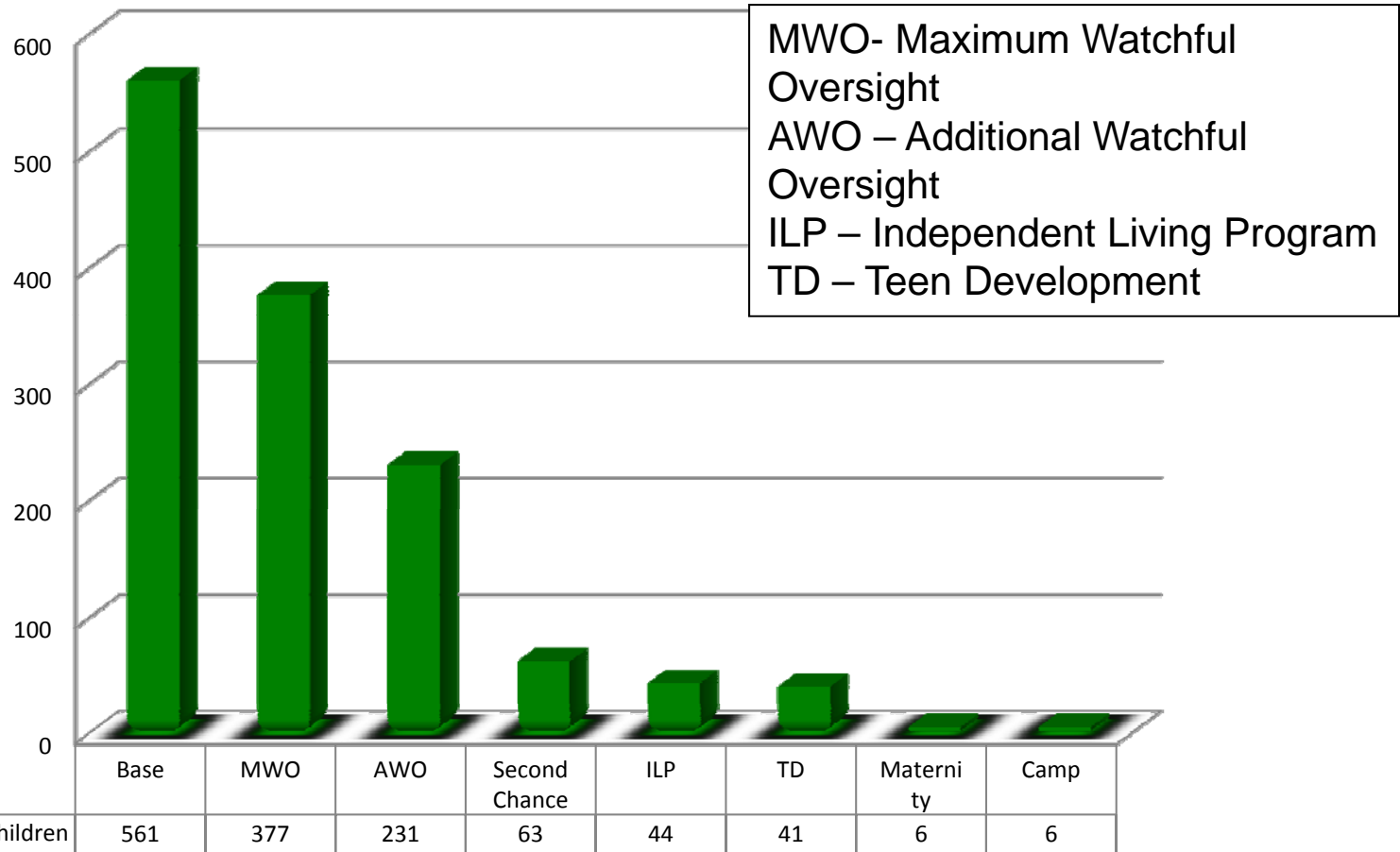
	Average Age	Median Age
<i>All Children in Care</i>	12	10
DFCS Foster Home	6	4
Adoptive Home	6	6
Relatives	7	6
CPA Foster Home	9	9
Child Caring Institution	15	16



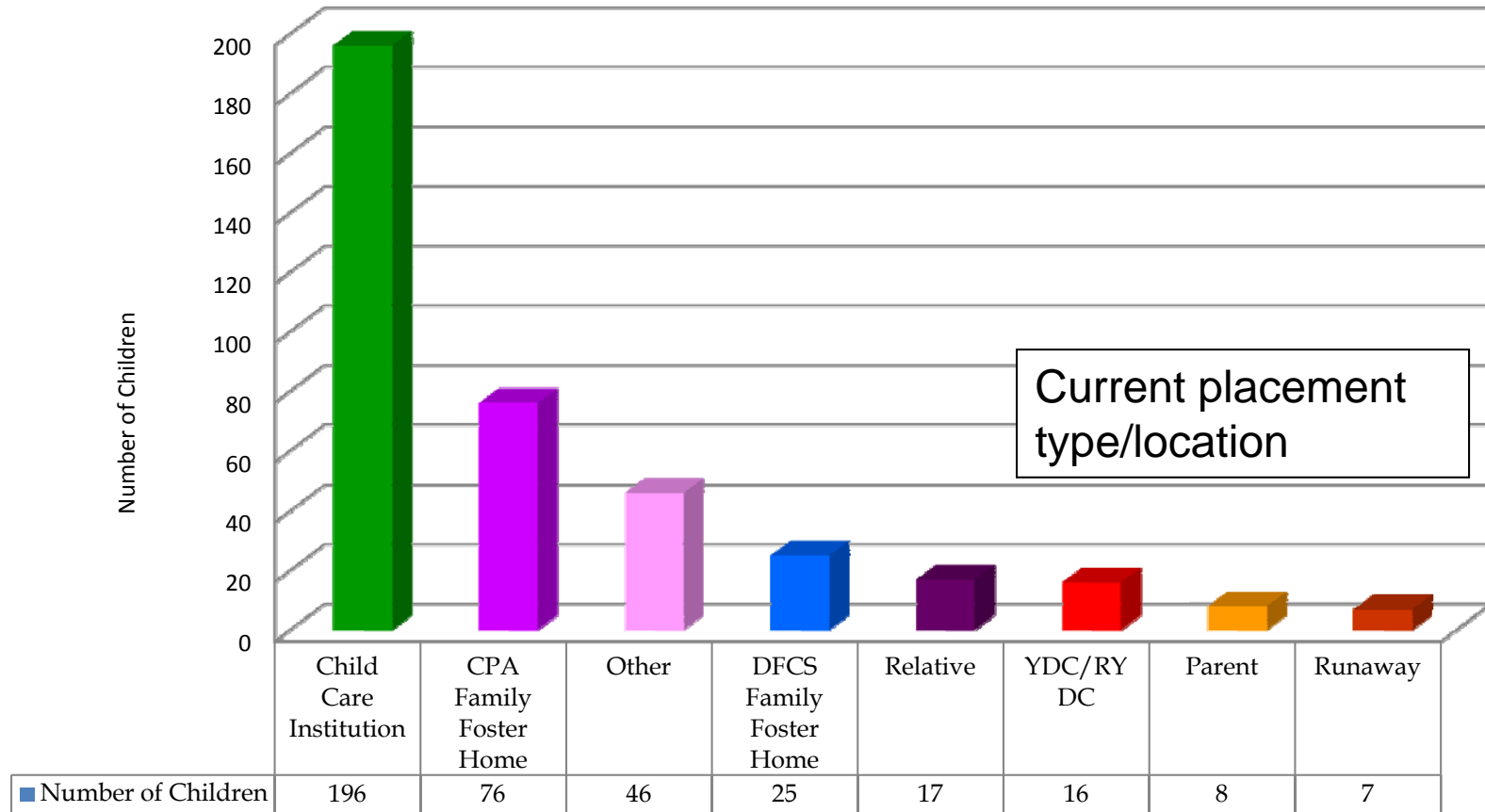
# Children in CPAs by Program Designation



# Children in CCIs by Program Designation



# Youth Currently in Care with YDC History (N=391)



There are currently at least 391 children in care who have had YDC involvement over the past three years. This information reflects YDC involvement *after* entering foster care.

# Youth in Care with YDC History by Gender (N=391)

Girls were more likely to be involved with YDC than boys.

	Number of Children	Percent of Children
Male	178	45.5%
Female	213	54.5%
	391	

# Use of Law Enforcement With Children/Youth in Placement

What happens when you call the police on youth?

What are our values regarding the use of LE?

Handling Special Issues

- Drugs
- Staff Pressing Charges
- Other Youth Pressing Charges

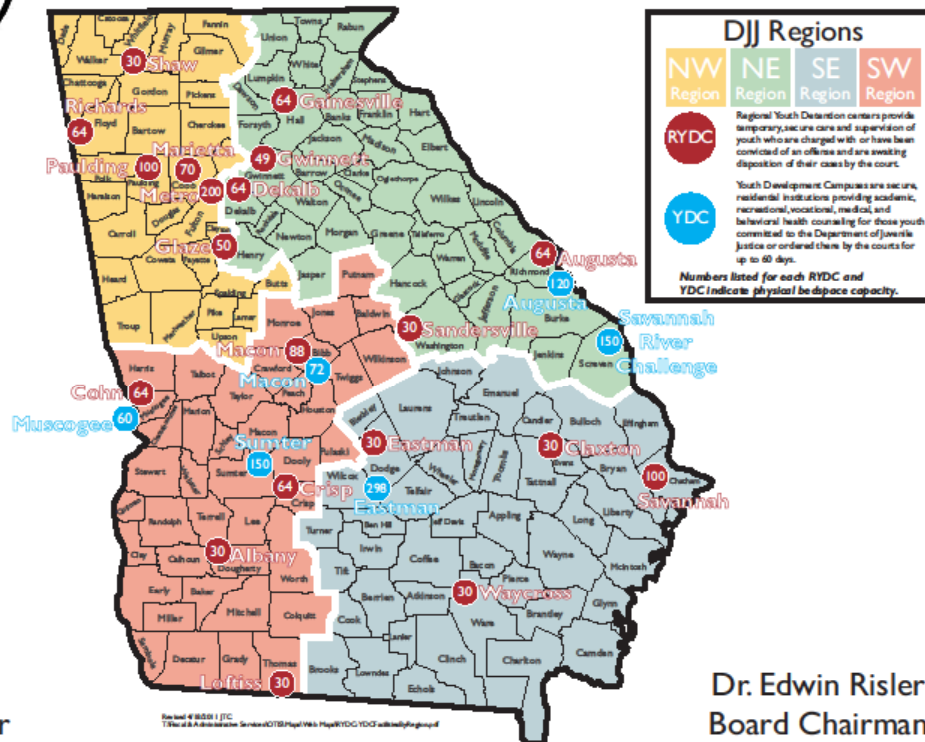
How can we reduce the use of LE to the absolute lowest necessary amount?

## DJJ Mission :

“To protect and serve the citizens of Georgia by holding youthful offenders accountable for their actions through the delivery of treatment services and sanctions in appropriate settings and by establishing youth in their communities as productive and law abiding citizens.”



### DJJ Youth Development Campuses & Regional Youth Detention Centers by Region

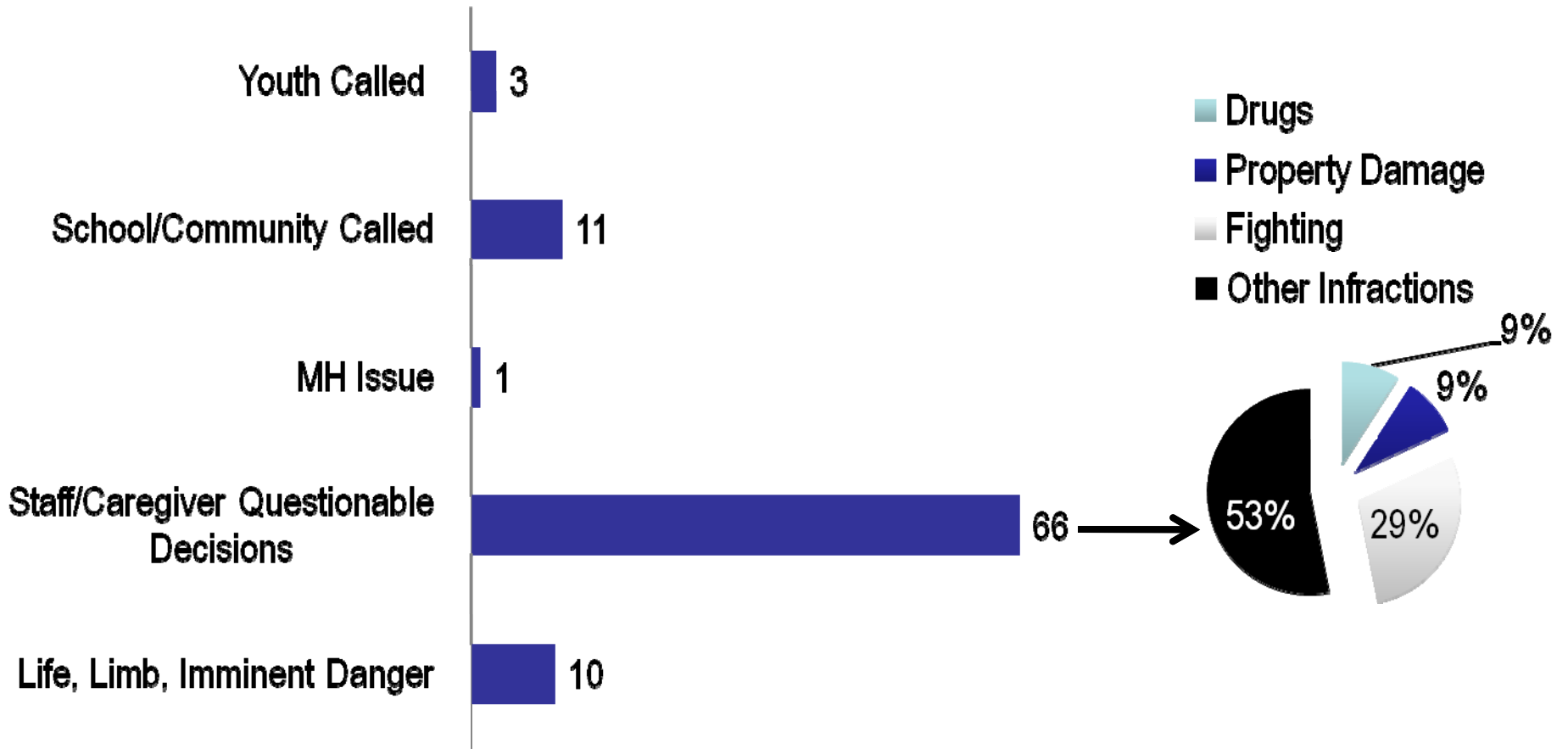


Amy Howell  
Commissioner

Dr. Edwin Risler  
Board Chairman

# SE Reporting from July to September 15, 2011

## ■ Police Call Significant Events Reported Excluding Runaways



# Possible Reasons for Police Calls

Placement  
Mismatch?

Staff /Caregiver  
Skill Set?

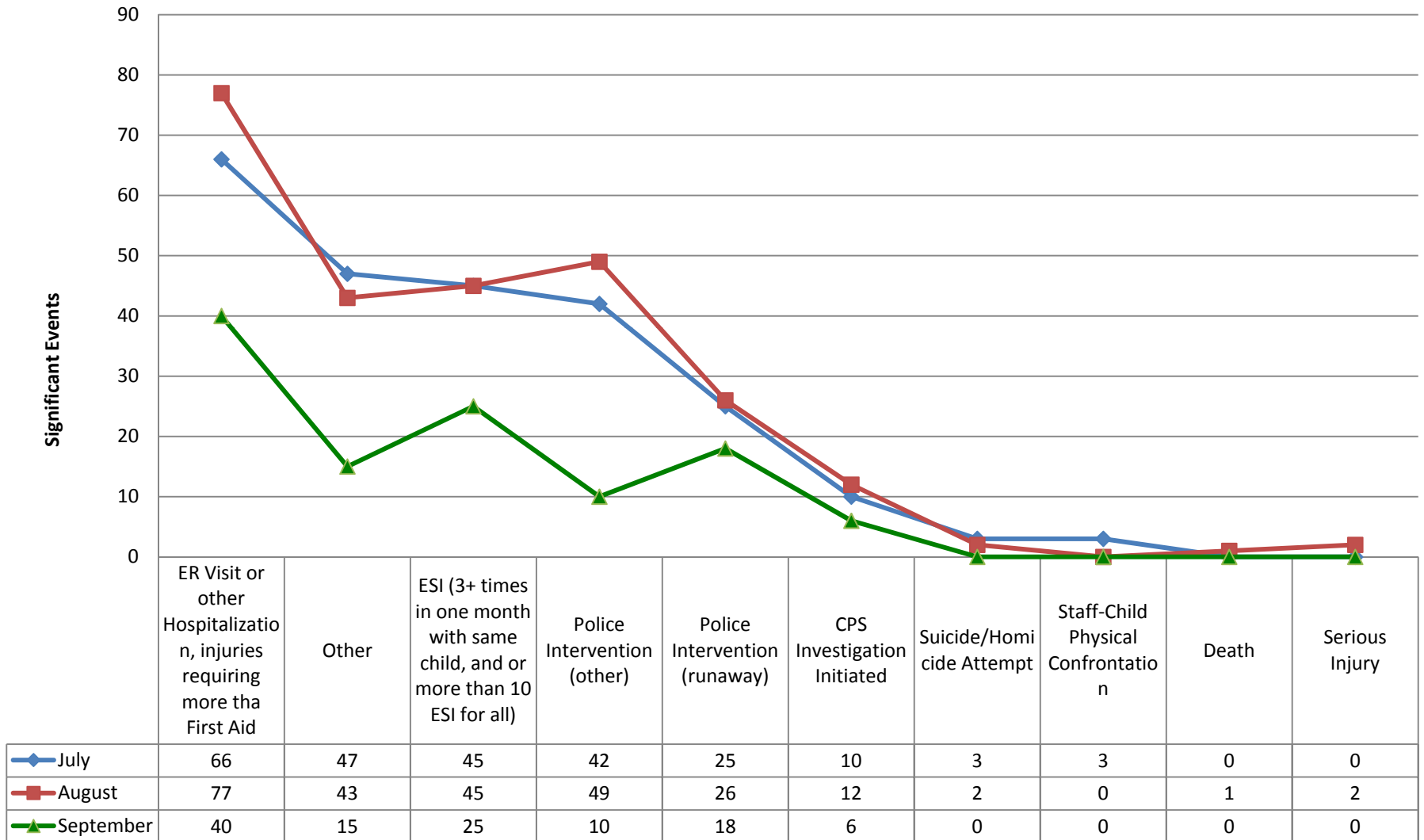
De-escalation  
Training Needed?

More Information  
on Graduated  
Options Needed?

Setting– is there  
enough space?

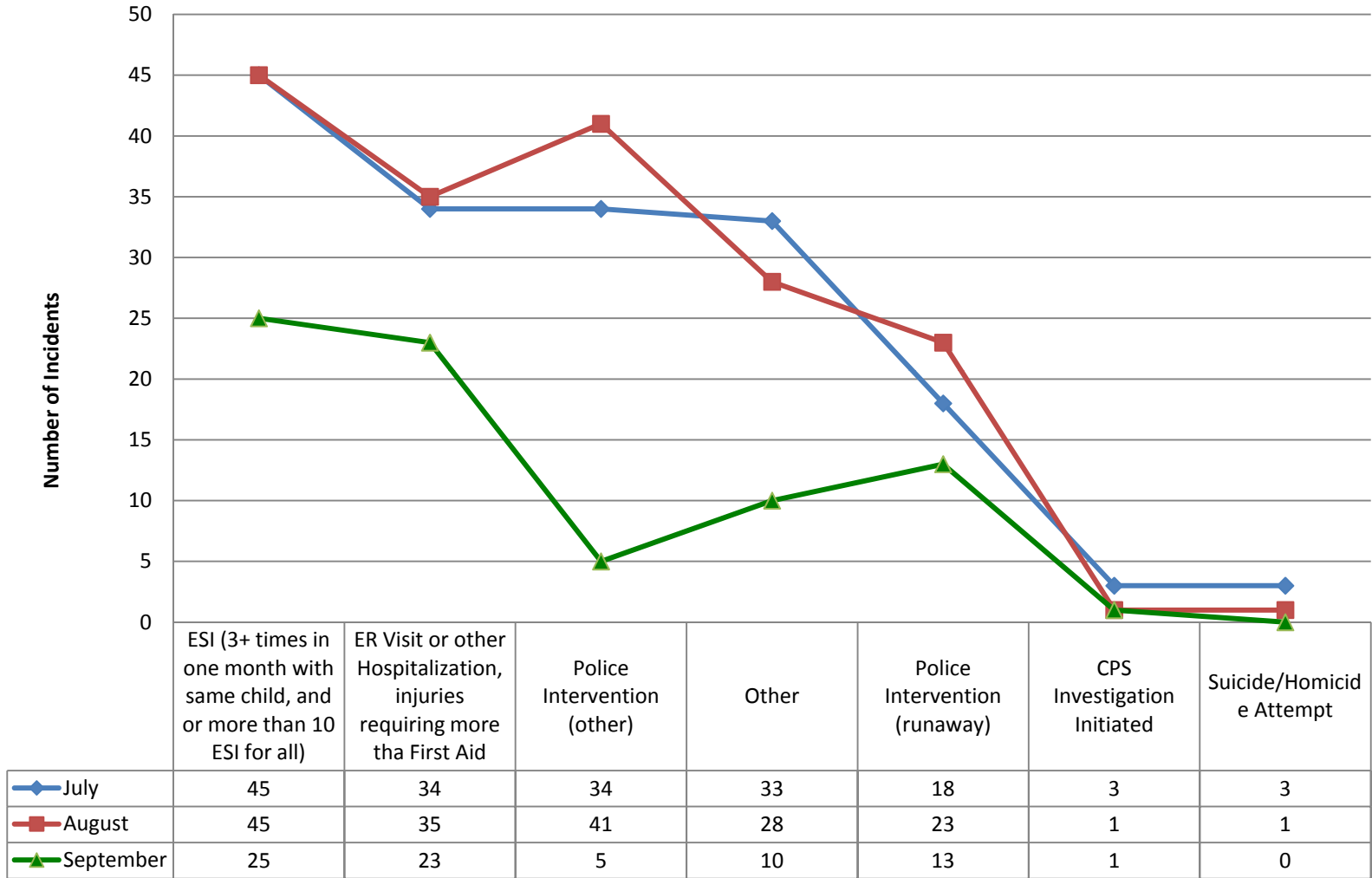


# Total Significant Events in CCIs & CPAs



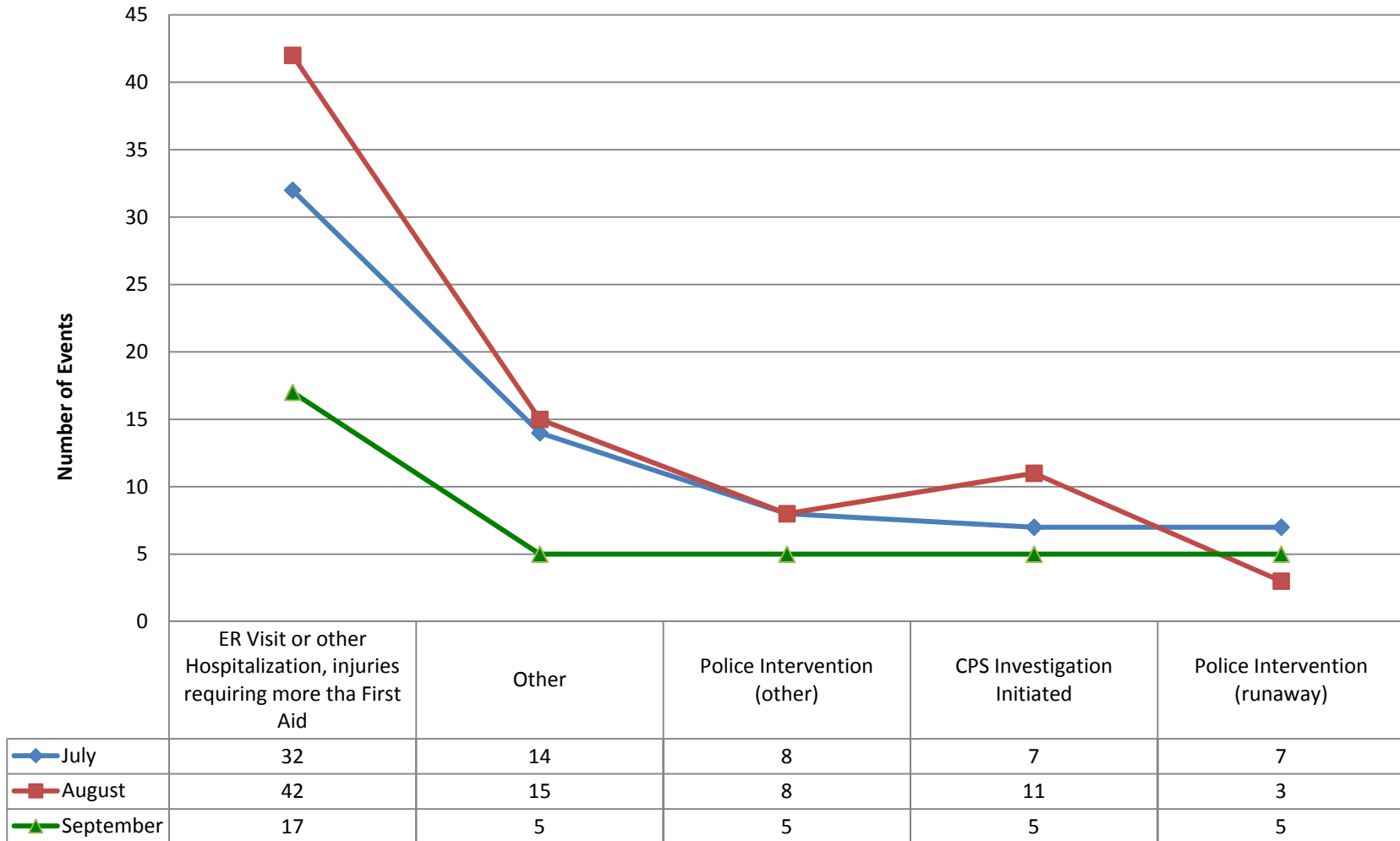
Note: Information as of September 15, 2011.

# CCI Significant Events



Note: In July, there were also three staff-child physical confrontations and in August there were two serious injuries.

# CPA Significant Events



Note: In August, there were also two suicide/homicide attempts and one child death.



**Police involvement**

**7 Incidents from 1/1/11 through 8/31/11**

14% Youth called

14% School called

57% Foster Parent called

14 %Other called

*28% involved 19 year olds*

*14 % involved 15 year olds*

*14% involved 14 year olds*

*28% involved 13 year olds*

*14 % involved 4 year olds*

**“Runaway” / AWOLs / Absent Without Permission”**

**8 Incidents from 1/1/11 through 8/31/11**

25% of the incidents involved Males

75% of the incidents involved Females

62% of the incidents involved the same youths, repeating behaviors

*12% involved 12 year olds*

*12% involved 15 year olds*

*62% involved 17 year olds*

*12%involved 19 year olds*

Length of time AWOL: an hour to 2 days



# CHRIS KIDS

## Police Involvement

“Runaway” / AWOLs / Absent Without Permission”

110 Incidents from 1/1/11 through 8/31/11

53% of the incidents involved Males

47% of the incidents involved Females

63% of the incidents involved the same youths, repeating behaviors

### Age Range

11% involved 14 year olds

27% involved 15 year olds

15% involved 16 year olds

26% involved 17 year olds

21% involved 18 year olds

### Time Range

55% absent for 1 – 3 hours

14% absent for 4 – 8 hours

11% absent for 9 – 12 hours

20% absent for over 12 hours

### Out-Come Strategies

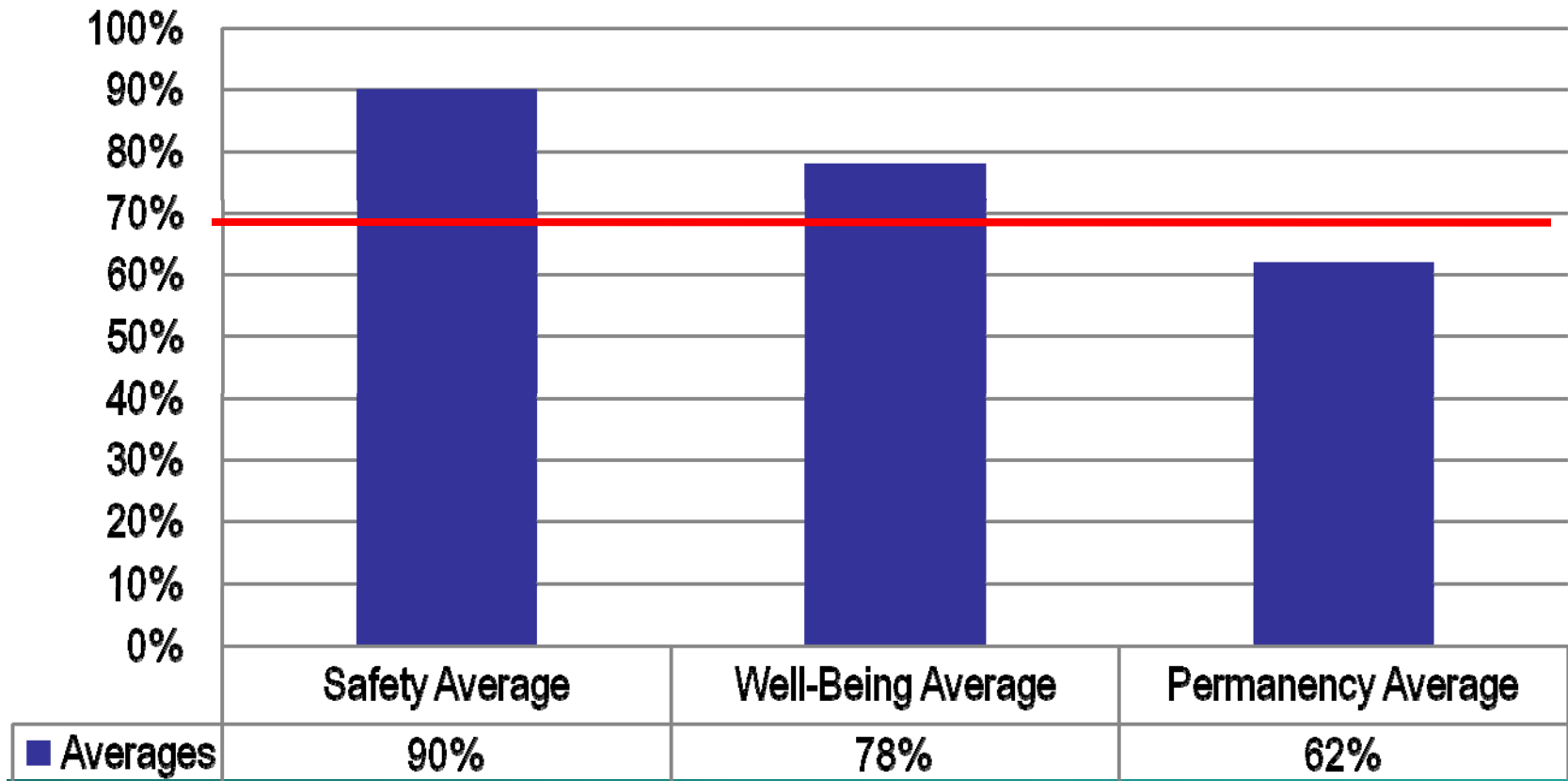
Increased Staff Training: 1. Revised Trauma Informed Care training to target Direct Care Staff 2. Developed The Art of Negotiation with Adolescents for Direct Care Staff and 3. All youth Safety Plans were updated to include the case managers agreement/signature on time of Absent Without Permission prior to involving the police

# Office of Provider Management Updates



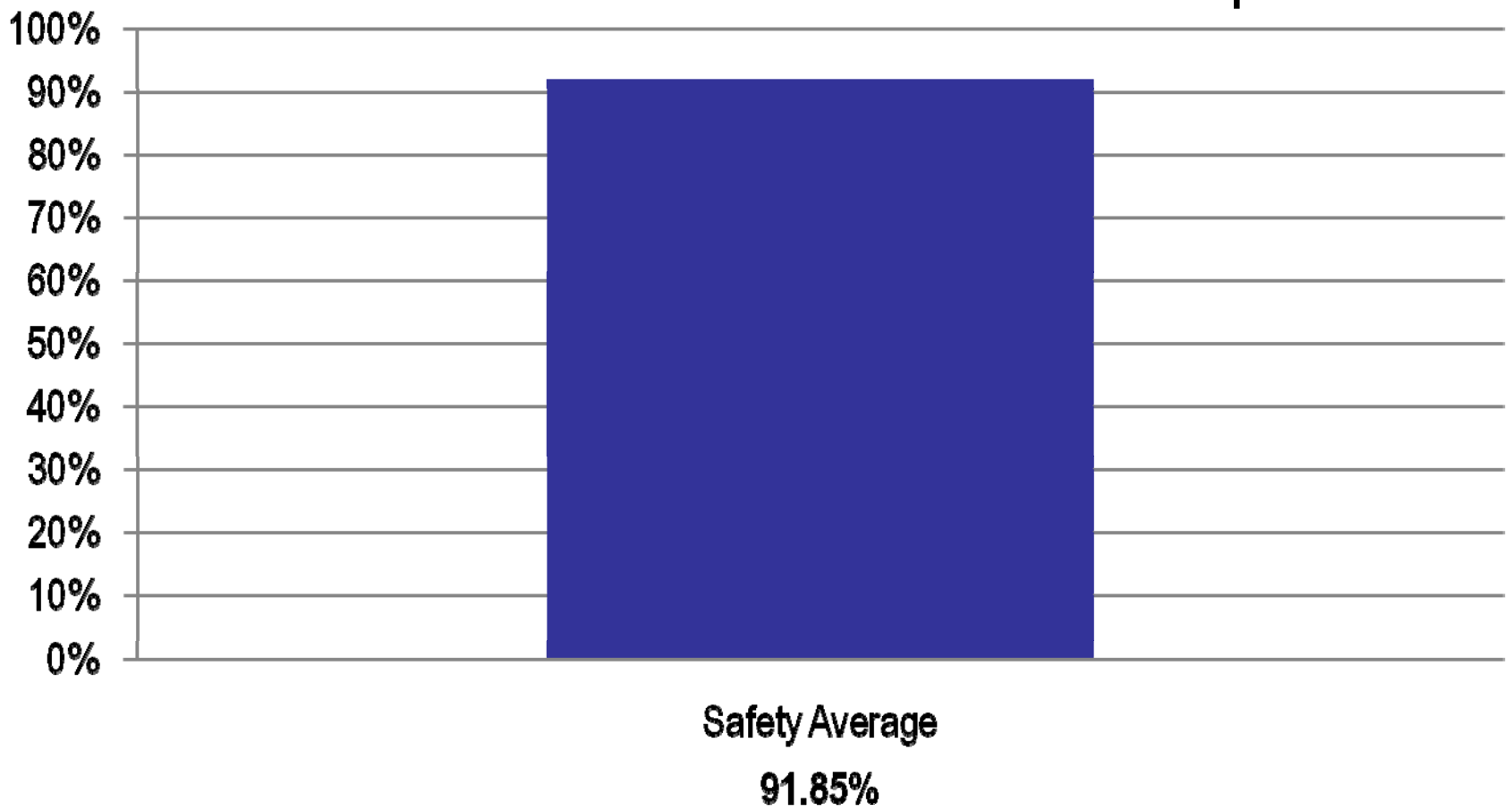
# 1<sup>st</sup> Quarter Comprehensive Reviews

44 Reviews Completed  
Averages



# 1<sup>st</sup> Quarter Safety Reviews

129 Reviews Completed





# Colliding or Complementary: OPM and ORCC

Next Practice Matters Meeting: **January 24<sup>th</sup>**  
*Survey Open Through November 29th*

